

2024 CSURMA Auxiliary - Dashboard

161

Viewed

29

Total Responses

27

Completed

93.1%

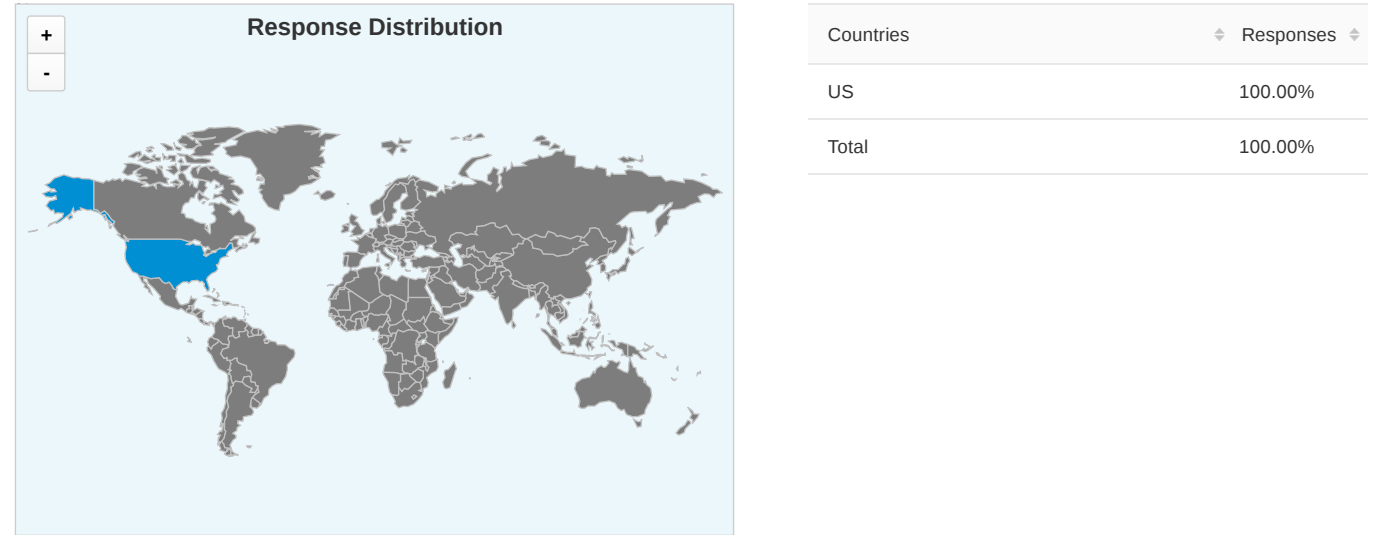
Completion Rate

2

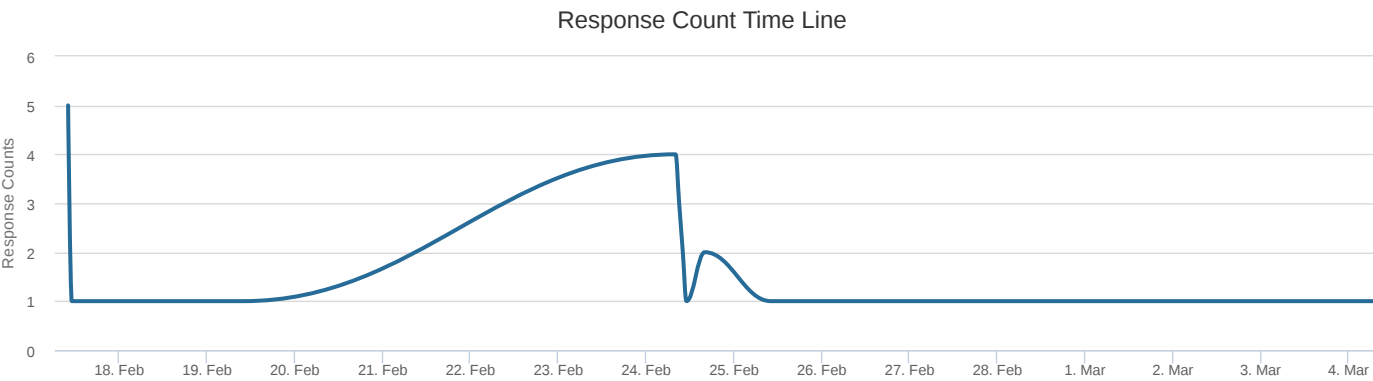
Dropouts

4 min

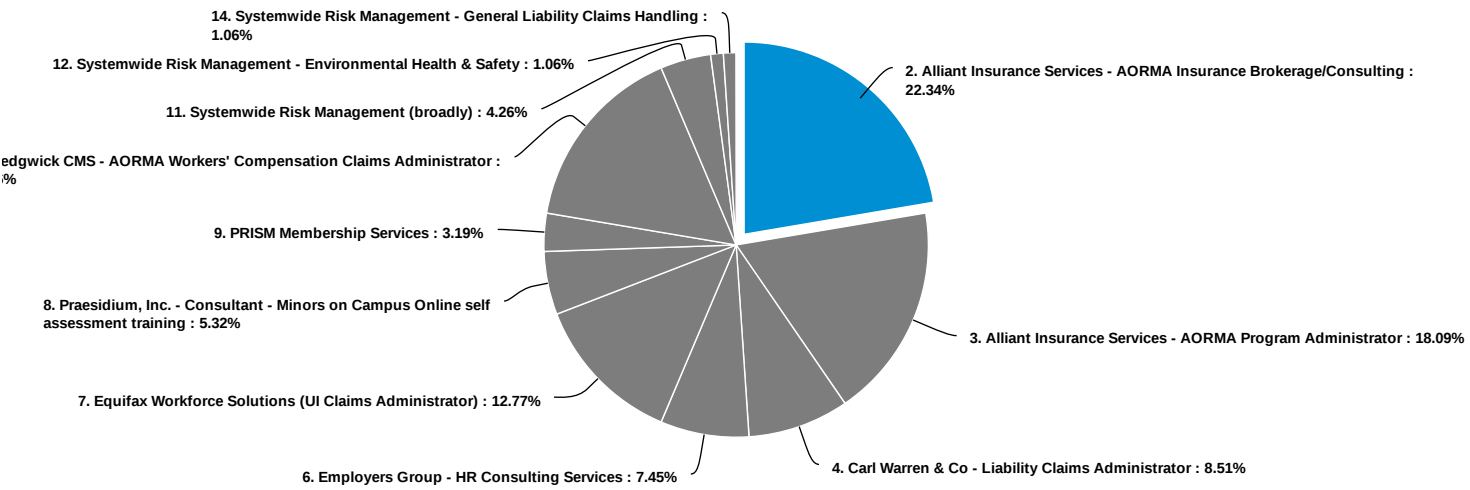
Average Time



100% Desktop / LAPTOP	97% Windows	3% Mac	0% Linux	0% Other
0% SMARTPHONES	0% Android	0% iPhone	0% Windows	0% Other
0% TABLETS	0% iPad	0% Android	0% Windows	0% Other



Please "select" all Vendor/Service Providers that you worked with from January 1, 2024 through December 31, 2025:



Answer	Count	Percent	20%	40%	60%	80%	100%
1. Agility Recovery Solutions, Inc. (Agility)	0	0%					
2. Alliant Insurance Services - AORMA Insurance Brokerage/Consulting	21	22.34%					
3. Alliant Insurance Services - AORMA Program Administrator	17	18.09%					
4. Carl Warren & Co - Liability Claims Administrator	8	8.51%					
5. Corey Ingber - WC DoublePlay	0	0%					
6. Employers Group - HR Consulting Services	7	7.45%					
7. Equifax Workforce Solutions (UI Claims Administrator)	12	12.77%					
8. Praesidium, Inc. - Consultant - Minors on Campus Online self assessment training	5	5.32%					
9. PRISM Membership Services	3	3.19%					
10. Sedgwick CMS - AORMA Workers' Compensation Claims Administrator	15	15.96%					
11. Systemwide Risk Management (broadly)	4	4.26%					
12. Systemwide Risk Management - Environmental Health & Safety	1	1.06%					
13. Systemwide Risk Management - Emergency Management	0	0%					
14. Systemwide Risk Management - General Liability Claims Handling	1	1.06%					
Total	94	100 %					

1. Agility Recovery Solutions, Inc. (Agility): Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	0	0				
Maintains contact and keeps campus appraised on important and pertinent matters	0	0				
Provides high quality advice and assistance	0	0				
Communicates well both orally and in writing	0	0				
Handles all interactions in a professional manner	0	0				
Accomplishes goals and objectives and also provides additional value	0	0				
Overall level of satisfaction	0	0				
Average		0				

Responds promptly to inquiries and requests

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Maintains contact and keeps campus appraised on important and pertinent matters

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Provides high quality advice and assistance

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Communicates well both orally and in writing

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Handles all interactions in a professional manner

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Accomplishes goals and objectives and also provides additional value

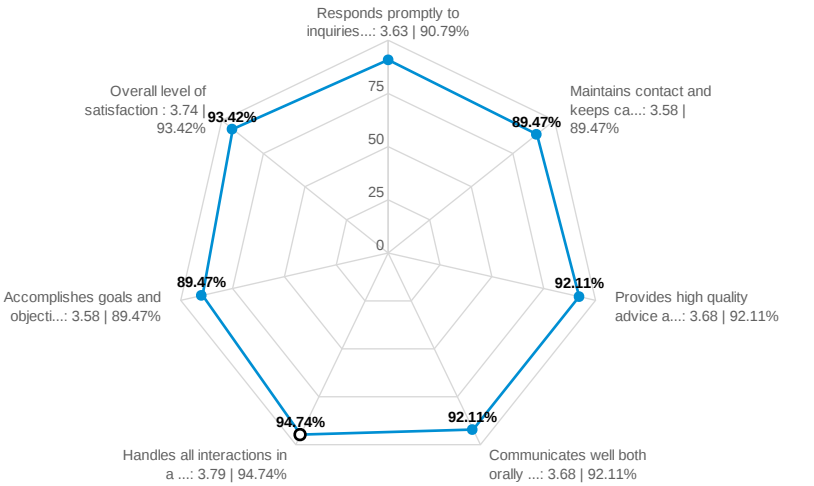
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Overall level of satisfaction

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Comments/Suggestions for Agility Recovery Solutions, Inc. (Agility):

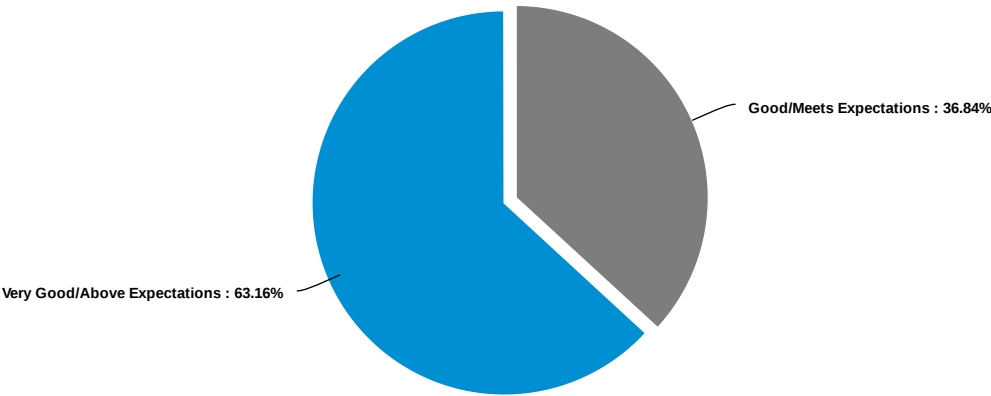
2. Alliant Insurance Services - AORMA Insurance Brokerage/Consulting: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



Powered by AI

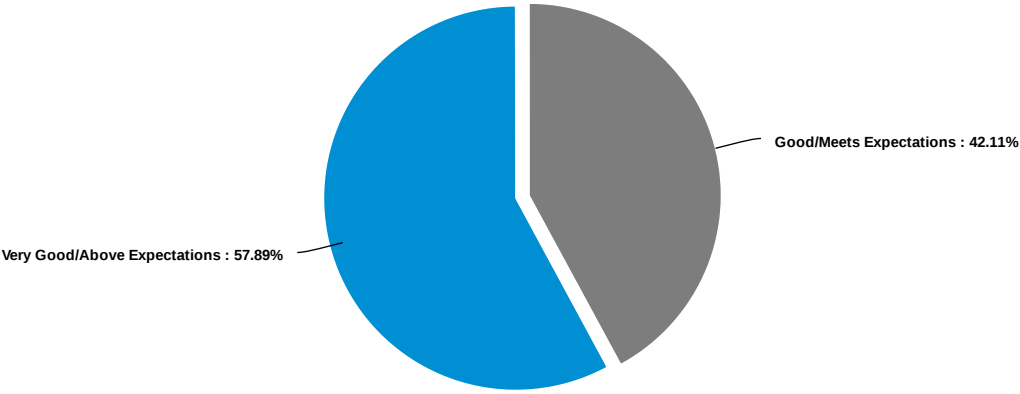
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	19	3.63				
Maintains contact and keeps campus appraised on important and pertinent matters	19	3.58				
Provides high quality advice and assistance	19	3.68				
Communicates well both orally and in writing	19	3.68				
Handles all interactions in a professional manner	19	3.79				
Accomplishes goals and objectives and also provides additional value	19	3.58				
Overall level of satisfaction	19	3.74				
Average		3.67				

Responds promptly to inquiries and requests



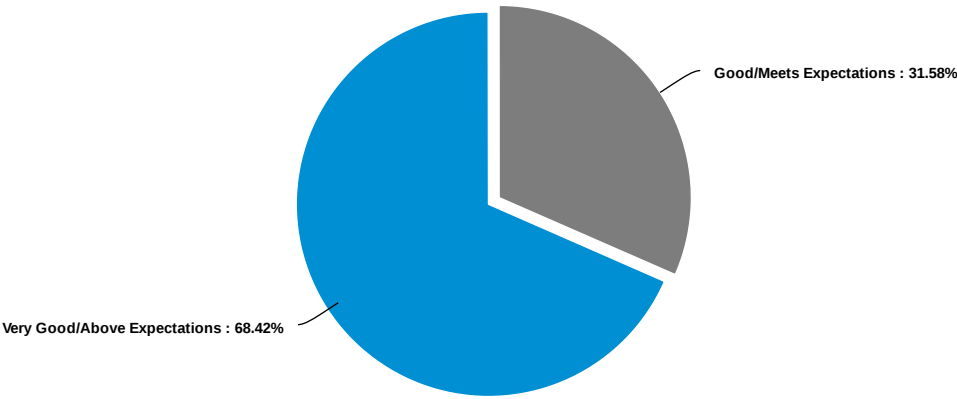
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	7	36.84%					
Very Good/Above Expectations	12	63.16%					
Total	19	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



