

PRAESIDIUM



Praesidium Renewal Proposal & Utilization Report

*California State University Risk
Management Authority*

February 2023

Renewal Recommendations

Continued Availability of Online Training

Building on Praesidium's experience and CSURMA's commitment to provide risk mitigation controls for CSU's campuses and partners, the current renewal proposal is designed to continue the online training efforts with a system-wide scalable solution that remains accessible to campus and auxiliary teams.

Throughout the existing contract period (beginning in July 2020), a majority of the CSU campuses have utilized the online training to some degree. As such, Praesidium's proposal also aims to further support these ongoing system-wide endeavors. Each of the following components strives to ensure the CSU achieves and maintains industry standards in higher education youth protection endeavors across the system:

- ✓ Three-year contract (7/1/2023 to 6/30/2026)
- ✓ CSURMA funds an amount for online abuse prevention training across all campuses and auxiliaries on multiple platforms.

Two funding options available:

(1) same annual price or (2) pay-as-you-go

- ✓ Continued partnership support to promote and ensure ease of access to resources
- ✓ All Praesidium products and services remain available to the campuses and auxiliaries at discounted rates

The amount that CSURMA funds is presented in the options below, which vary based on the nature and extent of the online training rollout. Praesidium looks forward to the continued partnership with CSURMA to support the assessment, prevention, and response efforts of the campuses and auxiliaries to create a culture of safety across the CSU system.

Opportunities to Expand Services: Spotlight on CPG Program

Based on continued campus interest in the Certified Praesidium Guardian workshop and national trends indicating the importance of a dedicated prevention torchbearer, Praesidium encourages CSURMA to further evaluate adding on at least one workshop that can be held in California during the next contract period. To support these initiatives, Praesidium continues to offer discounted pricing options for individual virtual participation and entire class workshops.

PRICING

Praesidium Service	Pricing
Online Abuse Prevention Training <i>via Praesidium Academy & CSU LMS</i>	
<i>One-Time Course Re-Publication Costs</i>	\$750 per course <i>Requires further collaboration with CSU to confirm publication schedule. Praesidium anticipates publication of 10-12 courses on CSU's LMS.</i>
<i>Annual Content Subscription Access</i>	<u>Option 1: Same Annual Price</u> \$85,000 per year <i>includes access for up to 8,500 learners (learners include individuals on Praesidium Academy and CSU's LMS)</i>
	<u>Option 2: Pay-As-You-Go</u> \$35,000 per year for up to 3,500 learners Additional learners can be purchased in buckets of 1,000 learners for \$10,000 each. <i>(learners include individuals on Praesidium Academy and CSU's LMS)</i>
<i>Additional Course Development (if requested or required for further accessibility issues)</i>	\$285 per hour per person
Partnership Support • Collateral and Messaging to Support Rollout and Access to Resources • Presentations for CSURMA, AORMA, and Board of Trustees <i>as appropriate</i>	No Cost
Additional Resources Remain Available at Discounted Rates	Varies by Service <i>Details available below</i>

Optional Services Available	
Praesidium Service	Pricing
Model Policies and Policy Analysis	<i>Depends on the nature and extent of samples needed, related consultation, and/or drafting support. Typical template pricing includes:</i> \$3,000 for Program-Level Policies \$5,000 for Campus Level Policies
Certified Praesidium Guardian	<u>Open Enrollment Workshops</u> Flexible Virtual Options Now Available! https://praesidium.lpages.co/cpg-flex-virtual/ \$3,500 per attendee <i>additional discounts may apply for multiple attendees from the same campus/program in the same class.</i>
	<u>Workshops at Client Location</u> \$35,000 per workshop <i>Recommended class size 25 individuals</i>
Virtual Training	\$1,850 for up to 3 hours \$2,750 for 3+ hours
On-Site Abuse Prevention Training	\$2,750 per day
Creating a Safe Environment (a facilitator-guided program)	<i>Depends on the nature and extent of rollout</i>
Background Screening	
<i>À la Carte Pricing</i>	
Employment Credit	\$7.00
Multi State Criminal Database w/Name and Address Locator	\$10.00
7 Year County Criminal Records Search: 1 County	\$7.00
7 Year County Criminal Records Search: All Counties Provided/Developed	\$25.00
County Civil Records Search (upper): 1 County	\$12.00
Statewide Criminal Search: 1 State	\$9.00
Federal Criminal Records Search: 1 State, All Districts	\$9.00
Federal Civil Records Search: 1 State, All Districts	\$12.00

DOJ National Sex Offender Registry Search	\$4.00
Motor Vehicle Records Search	\$4.00
Employment Verification: 1 Position	\$11.00
Education Verification: 1 Degree	\$10.00
Personal Reference: 1 Reference	\$13.00
Professional Reference: 1 Reference	\$14.00
Professional License Verification: 1 License	\$9.00
International Criminal Search: 1 Jurisdiction	\$25 + In country Acquisition Fee
<i>Packaged Screening Pricing</i>	<i>Available upon further consultation</i>
Screening and Selection Toolkit	\$6,000 per campus <i>Price includes one day of on-site training related to screening and selection.</i>
Management Systems Review	Ranges from \$7,500+ <i>Depends on number of programs and locations. Note that in addition to discussions with leadership, pricing also <u>includes</u> one training for leadership during the on-site portion of the review.</i>
Comprehensive Risk Assessment	<i>Varies based on scope and size of review. Typical pricing includes:</i> \$30,000+ for campus wide review \$15,000+ for program/departmental/auxiliary review
Praesidium Assessment Tool	<i>Requires additional consultation to determine scope and nature of rollout.</i>
Crisis Management Toolkit	\$6,000 per campus/auxiliary <i>Price includes one day of on-site training related to responding.</i>
Toll-Free Confidential Helpline	\$3,000+ one-time initial set up fee \$350 per call/matter \$750 annual maintenance fee (after first year)
General Consultation (Non-Crisis)	\$2,000 per day on-site \$385 per hour per person off-site
Crisis Management Services	<i>Crisis Consultation/Investigations</i> \$3,500 per day on-site \$400 per hour per person off-site
Praesidium Accreditation	Accreditation pricing typically involves four components that combine to create the cost structure: - an application fee (typically \$750)

	- an accreditation fee (a sliding scale based on the organization's operating budget) - a site visit fee (impacted by the number of days and team members on-site) - an annual maintenance fee (typically \$500)
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Additional Pricing Notes:

1. Unless other arrangements have been made, services will be billed to CSURMA as incurred.
2. Pricing does not include Praesidium's reasonable travel costs and expenses (if applicable to the service), which will be separately billed at the time incurred.
3. Criminal Background Checks will require a separate agreement with the end user organization. Third-party record keeper fees associated with criminal background checks may apply and will be passed on at cost when incurred. Criminal records found in the Multi-State Database check are subject to verification at the source and additional costs may apply.
4. For any off-site Certified Praesidium Guardian workshop, Client will be responsible for:
 - A. Reasonable travel costs and expenses for up to four (4) Praesidium team members for five (5) days (which includes: travel to/from location, set up and break down, and 3 days of workshop).
 - B. All costs associated with securing the workshop location; and
 - C. All costs associated with workshop catering, which may include a light breakfast, lunch, snacks, and beverages for a three-day program.
5. For any Certified Praesidium Guardian workshop, regardless of location, Participants will be responsible for their own reasonable travel costs and expenses to, from, and during the workshop.

CONTACT

Contact us today to learn more about solutions to help your team assess, prevent, and respond to sexual abuse of vulnerable populations.