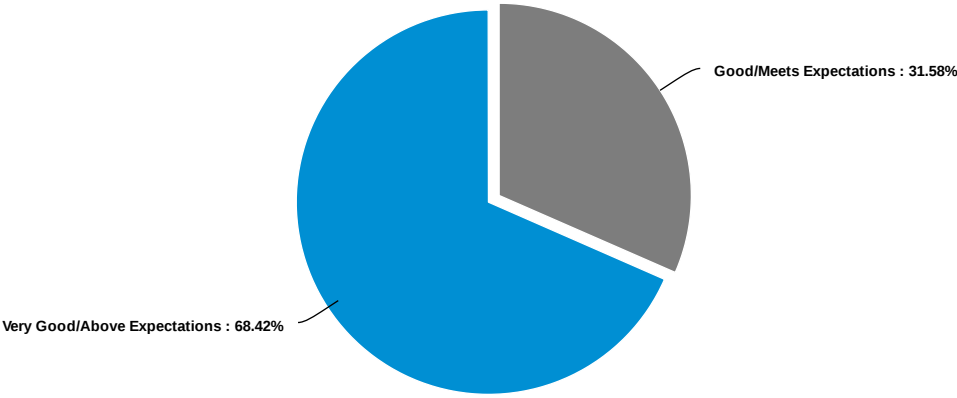
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	8	42.11%					
Very Good/Above Expectations	11	57.89%					
Total	19	100 %					

Provides high quality advice and assistance



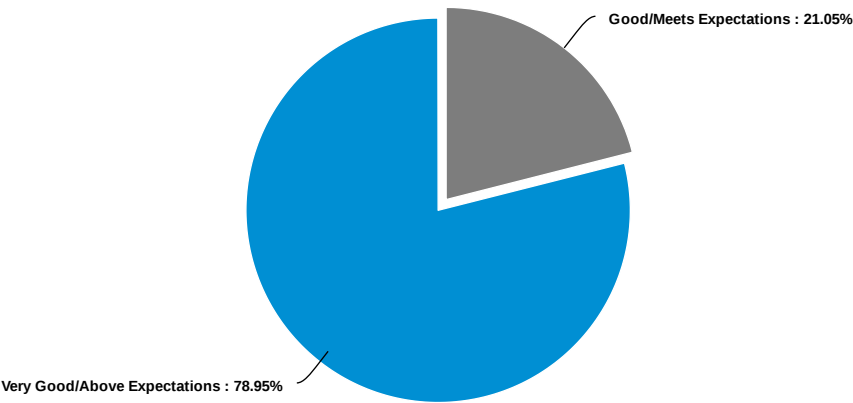
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	6	31.58%					
Very Good/Above Expectations	13	68.42%					
Total	19	100 %					

Communicates well both orally and in writing



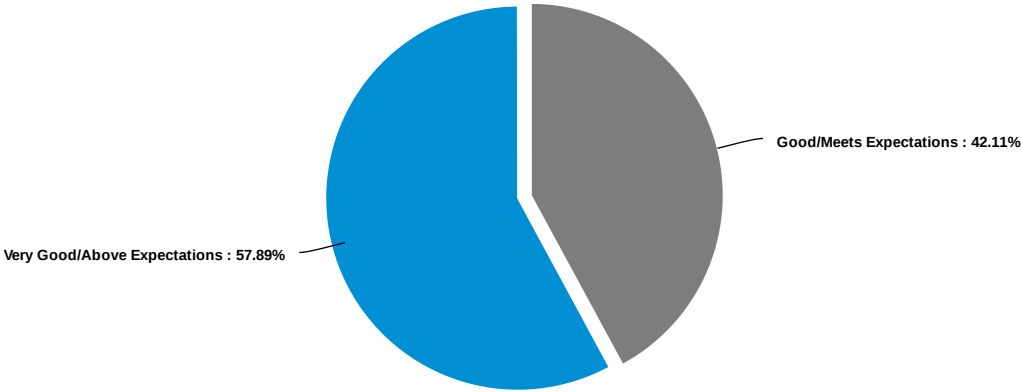
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	6	31.58%					
Very Good/Above Expectations	13	68.42%					
Total	19	100 %					

Handles all interactions in a professional manner



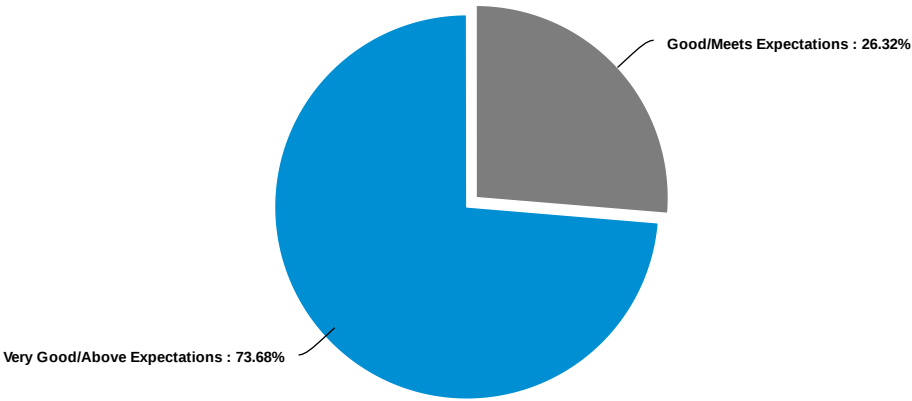
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	4	21.05%					
Very Good/Above Expectations	15	78.95%					
Total	19	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	8	42.11%					
Very Good/Above Expectations	11	57.89%					
Total	19	100 %					

Overall level of satisfaction

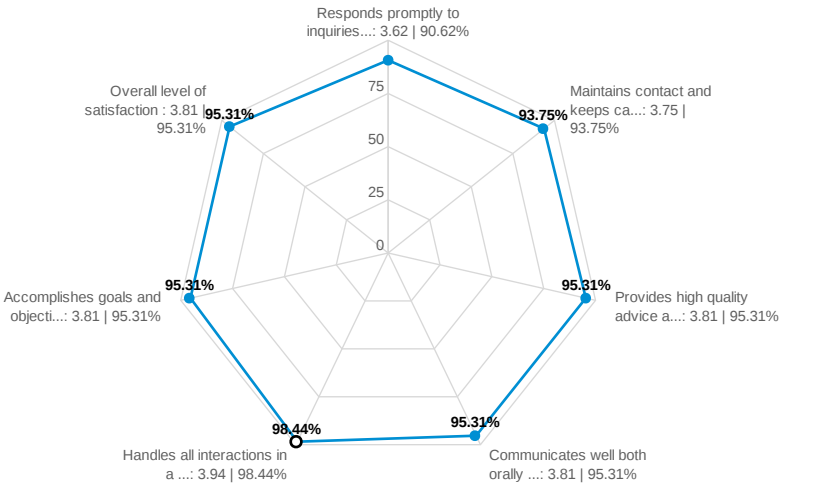


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	5	26.32%					
Very Good/Above Expectations	14	73.68%					
Total	19	100 %					

Comments/Suggestions for Alliant Insurance Services - AORMA Insurance Brokerage/Consulting:

02/19/2025	189887048	Van Rin and Mimi Long are both fantastic points of contact. Always available and resourceful. Appreciate working with them both.
02/17/2025	189813867	I have full confidence in Alliant Insurance Services. I have worked closely with them for insurance renewals and the process always runs smoothly.
02/17/2025	189812634	John Owens visited our campus for a hazard analysis and training. It was wonderful and he is great to work with and very reponsive.

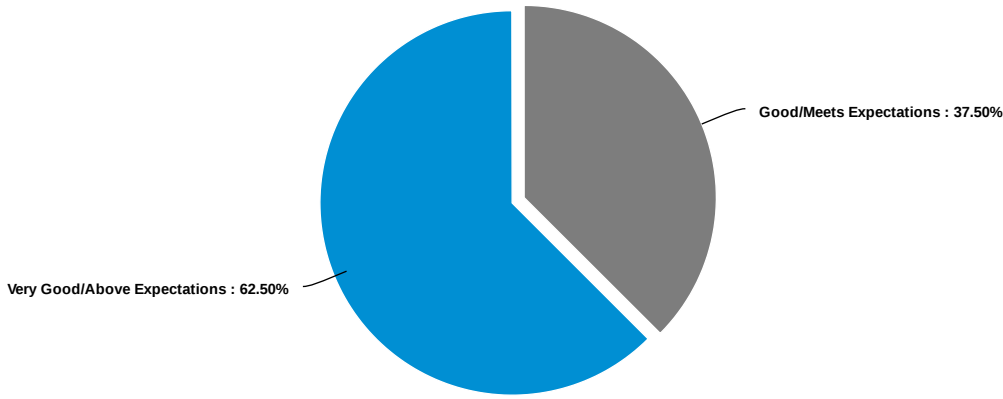
3. Alliant Insurance Services - AORMA Program Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



Powered by AI

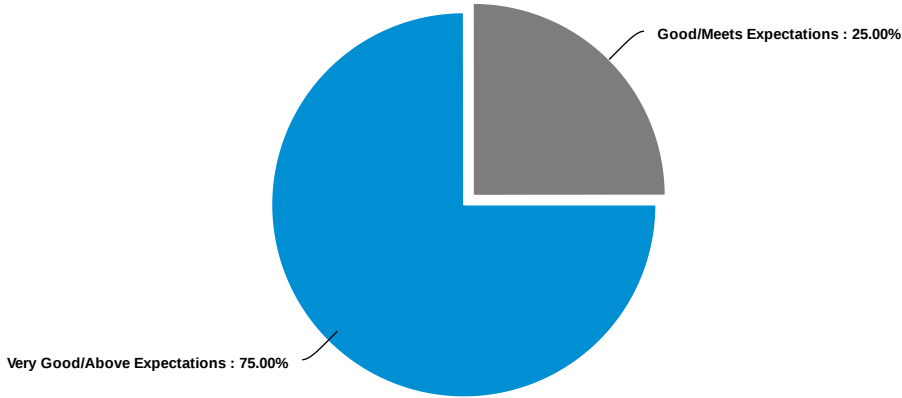
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	16	3.62				
Maintains contact and keeps campus apprised on important and pertinent matters	16	3.75				
Provides high quality advice and assistance	16	3.81				
Communicates well both orally and in writing	16	3.81				
Handles all interactions in a professional manner	16	3.94				
Accomplishes goals and objectives and also provides additional value	16	3.81				
Overall level of satisfaction	16	3.81				
Average		3.79				

Responds promptly to inquiries and requests



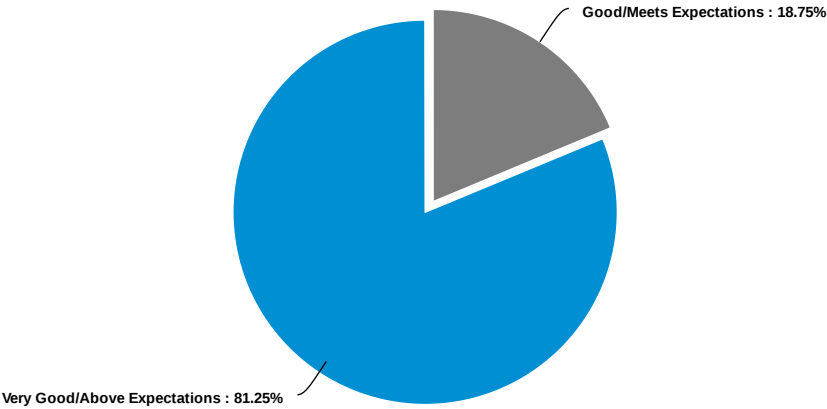
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	6	37.5%					
Very Good/Above Expectations	10	62.5%					
Total	16	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



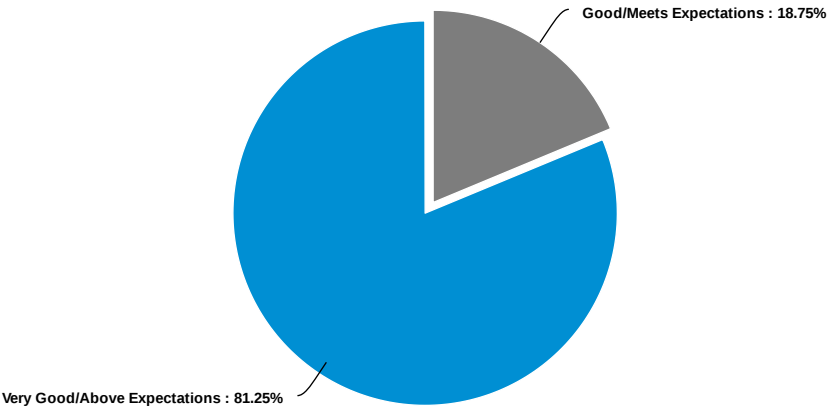
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	4	25%					
Very Good/Above Expectations	12	75%					
Total	16	100 %					

Provides high quality advice and assistance



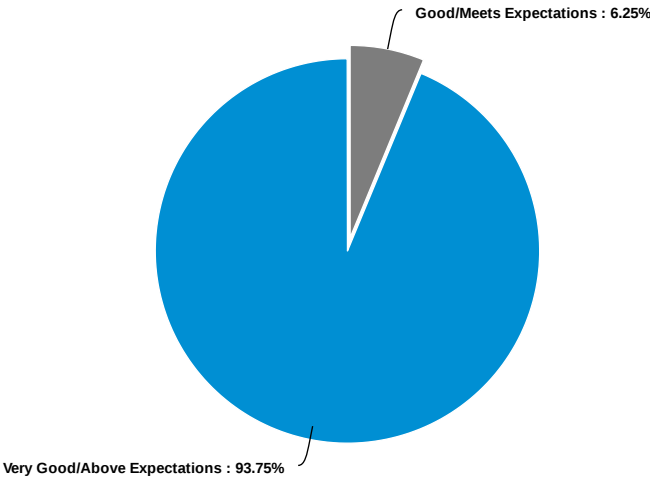
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	18.75%					
Very Good/Above Expectations	13	81.25%					
Total	16	100 %					

Communicates well both orally and in writing



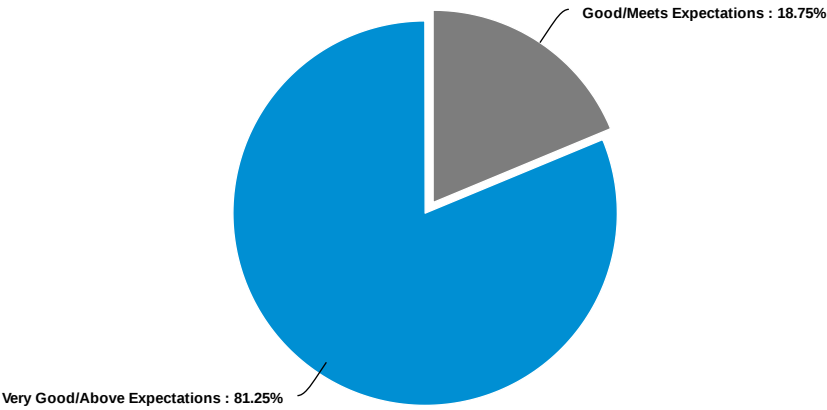
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	18.75%					
Very Good/Above Expectations	13	81.25%					
Total	16	100 %					

Handles all interactions in a professional manner

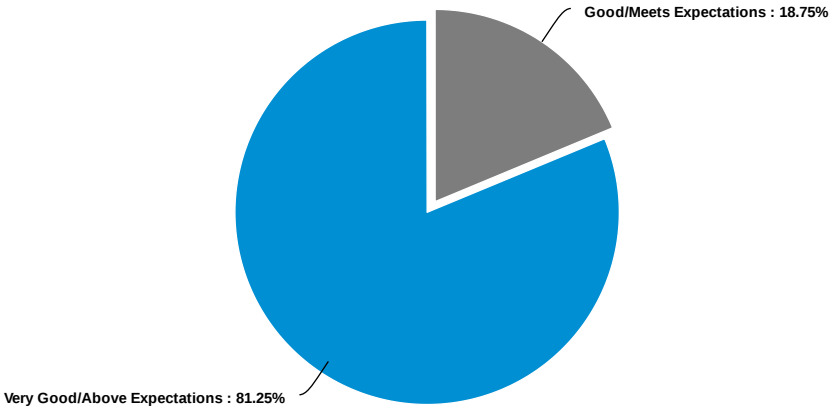


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	6.25%					
Very Good/Above Expectations	15	93.75%					
Total	16	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	18.75%					
Very Good/Above Expectations	13	81.25%					
Total	16	100 %					



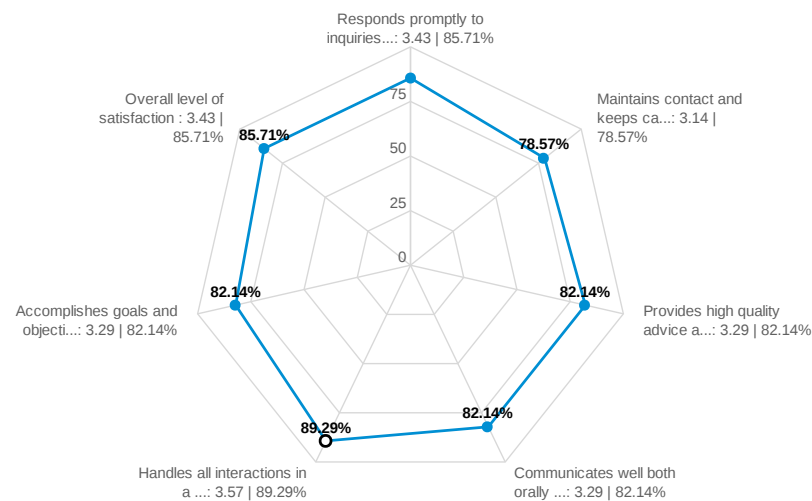
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	18.75%					
Very Good/Above Expectations	13	81.25%					
Total	16	100 %					

Comments/Suggestions for Alliant Insurance Services - AORMA Program Administrator:

02/24/2025 190047866 Very satisfied with our AORMA Program Administration team - Mimi Long, Van Rin, Tevea Him and team, are providing excellent services.

02/17/2025 189813867 Alliant is great at answering any of my risk management questions and supporting my auxiliary in our compliance efforts.

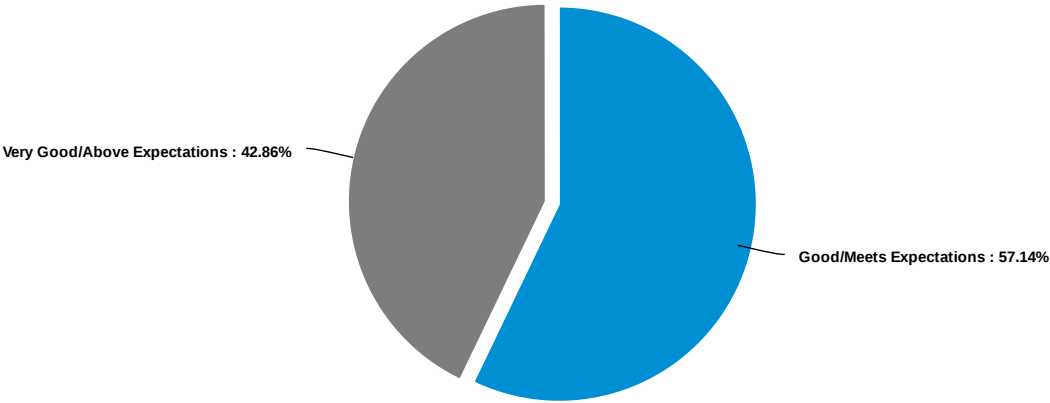
4. Carl Warren, Co - Liability Claims Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



Powered by AI

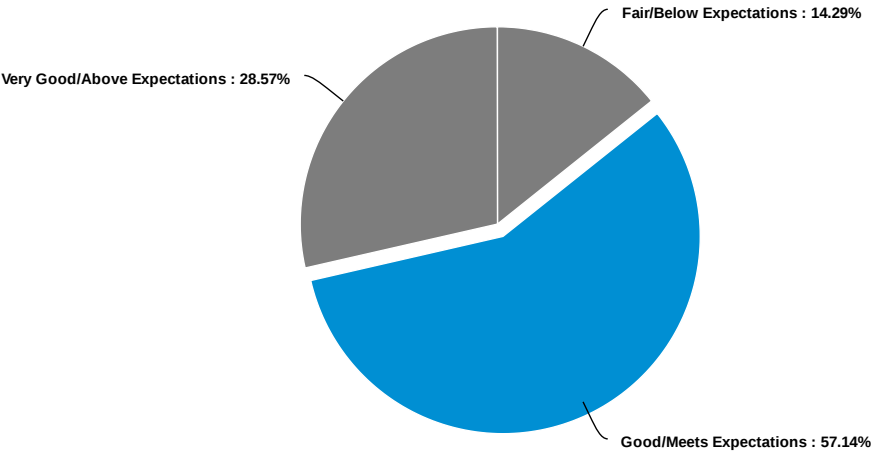
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	7	3.43				
Maintains contact and keeps campus apprised on important and pertinent matters	7	3.14				
Provides high quality advice and assistance	7	3.29				
Communicates well both orally and in writing	7	3.29				
Handles all interactions in a professional manner	7	3.57				
Accomplishes goals and objectives and also provides additional value	7	3.29				
Overall level of satisfaction	7	3.43				
Average		3.35				

Responds promptly to inquiries and requests



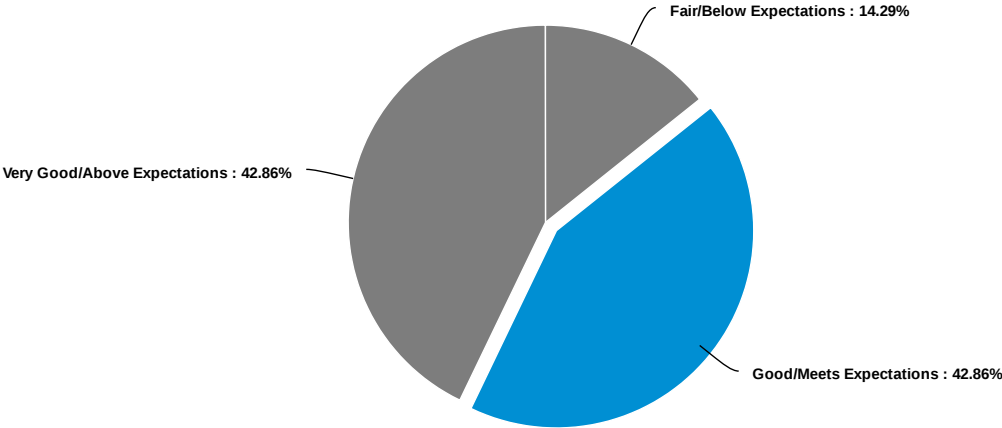
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	4	57.14%					
Very Good/Above Expectations	3	42.86%					
Total	7	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



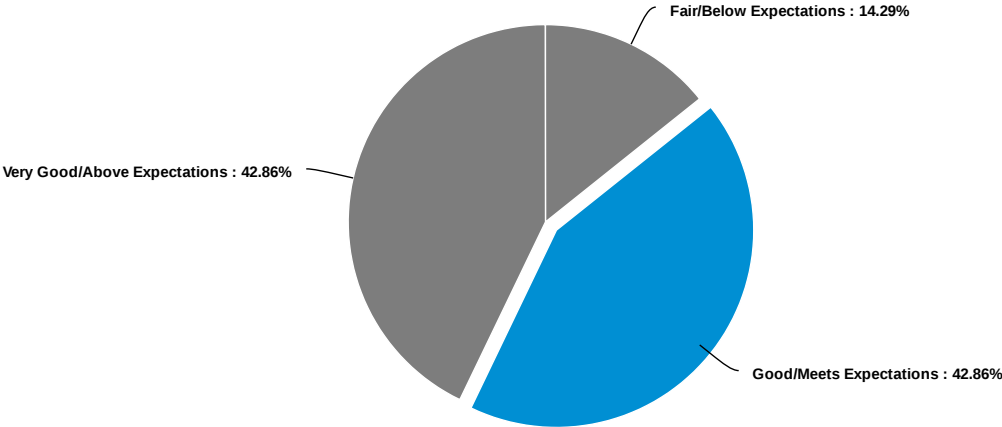
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	14.29%					
Good/Meets Expectations	4	57.14%					
Very Good/Above Expectations	2	28.57%					
Total	7	100 %					

Provides high quality advice and assistance



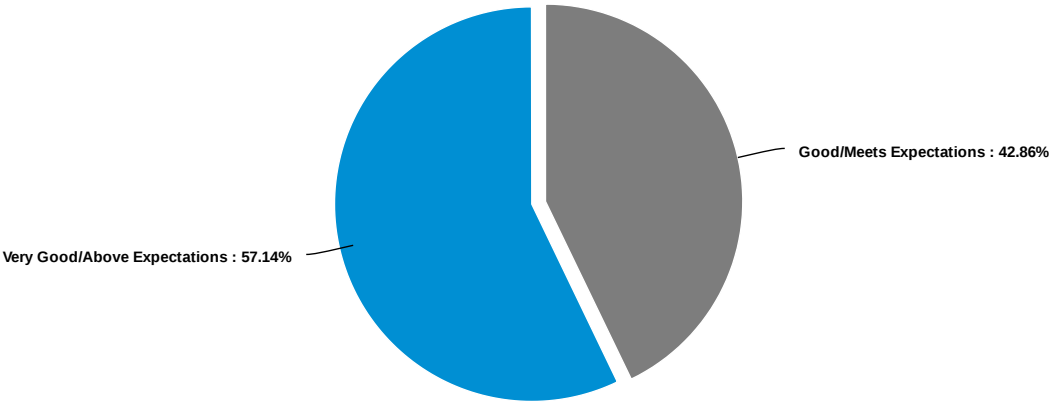
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	14.29%					
Good/Meets Expectations	3	42.86%					
Very Good/Above Expectations	3	42.86%					
Total	7	100 %					

Communicates well both orally and in writing



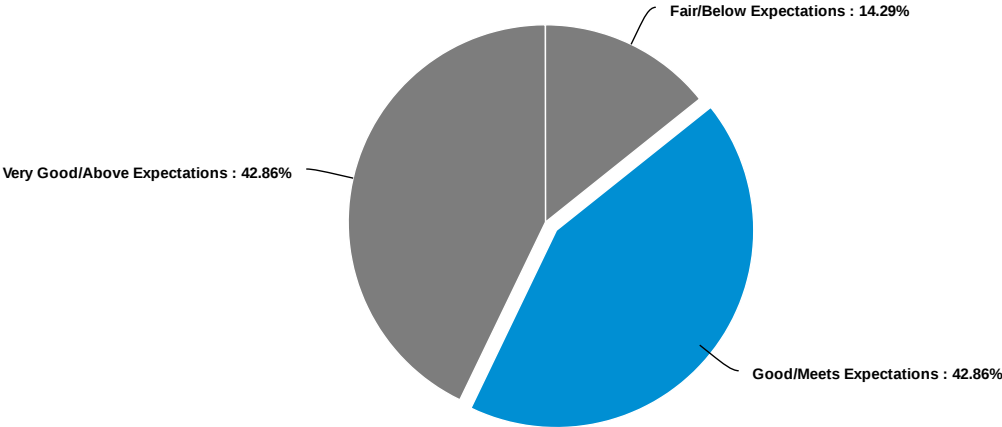
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	14.29%					
Good/Meets Expectations	3	42.86%					
Very Good/Above Expectations	3	42.86%					
Total	7	100 %					

Handles all interactions in a professional manner



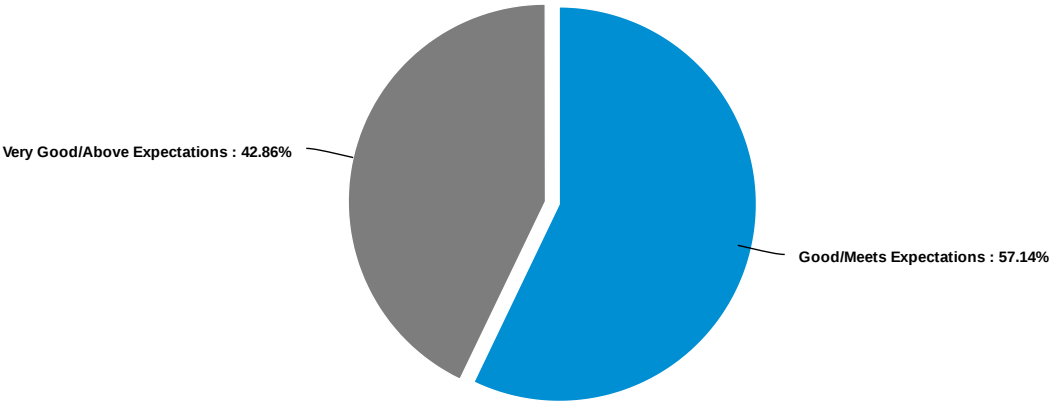
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	42.86%					
Very Good/Above Expectations	4	57.14%					
Total	7	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	14.29%					
Good/Meets Expectations	3	42.86%					
Very Good/Above Expectations	3	42.86%					
Total	7	100 %					

Overall level of satisfaction



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	4	57.14%					
Very Good/Above Expectations	3	42.86%					
Total	7	100 %					

Comments/Suggestions for Carl Warren, Co - Liability Claims Administrator:

02/19/2025	189887048	Hit or miss. Not as communicative or clear at times.
02/17/2025	189813867	I have had an overall good experience with Carl Warren, Co. However, there was a staffing change at CW and this wasn't communicated effectively to me. As a result I had a law firm who was sending in invoices to an email account that wasn't being monitored. Once I became aware of the issue, I was easily able to get this fixed promptly. I just wish that the staffing change had been better communicated to me instead of me having to find out when I had a need.