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EXHIBIT A

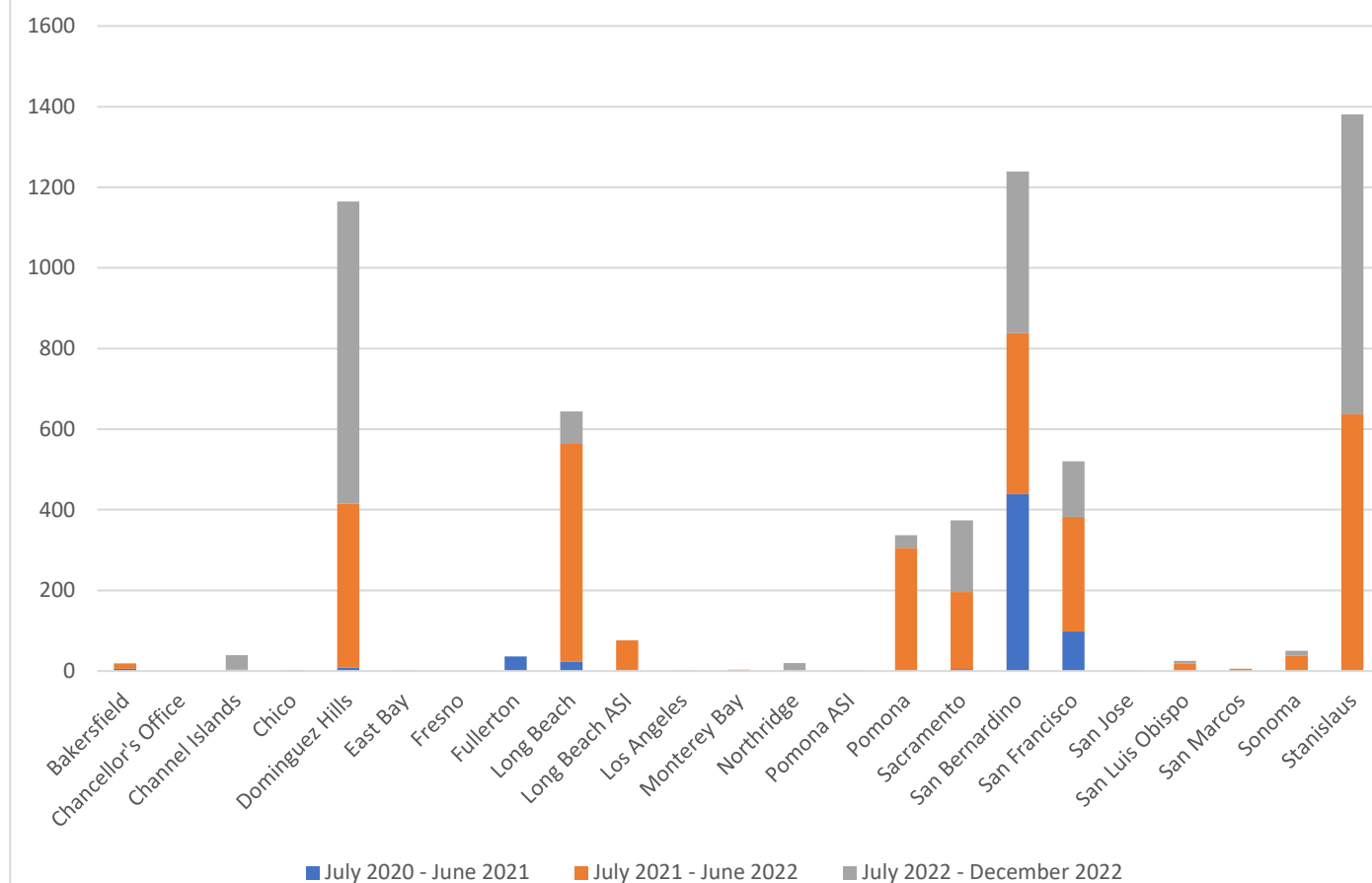
Utilization of Online Training

The following table and chart display the online training course completions by campus/auxiliary during the contract period to date: July 1, 2020 to December 31, 2022. Data is separated by academic calendar year to coincide with the three-year contract period.

CAMPUS	July 2020 – June 2021	July 2021 – June 2022	July 2022 – December 2022	Total Completions July 2020 - December 2022
Bakersfield	6	13	0	19
Chancellor's Office	0	0	0	0
Channel Islands	2	1	36	39
Chico	0	1	1	2
Dominguez Hills	9	406	750	1165
East Bay	0	1	0	1
Fresno	0	0	0	0
Fullerton	36	0	0	36
Long Beach	23	540	81	644
Long Beach ASI	1	75	0	76
Los Angeles	0	1	0	1
Monterey Bay	1	2	0	3
Northridge	0	0	20	20
Pomona ASI	1	0	0	1
Pomona	0	306	31	337
Sacramento	5	191	178	374
San Bernardino	439	399	401	1239
San Francisco	98	284	138	520
San Jose	0	1	0	1
San Luis Obispo	0	19	6	25
San Marcos	0	6	0	6
Sonoma	0	38	12	50
Stanislaus	0	637	744	1381
Total Course Completions	621	2921	2398	5940