5. Corey Ingber - WC DoublePlay: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	0	0				
Maintains contact and keeps campus appraised on important and pertinent matters	0	0				
Provides high quality advice and assistance	0	0				
Communicates well both orally and in writing	0	0				
Handles all interactions in a professional manner	0	0				
Accomplishes goals and objectives and also provides additional value	0	0				
Overall level of satisfaction	0	0				
Average		0				

Responds promptly to inquiries and requests

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Maintains contact and keeps campus appraised on important and pertinent matters

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Provides high quality advice and assistance

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Communicates well both orally and in writing

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Handles all interactions in a professional manner

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Accomplishes goals and objectives and also provides additional value

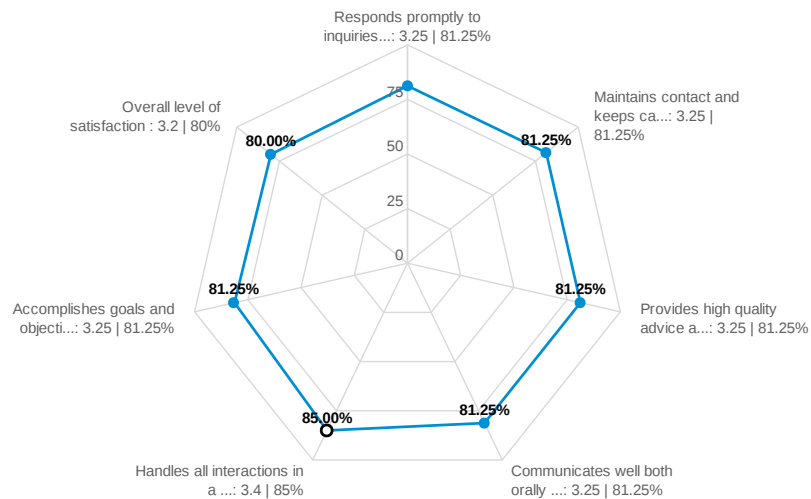
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Overall level of satisfaction

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Comments/Suggestions for Corey Ingber - WC DoublePlay:

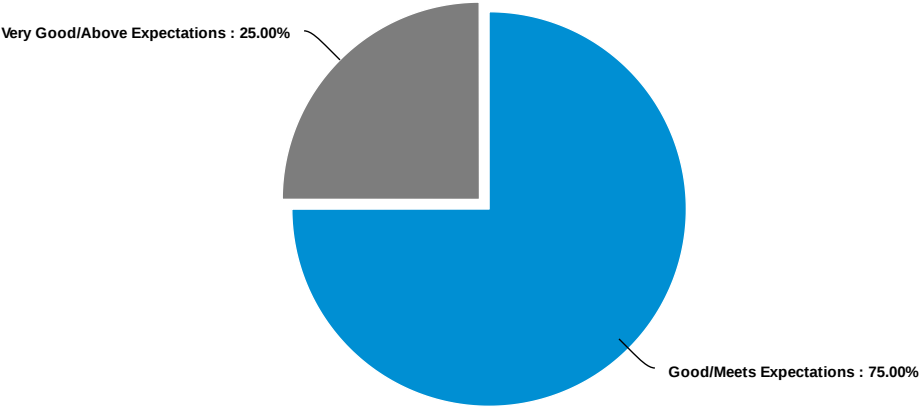
6. Employers Group - HR Consulting Services: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



Powered by AI

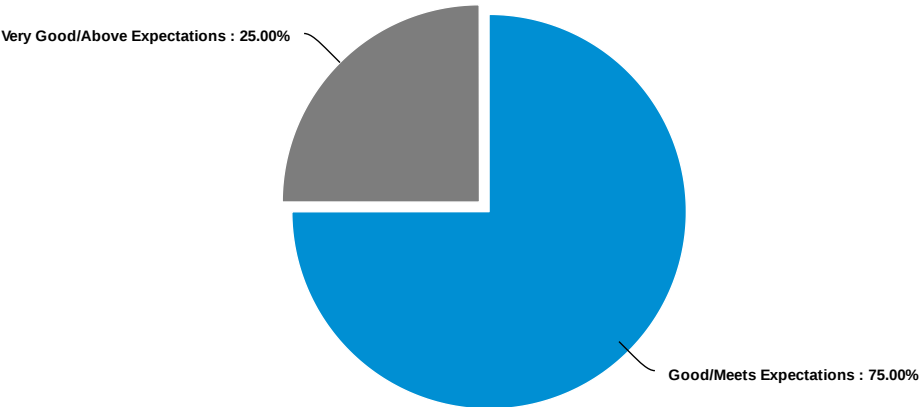
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	4	3.25				
Maintains contact and keeps campus apprised on important and pertinent matters	4	3.25				
Provides high quality advice and assistance	4	3.25				
Communicates well both orally and in writing	4	3.25				
Handles all interactions in a professional manner	5	3.4				
Accomplishes goals and objectives and also provides additional value	4	3.25				
Overall level of satisfaction	5	3.2				
Average		3.27				

Responds promptly to inquiries and requests



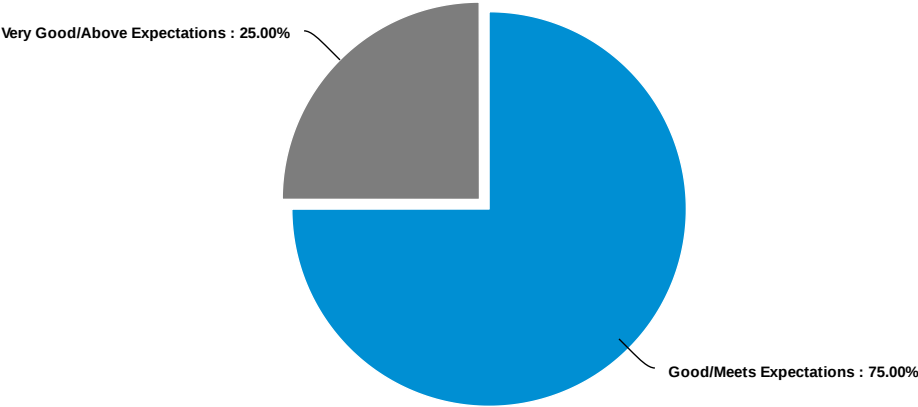
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	75%					
Very Good/Above Expectations	1	25%					
Total	4	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



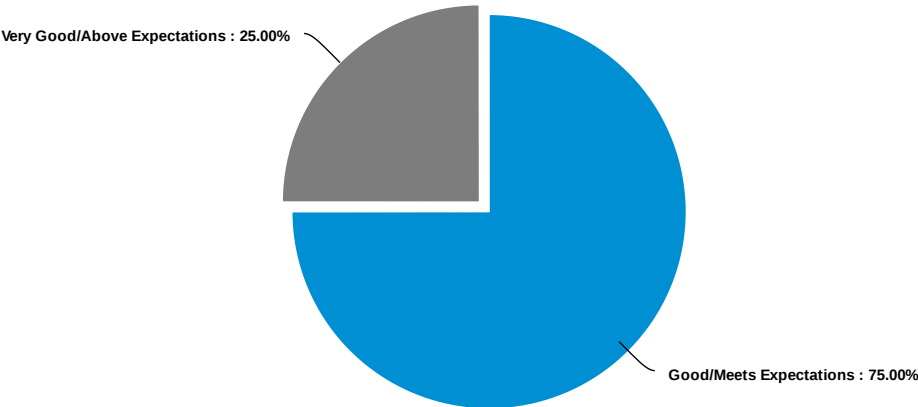
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	75%					
Very Good/Above Expectations	1	25%					
Total	4	100 %					

Provides high quality advice and assistance



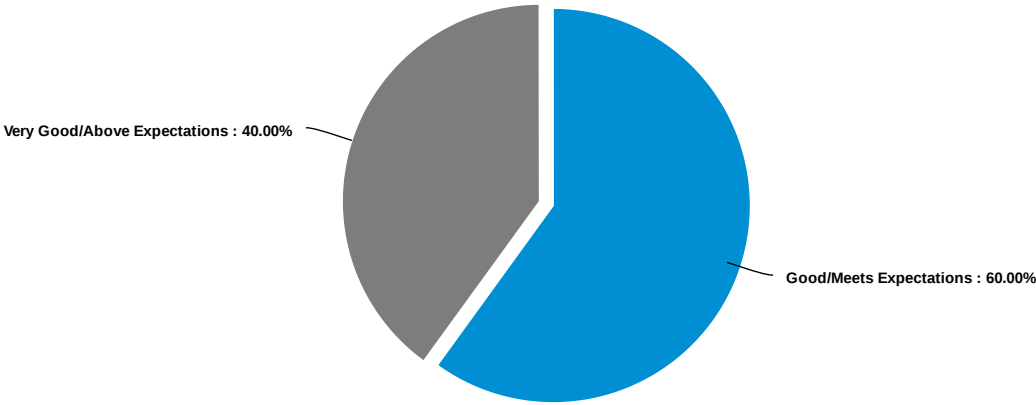
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	75%					
Very Good/Above Expectations	1	25%					
Total	4	100 %					

Communicates well both orally and in writing



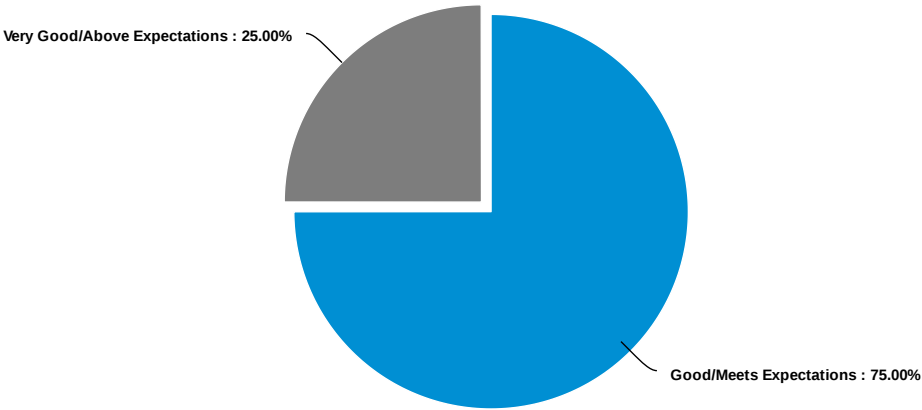
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	75%					
Very Good/Above Expectations	1	25%					
Total	4	100 %					

Handles all interactions in a professional manner



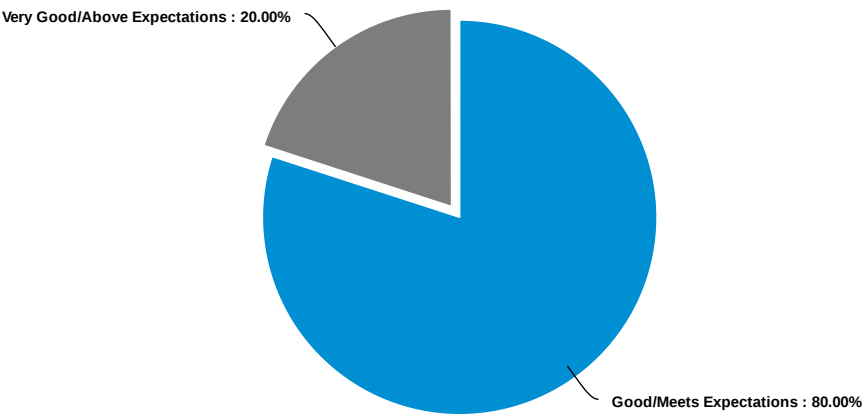
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	60%					
Very Good/Above Expectations	2	40%					
Total	5	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	75%					
Very Good/Above Expectations	1	25%					
Total	4	100 %					

Overall level of satisfaction

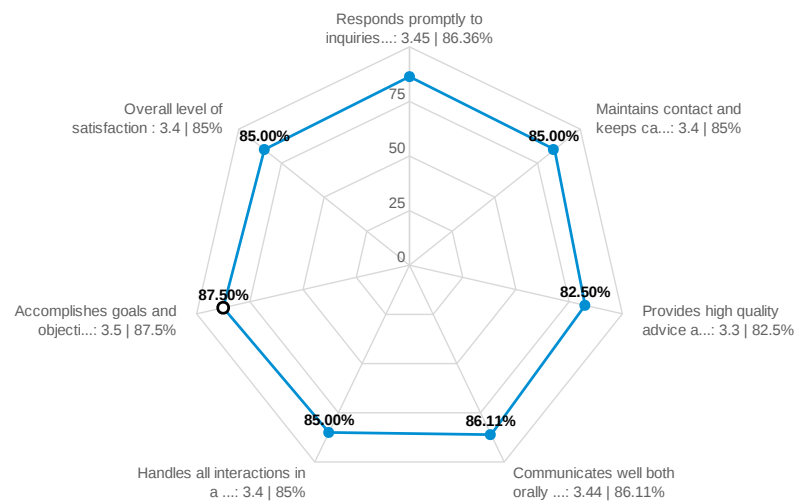


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	4	80%					
Very Good/Above Expectations	1	20%					
Total	5	100 %					

Comments/Suggestions for Employers Group - HR Consulting Services:

02/24/2025	190047893	We love the handbook review that they do!
02/19/2025	189887048	Utilizing for EEO Reporting. Suzanne is great. No complaints.
02/17/2025	189813867	We know these services are available, but rarely use them.

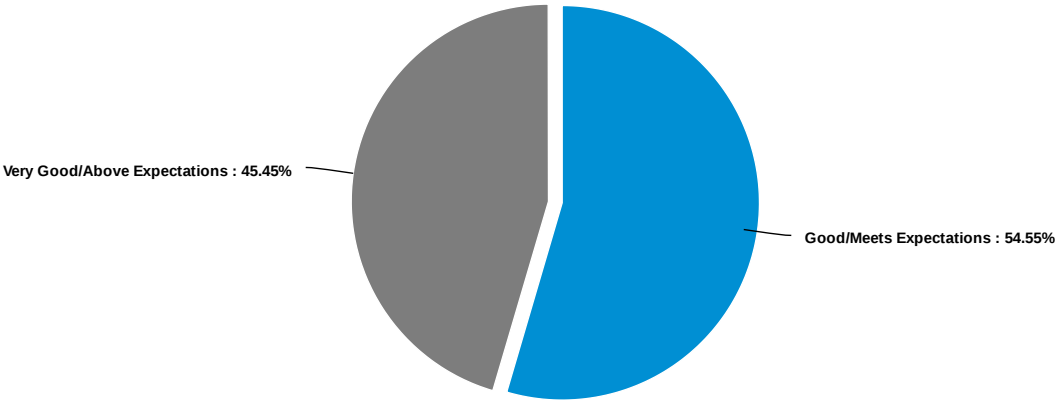
7. Equifax Workforce Solutions (formerly TALX-UCeXpress) - Unemployment Claims Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



Powered by AI

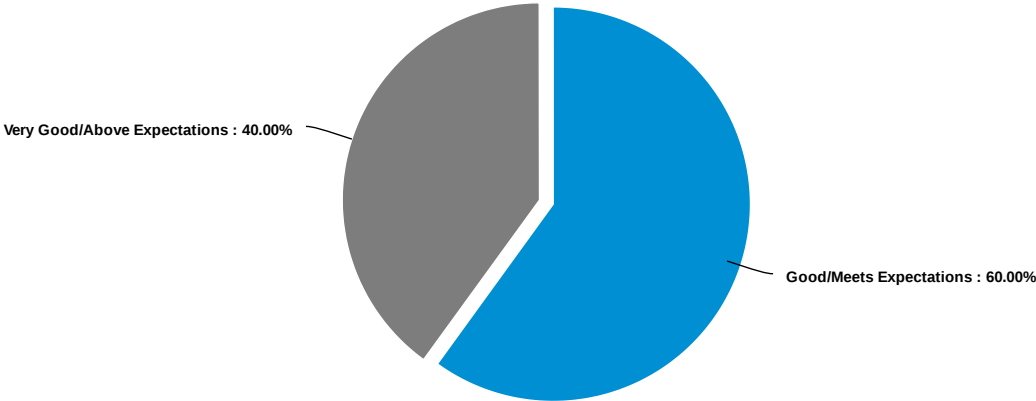
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	11	3.45				
Maintains contact and keeps campus apprised on important and pertinent matters	10	3.4				
Provides high quality advice and assistance	10	3.3				
Communicates well both orally and in writing	9	3.44				
Handles all interactions in a professional manner	10	3.4				
Accomplishes goals and objectives and also provides additional value	10	3.5				
Overall level of satisfaction	10	3.4				
Average		3.41				

Responds promptly to inquiries and requests



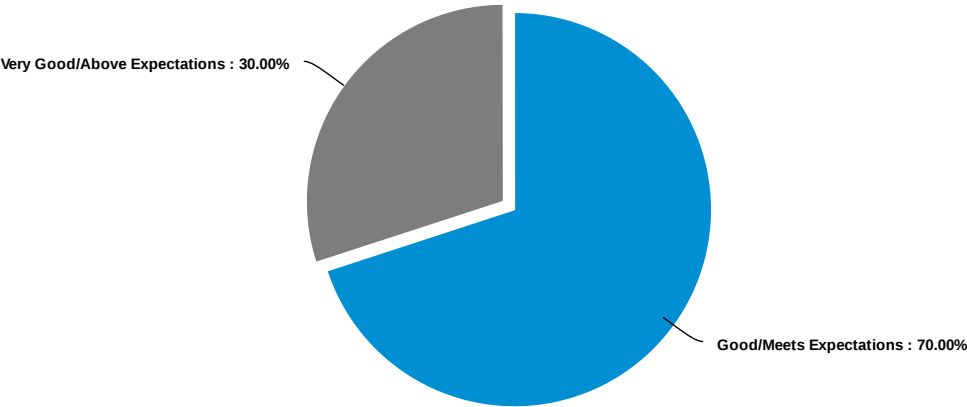
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	6	54.55%					
Very Good/Above Expectations	5	45.45%					
Total	11	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



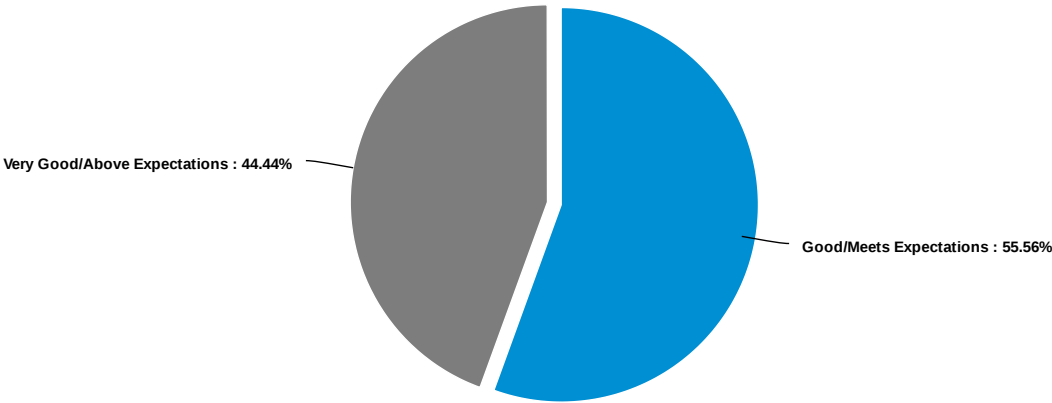
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	6	60%					
Very Good/Above Expectations	4	40%					
Total	10	100 %					

Provides high quality advice and assistance



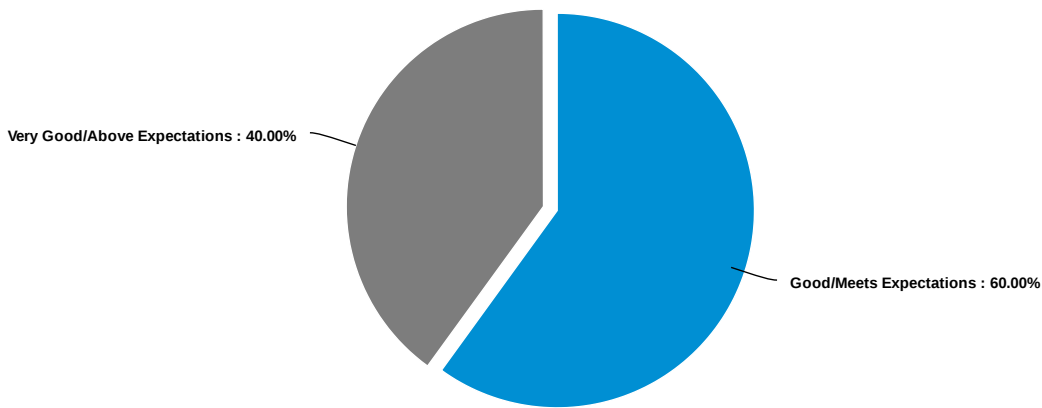
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	7	70%					
Very Good/Above Expectations	3	30%					
Total	10	100 %					

Communicates well both orally and in writing



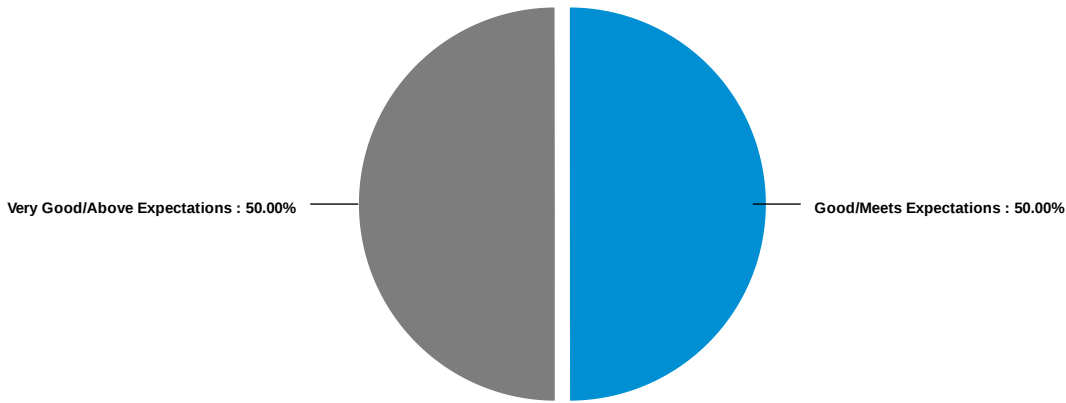
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	5	55.56%					
Very Good/Above Expectations	4	44.44%					
Total	9	100 %					

Handles all interactions in a professional manner



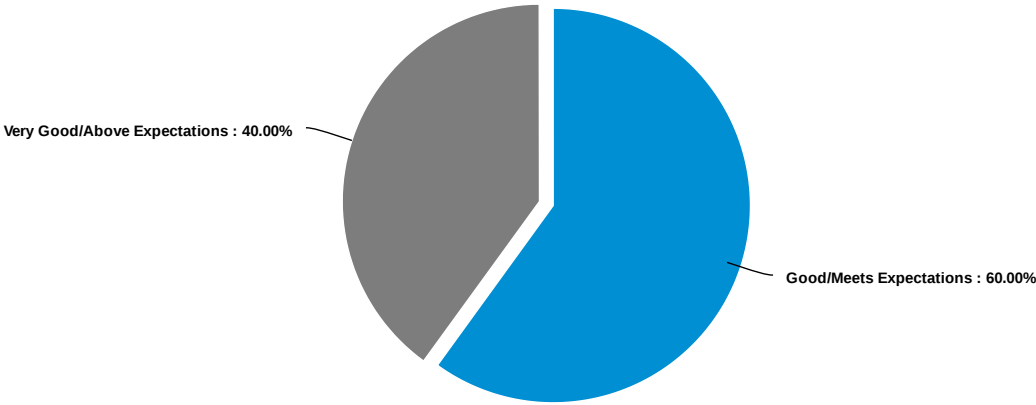
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	6	60%					
Very Good/Above Expectations	4	40%					
Total	10	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	5	50%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Overall level of satisfaction

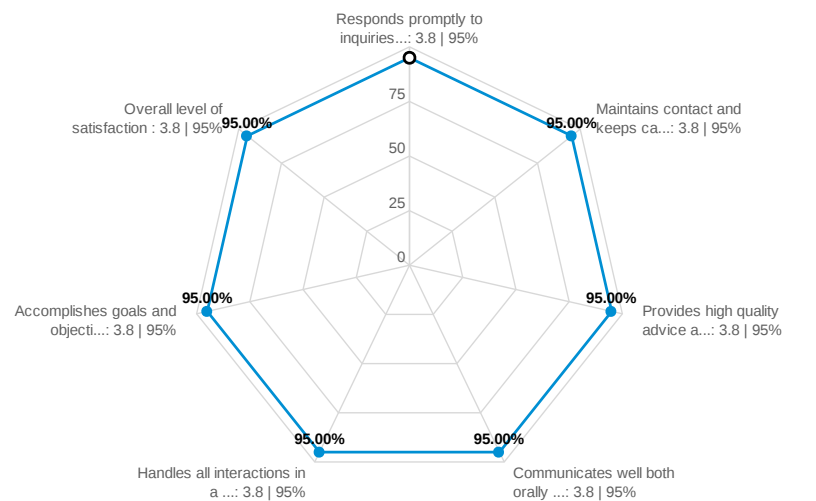


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	6	60%					
Very Good/Above Expectations	4	40%					
Total	10	100 %					

Comments/Suggestions for Equifax Workforce Solutions (formerly TALX-UCeXpress) - Unemployment Claims Administrator:

02/25/2025	190094501	When there is a change of staff, we would appreciate them communicating with us
02/17/2025	189813867	Equifax is solid at UI management, however, their portal is a bit challenging from an end-user standpoint. The claims response questions can be repetitive and there isn't an option to mark that it was a student employee who graduated and is no longer eligible for a student position. I would like it if that was added to the menu. That being said, their hearing support team is great and always makes us feel comfortable when this occurs.
02/17/2025	189813652	The only issue is we have had a few cases that were sent to the wrong campuses; I know there are a lot of us, but it can cause issues in the UI process if we are delayed in responses.

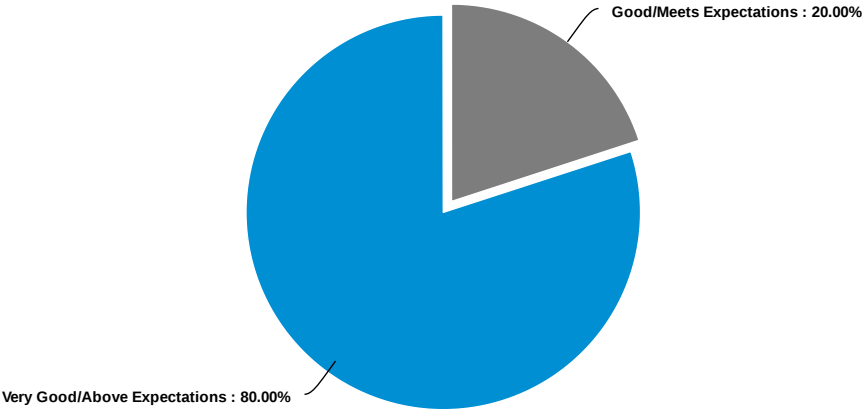
8. Praesidium, Inc. - Consultant - Minors on Campus Online self assessment training: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



Powered by AI

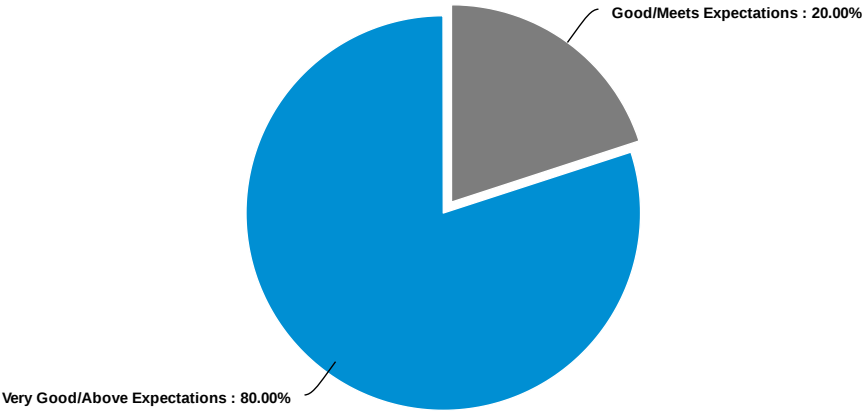
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	5	3.8				
Maintains contact and keeps campus apprised on important and pertinent matters	5	3.8				
Provides high quality advice and assistance	5	3.8				
Communicates well both orally and in writing	5	3.8				
Handles all interactions in a professional manner	5	3.8				
Accomplishes goals and objectives and also provides additional value	5	3.8				
Overall level of satisfaction	5	3.8				
Average		3.8				