July 2020 - December 2022 Online Training Course Completions

Combined Data from Sum Total + Praesidium Academy



Limitations of the Data and Access to Online Training

In reviewing the above utilization data, keep in mind COVID-19 significantly impacted youth programs across the CSU system and around the world at the start of the contract period. During the initial contract year (July 2020 to June 2021), it was not unexpected to see a pause of programs and traditional activities that would trigger usage of abuse prevention training. In its 2021 annual report ([available at https://praesidium.lpages.co/praesidium-report-2021/](https://praesidium.lpages.co/praesidium-report-2021/)), Praesidium took a closer look at how the pandemic impacted organizations and provided guidance for next steps. As programs resumed in 2021, the data reflects a natural increase in usage (with 85% of campuses accessing training in the 2021-2022 period) that ultimately tapers off the following year.

It is also important to note Praesidium's online training was originally scheduled for access in two locations: Praesidium's system (previously called Armatus Learn to Protect and now known as Praesidium Academy) *plus* CSU's learning management platform. Soon after publishing 21 courses to CSU's learning management platform, Praesidium was informed a wide range of accessibility updates were needed to

finalize the publication and extend access to all courses on CSU's learning management platform.

Praesidium worked closely with CSU Compliance to address the training content and redevelop a suite of courses for placement on CSU's learning management platform. This redevelopment process delayed the availability of Praesidium's online training on the CSU platform (although all of Praesidium's online training courses remained available to the campuses and auxiliaries on Praesidium's learning management system during this period).

Praesidium will continue to collaborate with CSU Compliance on the continued availability of courses in future contract periods.

EXHIBIT B

Utilization of Other Prevention Resources

In addition to the availability of online abuse prevention training, all of Praesidium's prevention and responses resources remain available to the CSU campuses and auxiliaries, most of which are available at discounted rates. Below is a summary of the utilization of these additional resources.



Risk Assessment

Praesidium Consultants conduct a comprehensive risk assessment of all programs offered by the organization including a review of policies, on-site architectural inspections, interviews with employees and volunteers at all levels, interviews with administrators, analysis of claims and incident data, and direct observations of programs in operation. Praesidium compiles and analyses the information collected during the assessment process against hundreds of best practices, program specific standards to systematically identify where potential abuse risk exposures may exist across the organization.

San Bernardino: 2022 Completed campus-wide risk assessment of youth programs and conducted leadership presentation with roll out of support services from Risk Management including campus policies, online training, and reporting structures.

San Luis Obispo: Risk Assessment scheduled for Summer and Fall of 2023.



Consultation and Model Policies

Essential to effective abuse risk management, written policies set the stage for safe environments. Policies communicate an organization's commitment to abuse prevention to its employees, volunteers, consumers, and the community in general. Policies also set the bandwidth of acceptable behavior between adults and vulnerable populations within organizational programs. Praesidium provides model policies to an individual campus, auxiliary, or program as requested, with additional consultation services and review of existing materials available.

Dominguez Hills: Supported development of campus-wide policies for working with minors.

Stanislaus: Supported development of campus-wide procedures and guidelines for the safety and protection of youth.

Sacramento: Supported development of campus-wide Youth Protection Program and assisted in development of youth protection policies for campus recreation program: The WELL.

Humboldt: Supported development of campus-wide program registration and youth-activity survey.



On-Site Training

In addition to the online training programs available, Praesidium also offers an array of workshops and seminars for front-line employees and volunteers, supervisors, administrators, senior leadership teams, and board members covering a range of abuse prevention and response topics. Workshops can be tailored to meet the needs of each audience and are available in on-site and virtual formats.

San Francisco: Conducted onsite presentations for campus and CSU leadership as part of the campus' 2022 Youth Protection Risk Symposium.

Dominguez Hills: Conducting leadership presentation on youth protection and new campus-wide policies in March 2023.



Certified Praesidium Guardian Workshop

The Praesidium Guardian program is an individual certification program in abuse risk management where participants learn best practices in organizational abuse prevention, including specific steps to take to prevent incidents of abuse by employees, volunteers, or program participants, and how to respond effectively if an allegation or incident occurs. Participants also learn how to ensure an organization stays current and consistent in the implementation of abuse prevention best practices. This experience includes three main components: online preparation activities; a multi-day instructor-led workshop; and an Impact Project (an individually designed skills-application exercise).

The following individuals achieved certification status:

Sacramento State:	Todd Dangott Director of Risk Management
	Erica Wood Assistant Director of Special Events & Informal Recreation
	Kate Smith Director of The WELL
Stanislaus:	Malinda Simao Risk Analyst
Dominguez Hills:	Lawrence "Larry" Kimaara Senior Director of Risk Management & Internal Controls
Humboldt State:	Kimberly Comet Director of Risk Management & Safety Services

EXHIBIT C

Overview of Praesidium Solutions

Tools to Assess Risk

Off-Site Policy Analysis. To conduct a [policy review](#), Praesidium focuses on the organization's existing written policies and procedures that pertain to preventing sexual abuse and molestation, including:

- ✓ Policies and procedures addressing professional ethics/boundaries/interactions with clients. These items may be contained in employee or volunteer handbooks, Codes of Conduct, disciplinary or de-escalation materials.
- ✓ Documents used in the screening and selection process for individuals working/volunteering/interning with clients, including related policies, procedures, or forms outlining the interview, reference check, and background check processes.
- ✓ Training materials or documentation that addresses the content, frequency, and audience for any abuse prevention training. These materials may address professional ethics, boundaries, client interactions, supervision methods, and/or reporting processes.
- ✓ Policies and procedures addressing reporting and responding processes when a concern regarding professional ethics/boundaries/client interactions, or program operations arises. These response procedures may address: suspicions that do not rise to the level of abuse, suspected abuse, and/or client-to-client behaviors and abuse.

Following the review, Praesidium provides sample policies and procedures to help the organization improve existing practices.

Management Systems Review. Praesidium's Management Systems Review is designed to gather high-level information about an organization's existing abuse prevention framework, identify potential gaps in the framework, and provide recommendations to strengthen the organization's approach to managing abuse risk. To accomplish this high-level review, Praesidium's integrates a policy review, sample of interviews, and to the extent available, a review of critical incident data. At the conclusion of the review, Praesidium can provide the organization with recommendations designed to further promote a comprehensive abuse prevention strategy that fosters and promotes a culture of safety. As part of this process, Praesidium also provides sample policies and procedures to help the organization improve existing practices. Schedules permitting, Praesidium can also incorporate a presentation for leadership to gather buy-in for the work.

Comprehensive Risk Assessment. Praesidium consultants conduct a comprehensive risk assessment of all programs offered by the organization including a review of policies, on-site architectural inspections, interviews with employees and volunteers at all levels, interviews with administrators, analysis of claims and incident data, and direct observations of programs in operation. Praesidium compiles and analyses the information collected during the assessment process against hundreds of best practices, program specific standards to systematically identify where potential abuse risk exposures may exist across the organization.

Praesidium will collaborate with the organization regarding the production of any written report, which can address recommendations in the eight key operational areas and is typically accompanied by appendices with sample materials. Following delivery of the report, Praesidium can arrange a conference to review the report, answer questions, and discuss implementation strategies.

Praesidium Self Assessment Tool. The online self-assessment tool is designed to convey best practices standards across a range of organizations and simultaneously provide resource-delivery mechanisms. The tool asks organizations about their existing organizational abuse prevention mechanisms and allows organizations to quickly learn the strength of their own policies and practices designed to keep those in their care safe from abuse. A completed self assessment provides individual organizations and their leadership with an Action Plan of next steps, cost/benefit analysis tools, and sample resources (if included in the package) to address potential abuse prevention gaps. The online self assessment system can be configured to include generic and customized written resources (abuse prevention policies and procedures) and access to online training.

Demonstrations Available

Tools to Strengthen Foundational Abuse Prevention and Response Efforts

POLICY SOLUTIONS

Model Policies. Essential to effective abuse risk management, written policies set the stage for safe environments. Policies communicate an organization's commitment to abuse prevention to its employees, volunteers, consumers, and the community in general. Policies also set the bandwidth of acceptable behavior between adults and vulnerable populations within organizational programs. Praesidium can provide [model policies](#) to an individual organization. Additional consultation services and review of existing materials are also available.