Responds promptly to inquiries and requests



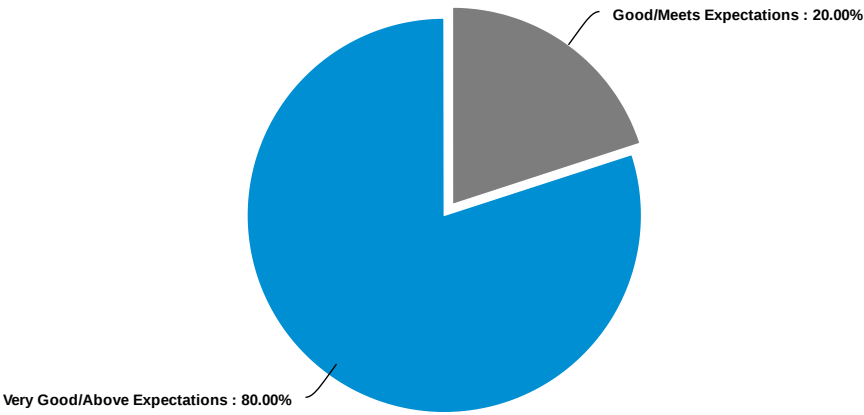
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



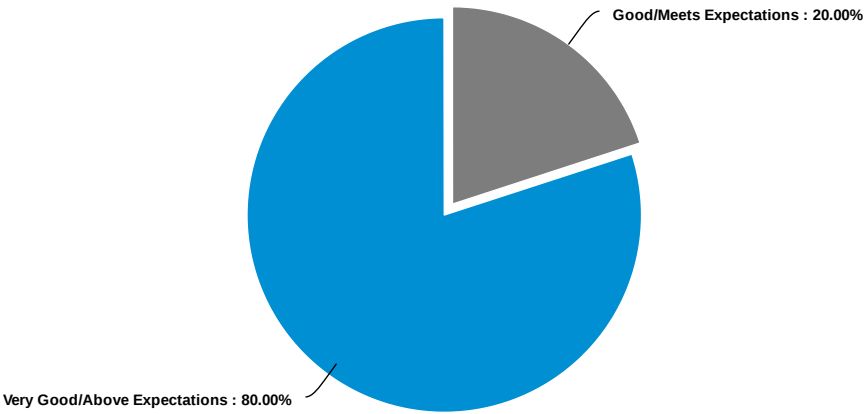
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Provides high quality advice and assistance



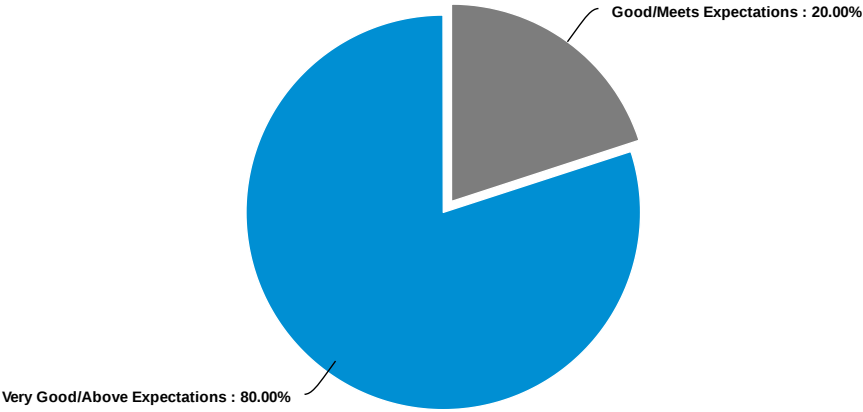
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Communicates well both orally and in writing



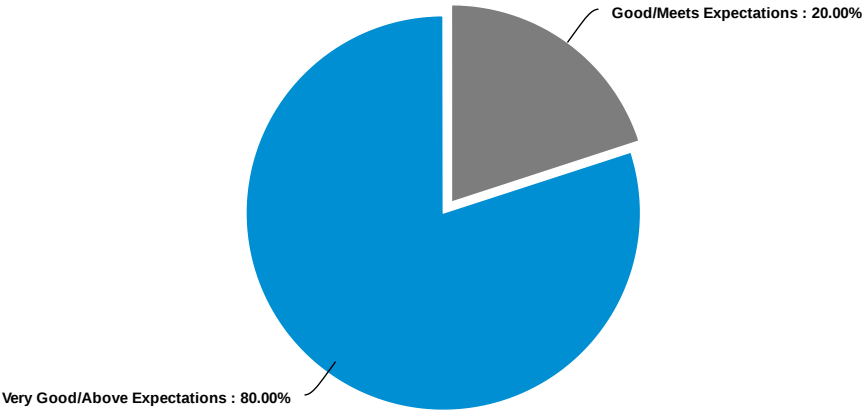
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Handles all interactions in a professional manner



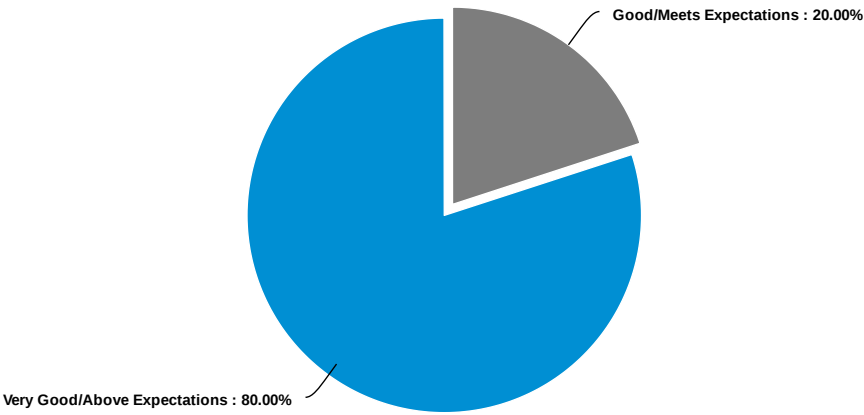
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Overall level of satisfaction

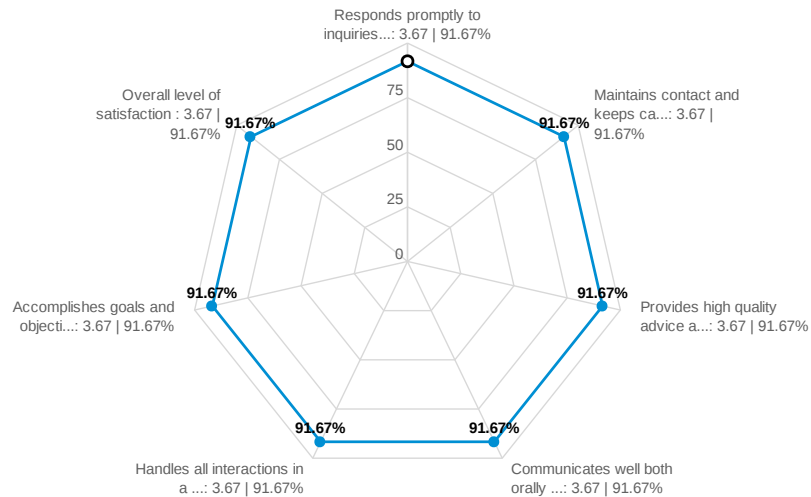


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Comments/Suggestions for Praesidium, Inc. - Consultant - Minors on Campus Online self assessment training:

02/17/2025 189813867 We use Praesidium training primarily for our auxiliary.

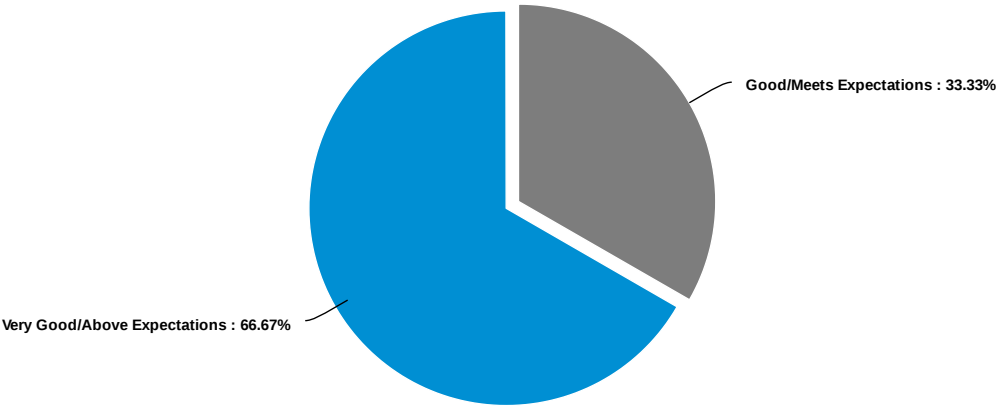
9. PRISM Membership Services: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



Powered by AI

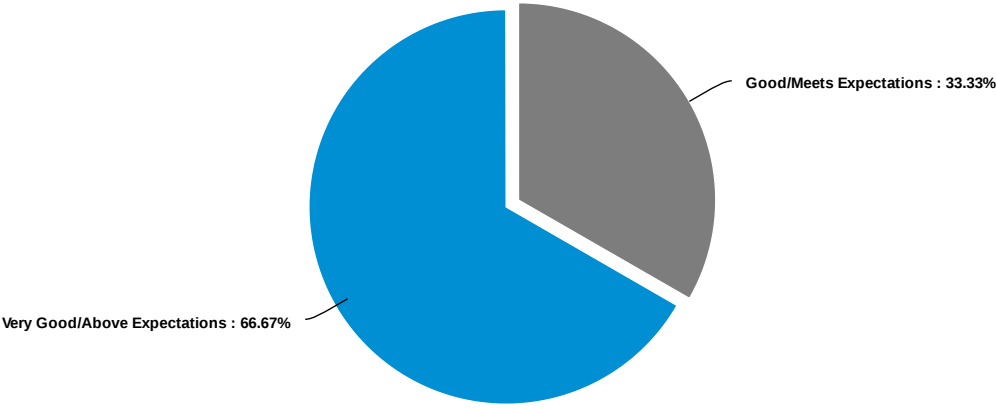
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	3	3.67				
Maintains contact and keeps campus apprised on important and pertinent matters	3	3.67				
Provides high quality advice and assistance	3	3.67				
Communicates well both orally and in writing	3	3.67				
Handles all interactions in a professional manner	3	3.67				
Accomplishes goals and objectives and also provides additional value	3	3.67				
Overall level of satisfaction	3	3.67				
Average		3.67				

Responds promptly to inquiries and requests



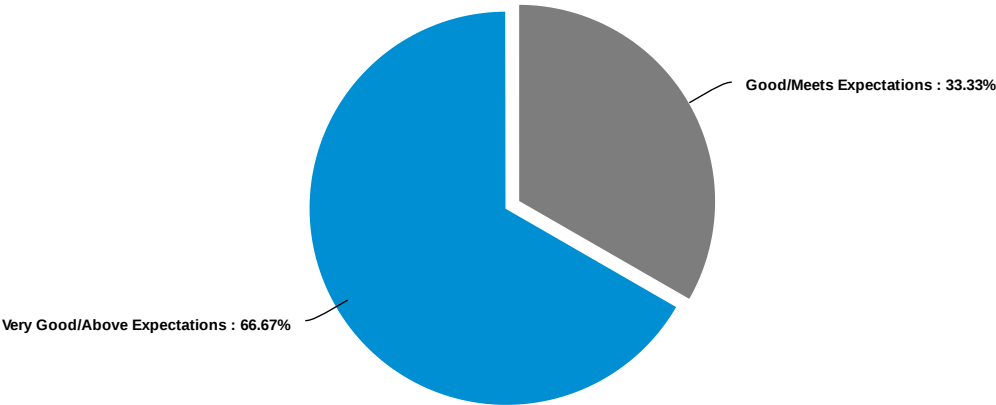
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	33.33%					
Very Good/Above Expectations	2	66.67%					
Total	3	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



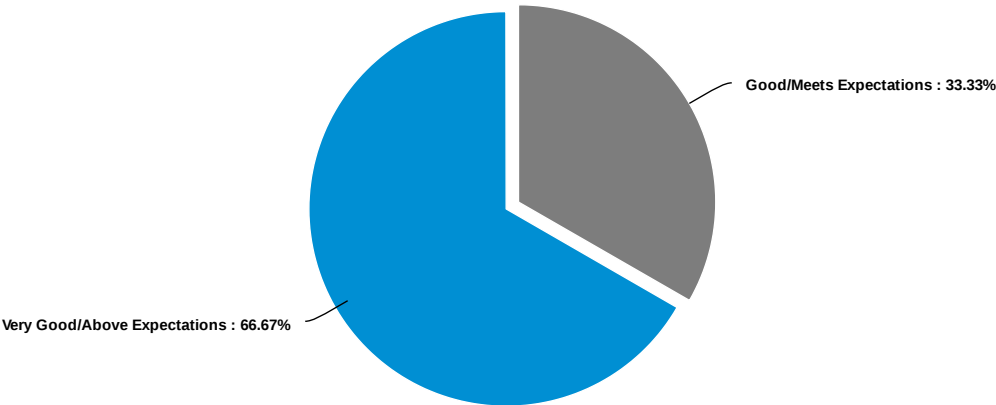
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	33.33%					
Very Good/Above Expectations	2	66.67%					
Total	3	100 %					

Provides high quality advice and assistance



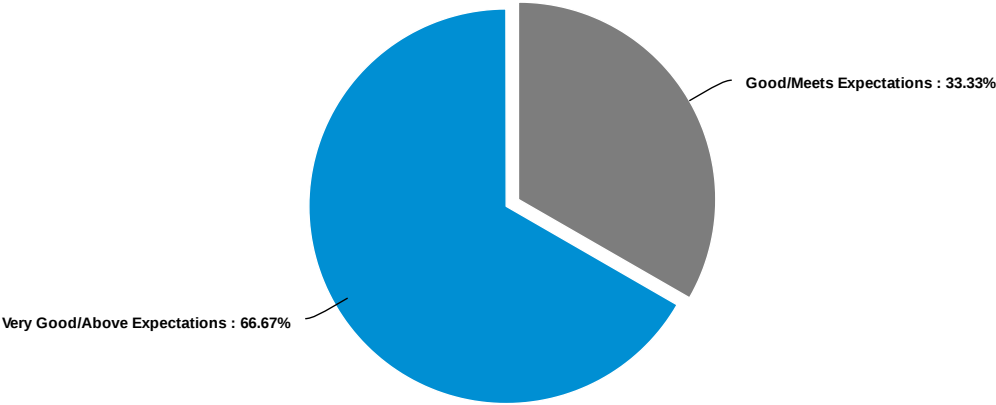
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	33.33%					
Very Good/Above Expectations	2	66.67%					
Total	3	100 %					

Communicates well both orally and in writing



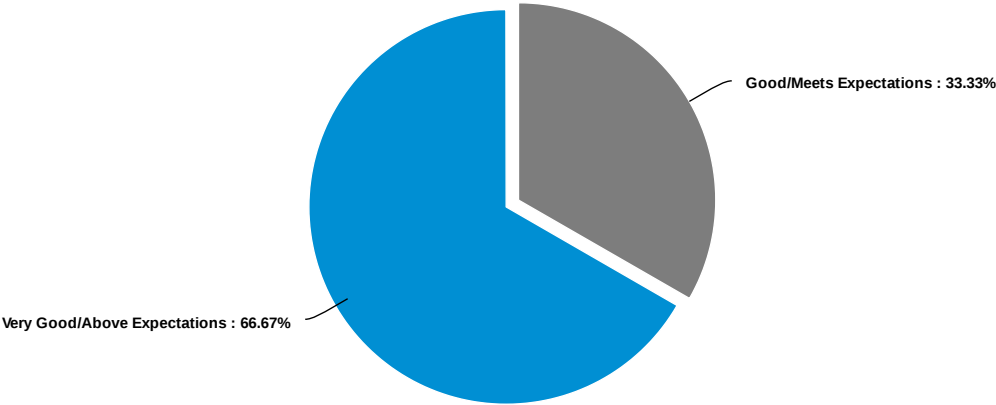
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	33.33%					
Very Good/Above Expectations	2	66.67%					
Total	3	100 %					

Handles all interactions in a professional manner



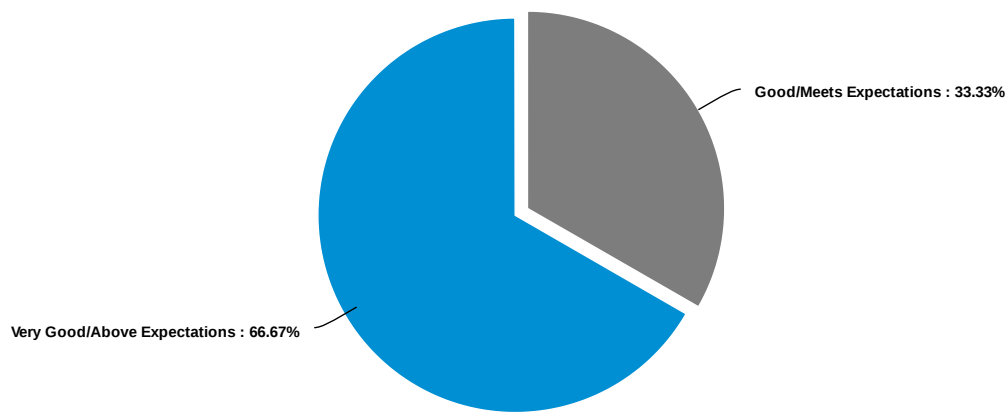
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	33.33%					
Very Good/Above Expectations	2	66.67%					
Total	3	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	33.33%					
Very Good/Above Expectations	2	66.67%					
Total	3	100 %					

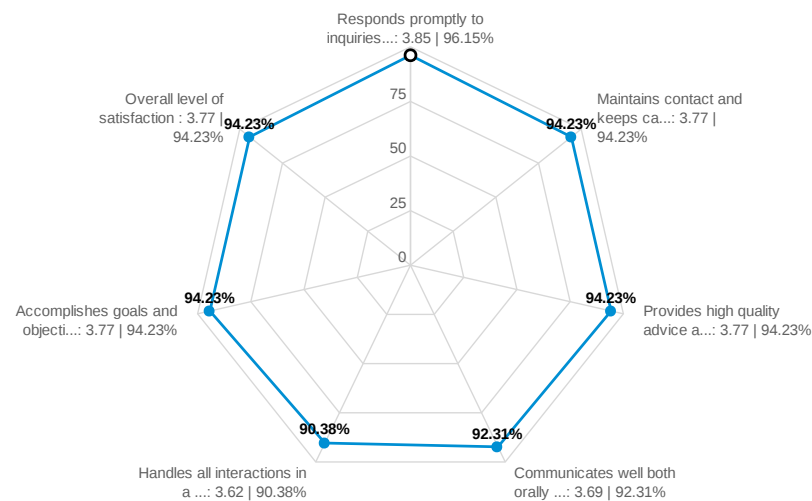
Overall level of satisfaction



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	33.33%					
Very Good/Above Expectations	2	66.67%					
Total	3	100 %					

Comments/Suggestions for PRISM Membership Services:

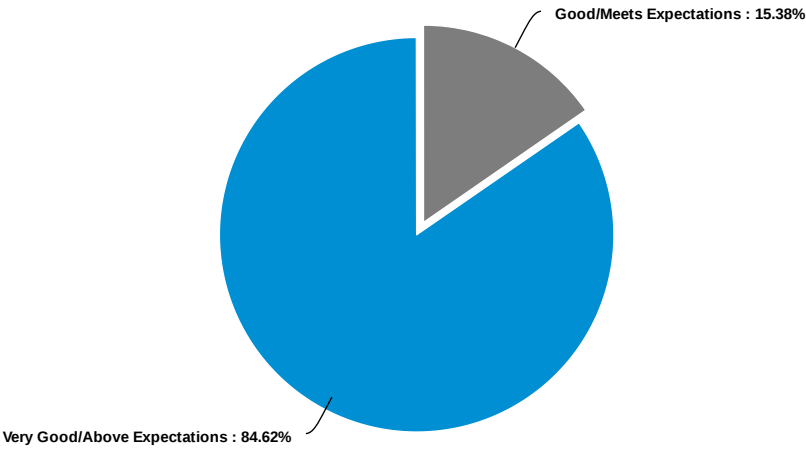
10. Sedgwick CMS - AORMA Workers' Compensation Claims Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



Powered by AI

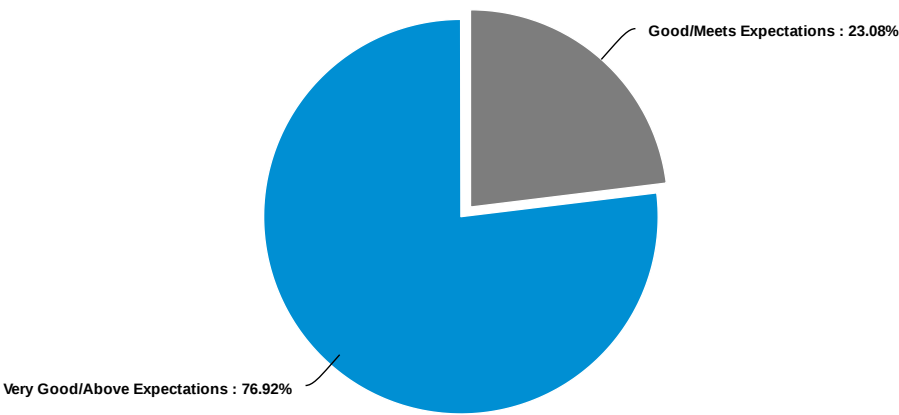
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	13	3.85				
Maintains contact and keeps campus apprised on important and pertinent matters	13	3.77				
Provides high quality advice and assistance	13	3.77				
Communicates well both orally and in writing	13	3.69				
Handles all interactions in a professional manner	13	3.62				
Accomplishes goals and objectives and also provides additional value	13	3.77				
Overall level of satisfaction	13	3.77				
Average		3.75				

Responds promptly to inquiries and requests



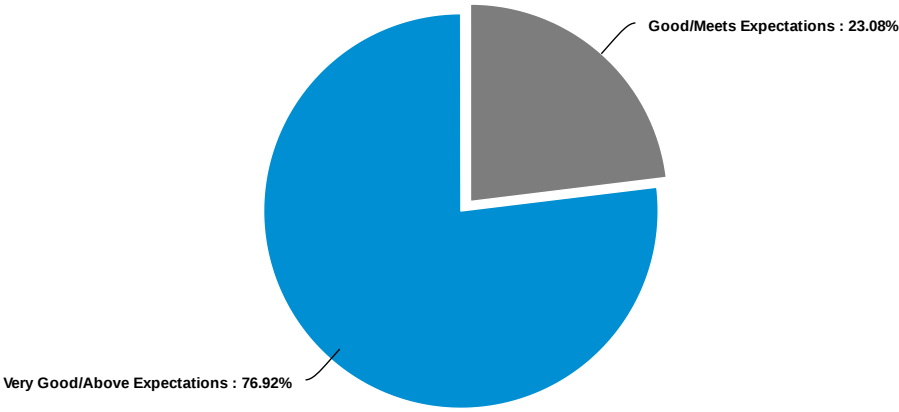
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	15.38%					
Very Good/Above Expectations	11	84.62%					
Total	13	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



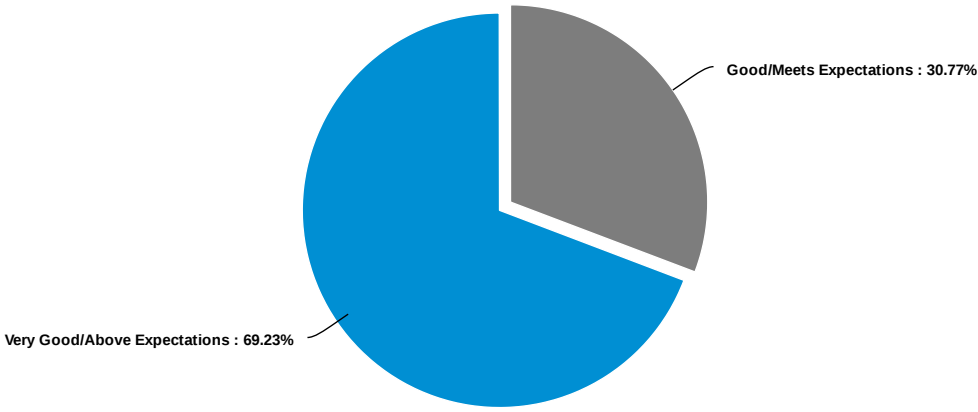
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	23.08%					
Very Good/Above Expectations	10	76.92%					
Total	13	100 %					

Provides high quality advice and assistance



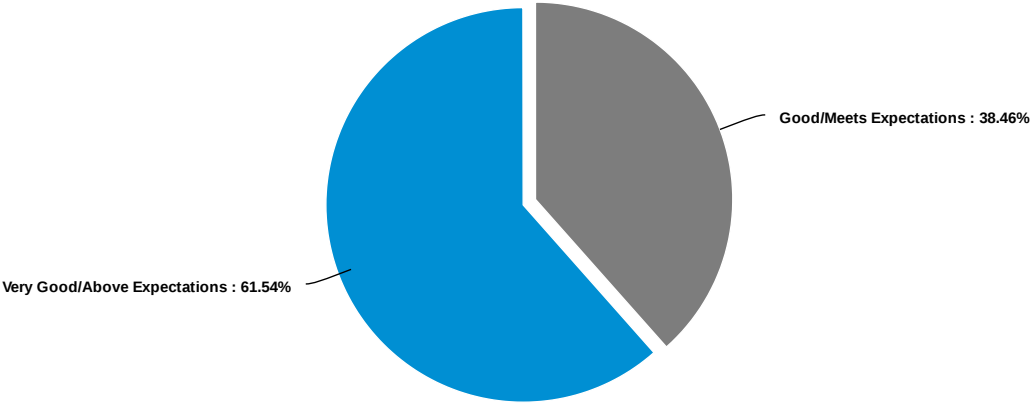
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	23.08%					
Very Good/Above Expectations	10	76.92%					
Total	13	100 %					

Communicates well both orally and in writing



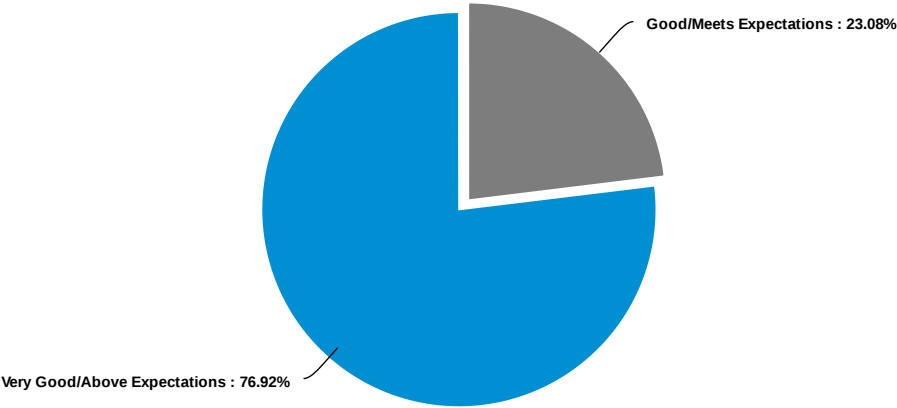
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	4	30.77%					
Very Good/Above Expectations	9	69.23%					
Total	13	100 %					

Handles all interactions in a professional manner

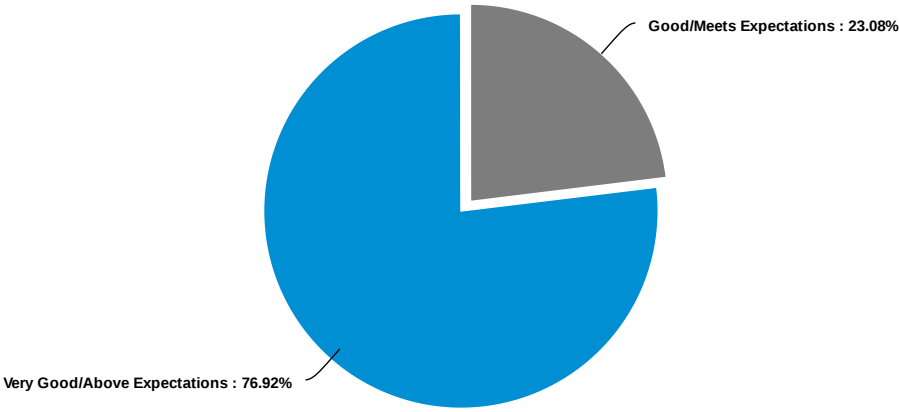


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	5	38.46%					
Very Good/Above Expectations	8	61.54%					
Total	13	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	23.08%					
Very Good/Above Expectations	10	76.92%					
Total	13	100 %					



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	23.08%					
Very Good/Above Expectations	10	76.92%					
Total	13	100 %					

Comments/Suggestions for Sedgwick CMS - AORMA Workers' Compensation Claims Administrator:

02/25/2025 190094501 Katie is very responsive and we enjoy working with her.