TRAINING SOLUTIONS

Certified Praesidium Guardian Workshop. Praesidium offers an individual professional certification in abuse risk management to help organizational leaders maintain the momentum in their abuse prevention efforts and prevent drift from standards. As part of the Certified Praesidium Guardian workshop, participants learn best practices in organizational abuse prevention, including specific steps to help prevent boundary-crossing behaviors or incidents of abuse and how to respond effectively to an allegation or incident. Participants also learn how to create and maintain a culture of safety through the development and implementation of standardized abuse prevention best practices. The experience includes multiple components: pre-work, participation in a workshop (virtual or in-person), knowledge assessment, and continuing education.

For a full description, video introduction, learning objectives, and schedule of upcoming workshops, visit [Praesidium's website](#).

Praesidium Academy® *online training programs for individuals and groups.*

Praesidium Academy® combines Praesidium's expertise in preventing abuse with a comprehensive online system based on best practices in adult learning theory. The programs accessible through Praesidium Academy® are designed to equip everyone within an organization with the information they need to create a safe environment and support a blended learning experience for individuals and groups.

- ✓ **Online Training for Individual Learners.** At the core of Praesidium Academy® is a range of online courses, 25-45 minutes in length, designed to ignite the learning process and provide learners with the tools they need to implement and monitor compliance with best practices in abuse prevention. These courses include foundational, industry and topic specific, plus refresher content. Praesidium's online courses include actionable learning objectives, research-validated content, engaging graphics, frequent interactivity and a content mastery quiz. Many of Praesidium's courses are available in multiple languages (English, Spanish, and French). *Praesidium's online training courses can also be published on the vast majority of learning management systems.*

System Overview: <https://player.vimeo.com/video/552458585>

Course Preview: <https://www.praesidiumacademy.com/redeem/reg-praesidiumdemo-fullcatalog>

Course List: <https://praesidium.lpages.co/academy-course-listing/>

- ✓ **Facilitator-Guided Group Training via Creating A Safe Environment (C.A.S.E.).** Praesidium's newest training program is a video designed for group presentation and enhanced with facilitator-guided discussions. To create this program, our team conducted a systematic review of current scientific

research, our own internal data from delivering training programs, incident data from insurance and legal claims, and years of observations from the field with our wide range of clients. Key teaching points include:

- Acknowledging that abuse is very preventable
- Recognizing red flags in adult behaviors with youths
- Understanding the dynamics of youth-to-youth sexual abuse
- Supervising youth strategically to prevent youth-to-youth sexual activity
- Overcoming barriers to reporting low-level concerns
- Responding to disclosures or suspicions of abuse

Accessible through Praesidium Academy® platform, the program runs approximately 90 minutes long and uses three engaging formats to hold the attention of the learners: cinematic story, animated informational content, plus a facilitated discussion.

[Creating a Safe Environment Preview link](#)

Praesidium-Facilitated Abuse Prevention Training (*in-person or virtual*). In addition to the training programs available online through Praesidium Academy®, Praesidium also offers an array of workshops and seminars for front-line employees and volunteers, supervisors, administrators, senior leadership teams, and board members covering a range of abuse prevention and response topics. Workshops can be tailored to meet the needs of each audience and are available in on-site and virtual formats.

Additional Custom Training Programs Available.

SCREENING SOLUTIONS

Background Screening. Praesidium works with clients to create custom screening packages that address the varied screening needs of each organization. One size rarely fits all and Praesidium offers a full suite of screening services to ensure that your background check process is both easy and effective.

An effective screening program includes a variety of screening elements applied strategically based on an individual's role and responsibilities. Common screening elements include services such as:

- County, State, and Federal Criminal Searches
- Employment, Education, and Professional Credential Verifications
- Sex Offender Checks
- Personal and Professional Reference Checks

- Employment Credit Checks
- Motor Vehicle Records (DMV) Searches
- International Criminal Searches
- Drug Screening
- Monthly Criminal Monitoring
- One Time and Ongoing Prohibited Party and Sanction Searches
- Social Media Searches

Screening and Selection Toolkit. The most comprehensive package of its kind, our [Screening and Selection Toolkit](#), comes complete with resources an organization needs to effectively screen employees and caregivers, including policies, forms (applications, interviewing questions, and reference forms), and guidelines for identifying high-risk and low-risk responses during interviews, reference checks, and on applications. It also identifies applicant characteristics that are critical for adults working with children and vulnerable adults and a scoring system to evaluate applicants on each characteristic. The complete package typically includes one-day intensive training that teaches hiring managers how to use the screening and selection toolkit (typically applicable for individual organizational rollouts). *An industry-specific version also exists for screening and selecting foster parents.*

CONSULTATION, REPORTING MECHANISMS, AND CRISIS MANAGEMENT

General Consultation. Praesidium’s risk consultants can be available for in-person or off-site general consultation to talk through a wide range of non-crisis matters. Examples may include how to strengthen policies and procedures, overcome buy-in challenges, assess training gaps and rollout solutions, navigate new programs, and/or how to refine reporting processes.

Crisis Management Toolkit. The actions an organization takes in the critical initial moments following an allegation and those that follow set the stage for a variety of emotions, opinions, and exposures that may last years. Praesidium’s [crisis management toolkit](#) includes a variety of written resources and guidance to navigate crisis response before, during and after an allegation, including: guidelines for assembling a crisis response team; considerations for the first few days and weeks; how to create a transparent, victim-centered response; sample media holding statements; sample community communications for participants and families; and other response considerations.

Toll-Free Confidential Helpline. In most cases of abuse in organizations, individuals often report having seen or heard something suspicious, inappropriate, or of concern, yet failed to take action. Praesidium's telephone helpline services provides organizational leadership an open line of communication to navigate initial response best practices at a high level. Most interactions include 1-2 hours of discussion:

- Praesidium consultants gather information.
- Praesidium team internally staffs the call to explore concerns and recommendations.
- Praesidium provides short, mid, and long-term recommendations for the caller to consider.

Note this helpline does not replace any applicable mandated abuse and neglect reporting to state authorities and does not include legal advice.

Crisis Management Services. In the event an organization has an allegation or incident of suspicious or inappropriate interactions or suspected abuse, a member of Praesidium's team can provide more in-depth crisis response support (in-person and off-site), including guidance and drafting supporting regarding parent/community communication and response coordination.

ORGANIZATIONAL ACCREDITATION

Praesidium Accreditation.

Praesidium Accreditation involves a multi-step process, the achievement of which publicly demonstrates an organization's commitment to safety and adherence to the highest safety standards in abuse prevention. The achievement of accreditation lasts for three years.

❖ *Phase One: Implementation*

During this phase, an organization will implement Praesidium Accreditation Standards with the assistance of Praesidium Experts. After submitting an application, an organization will complete a self-assessment and resources, begin to work on corrective action, and submit materials to Praesidium for review as they prepare for a site visit.

❖ *Phase Two: Verification*

During this phase, Praesidium Experts will verify the implementation of the Accreditation Standards with a site visit. Following the site visit, Praesidium will share its findings to highlight any Standards that were not fully implemented and the steps an organization needs to take for corrective action.

❖ *Phase Three: Accreditation*

Once Praesidium Standards are fully implemented, the organization will be accredited. During the Accreditation period the organization is required to maintain implementation of the Praesidium Accreditation Standards. Praesidium Experts will be available through the entire accreditation process to ensure the organization has the support it needs.

For more information on Praesidium's research-validated standards, the accreditation process, and details on how to get started, visit our dedicated [accreditation website](#).

EXHIBIT D

About Praesidium

Since 1991, Praesidium’s mission is “*to help you protect those in your care from abuse and to help preserve trust in your organization.*” Praesidium is a national leader in abuse risk management and has worked with organizations across industries in the United States and other countries to help them prevent sexual abuse of children and vulnerable adults, prevent false allegations of abuse, and to manage reputational risk. Praesidium’s clients include a wide range of direct service providers (including schools, higher education institutions, religious institutions, camps, youth development organizations, hospitality providers, amusement parks, long-term care facilities, healthcare providers, social service programs, housing providers, athletic programs, and child care centers) and other influential organizations (including foundations, grant-authorizers, coalitions, risk pools, insurance carriers, associations, and other organizational workgroups).

Praesidium’s Scientific Methodology

Using root cause analysis, Praesidium developed its own abuse risk management model, The Praesidium Safety Equation.® Root cause analyses of several thousand incidents of abuse across industries demonstrated that risks fell into eight organizational operations: Policies, Selection and Screening, Training, Monitoring and Supervision, Internal Feedback Systems, Responding, Consumer Participation, and Administrative Practices. By implementing best practices in each of these operations, Praesidium determined that risks could be reduced or eliminated.