02/24/2025 190047893 Katie Brandt is amazing!

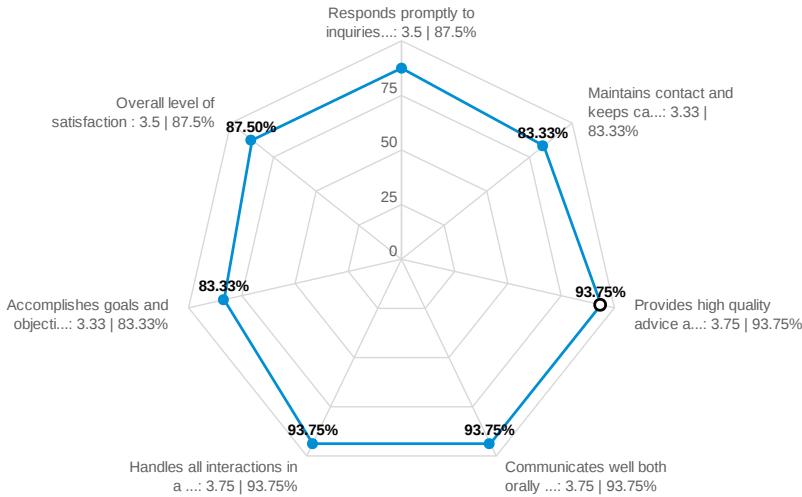
02/19/2025 189887048 Katie Brant is amazing. A wonderful resources; very knowledgeable and proactive.

02/17/2025 189813867 Sedgwick CMS is amazing. I really appreciate working with this team. They are very responsive and always available to assist in our worker's compensation needs. I cannot say enough good things about this company!

02/17/2025 189813652 Katie Brant is a gift to the auxiliaries. Her response time and handling of cases is commendable.

02/17/2025 189812634 Katie is the best!!

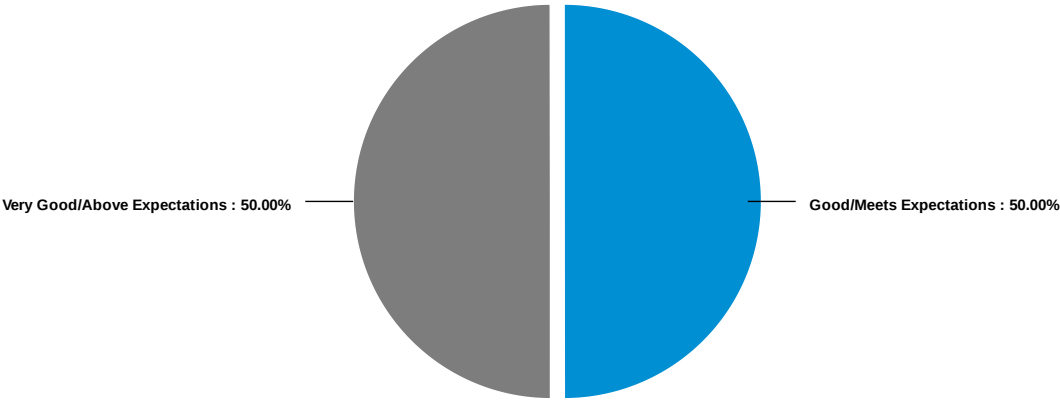
11. Systemwide Risk Management (broadly): Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



Powered by AI

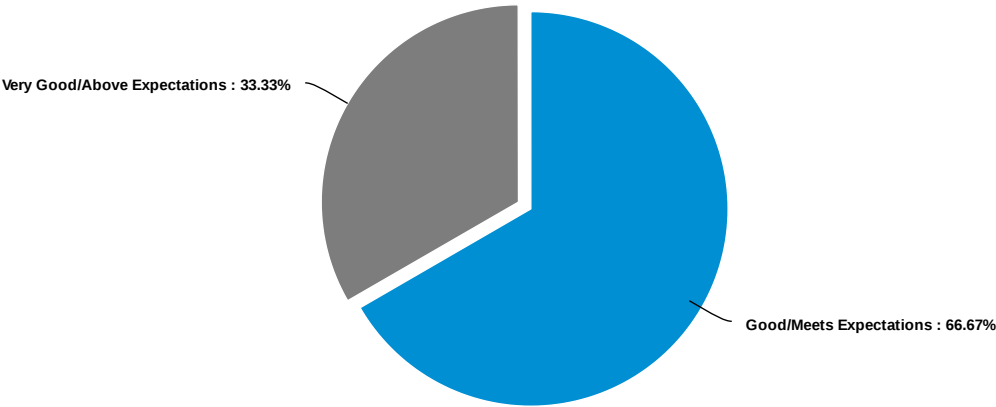
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	4	3.5				
Maintains contact and keeps campus appraised on important and pertinent matters	3	3.33				
Provides high quality advice and assistance	4	3.75				
Communicates well both orally and in writing	4	3.75				
Handles all interactions in a professional manner	4	3.75				
Accomplishes goals and objectives and also provides additional value	3	3.33				
Overall level of satisfaction	4	3.5				
Average		3.58				

Responds promptly to inquiries and requests



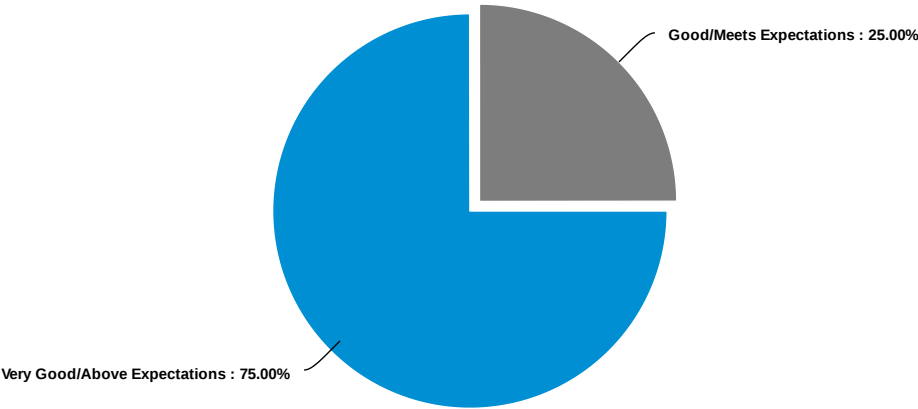
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	50%					
Very Good/Above Expectations	2	50%					
Total	4	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



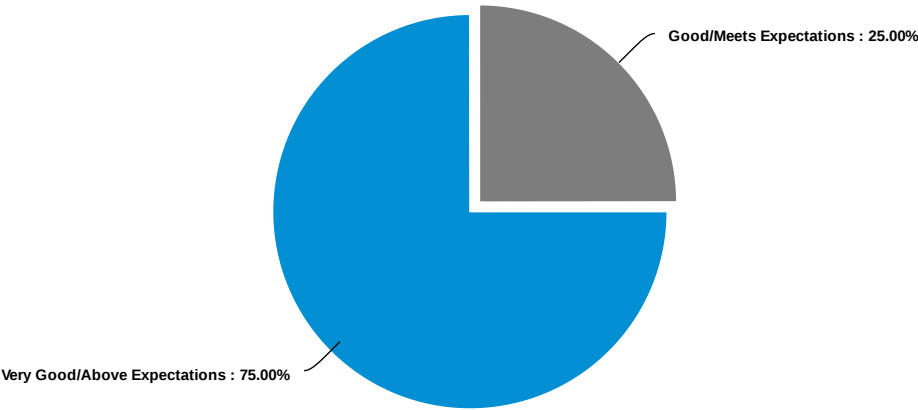
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	66.67%					
Very Good/Above Expectations	1	33.33%					
Total	3	100 %					

Provides high quality advice and assistance



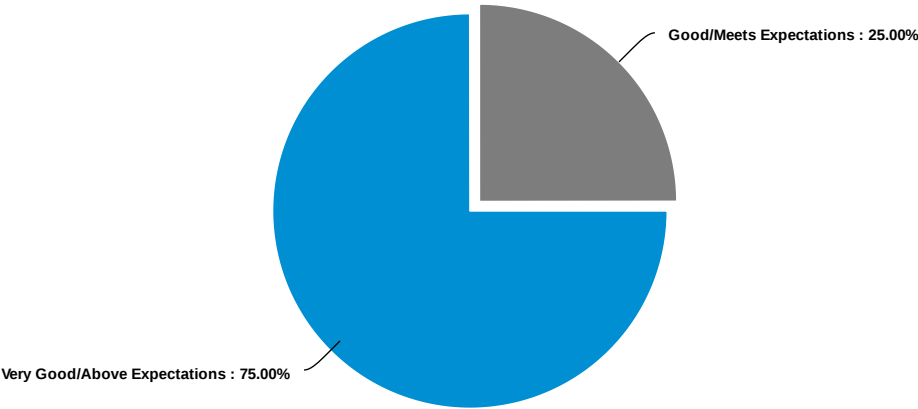
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	25%					
Very Good/Above Expectations	3	75%					
Total	4	100 %					

Communicates well both orally and in writing



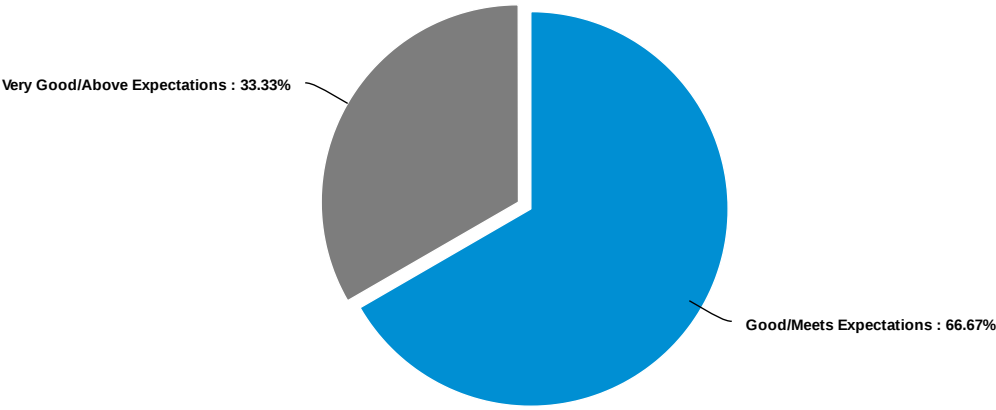
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	25%					
Very Good/Above Expectations	3	75%					
Total	4	100 %					

Handles all interactions in a professional manner



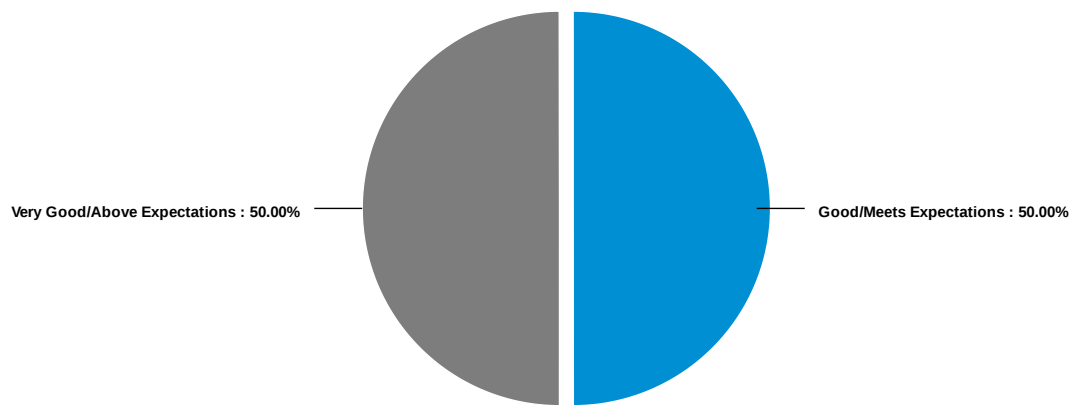
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	25%					
Very Good/Above Expectations	3	75%					
Total	4	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	66.67%					
Very Good/Above Expectations	1	33.33%					
Total	3	100 %					

Overall level of satisfaction



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	50%					
Very Good/Above Expectations	2	50%					
Total	4	100 %					

Comments/Suggestions for Systemwide Risk Management (broadly):

12. Systemwide Risk Management - Environmental Health & Safety: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	0	0				
Maintains contact and keeps campus appraised on important and pertinent matters	0	0				
Provides high quality advice and assistance	0	0				
Communicates well both orally and in writing	0	0				
Handles all interactions in a professional manner	0	0				
Accomplishes goals and objectives and also provides additional value	0	0				
Overall level of satisfaction	0	0				
Average		0				

Responds promptly to inquiries and requests

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Maintains contact and keeps campus appraised on important and pertinent matters

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Provides high quality advice and assistance

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Communicates well both orally and in writing

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Handles all interactions in a professional manner

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Accomplishes goals and objectives and also provides additional value

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Overall level of satisfaction

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Comments/Suggestions for Systemwide Risk Management - Environmental Health & Safety:

13. Systemwide Risk Management - Emergency Management: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	0	0				
Maintains contact and keeps campus appraised on important and pertinent matters	0	0				
Provides high quality advice and assistance	0	0				
Communicates well both orally and in writing	0	0				
Handles all interactions in a professional manner	0	0				
Accomplishes goals and objectives and also provides additional value	0	0				
Overall level of satisfaction	0	0				
Average		0				

Responds promptly to inquiries and requests

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Maintains contact and keeps campus appraised on important and pertinent matters

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Provides high quality advice and assistance

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Communicates well both orally and in writing

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Handles all interactions in a professional manner

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Accomplishes goals and objectives and also provides additional value

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Overall level of satisfaction

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Comments/Suggestions for Systemwide Risk Management - Emergency Management:

14. Systemwide Risk Management - General Liability Claims Handling: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	0	0				
Maintains contact and keeps campus appraised on important and pertinent matters	0	0				
Provides high quality advice and assistance	0	0				
Communicates well both orally and in writing	0	0				
Handles all interactions in a professional manner	0	0				
Accomplishes goals and objectives and also provides additional value	0	0				
Overall level of satisfaction	0	0				
Average		0				

Responds promptly to inquiries and requests

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Maintains contact and keeps campus appraised on important and pertinent matters

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Provides high quality advice and assistance

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Communicates well both orally and in writing

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Handles all interactions in a professional manner

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Accomplishes goals and objectives and also provides additional value

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Overall level of satisfaction

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Comments/Suggestions for Systemwide Risk Management - General Liability Claims Handling: