

2025 CSURMA Auxiliary - Dashboard

49

Total Responses

39

Completed

79.59%

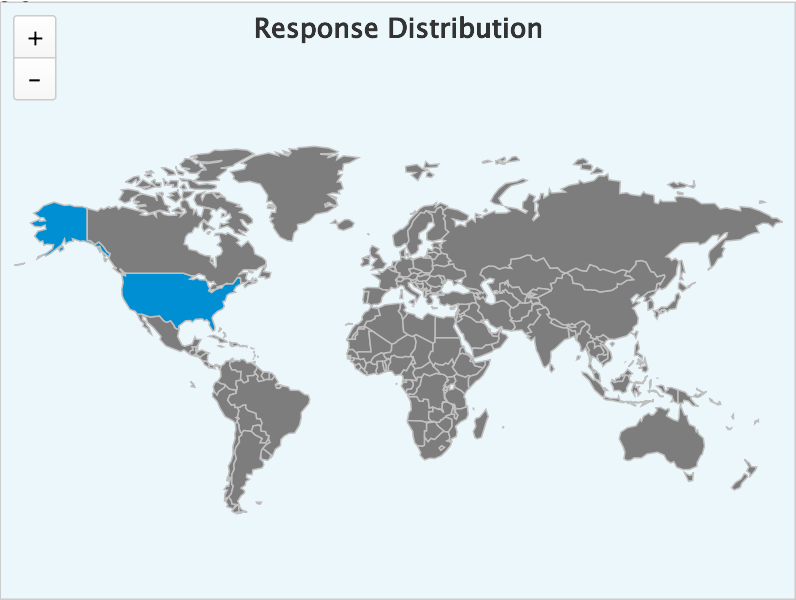
Completion Rate

10

Dropouts

6 min

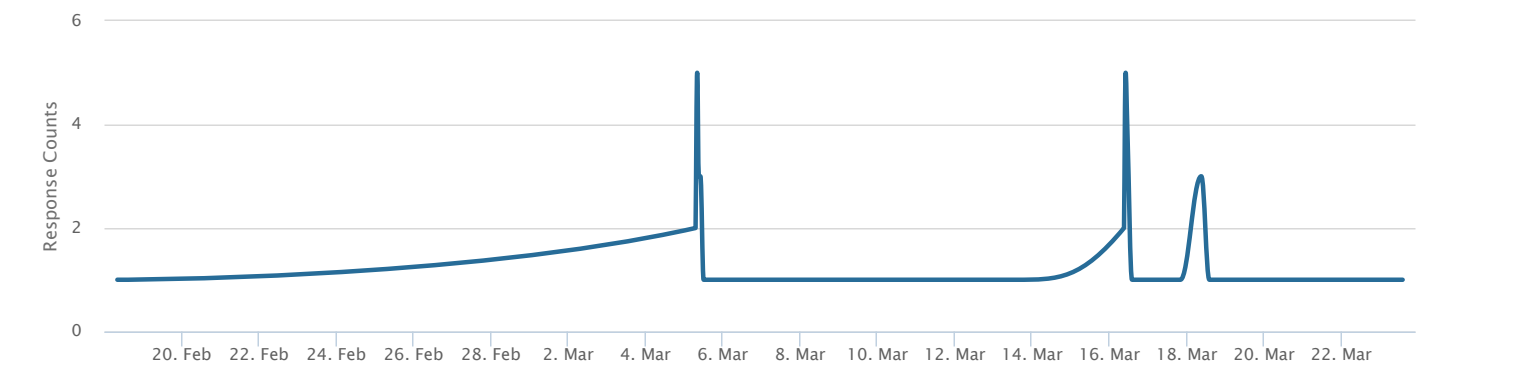
Average Time



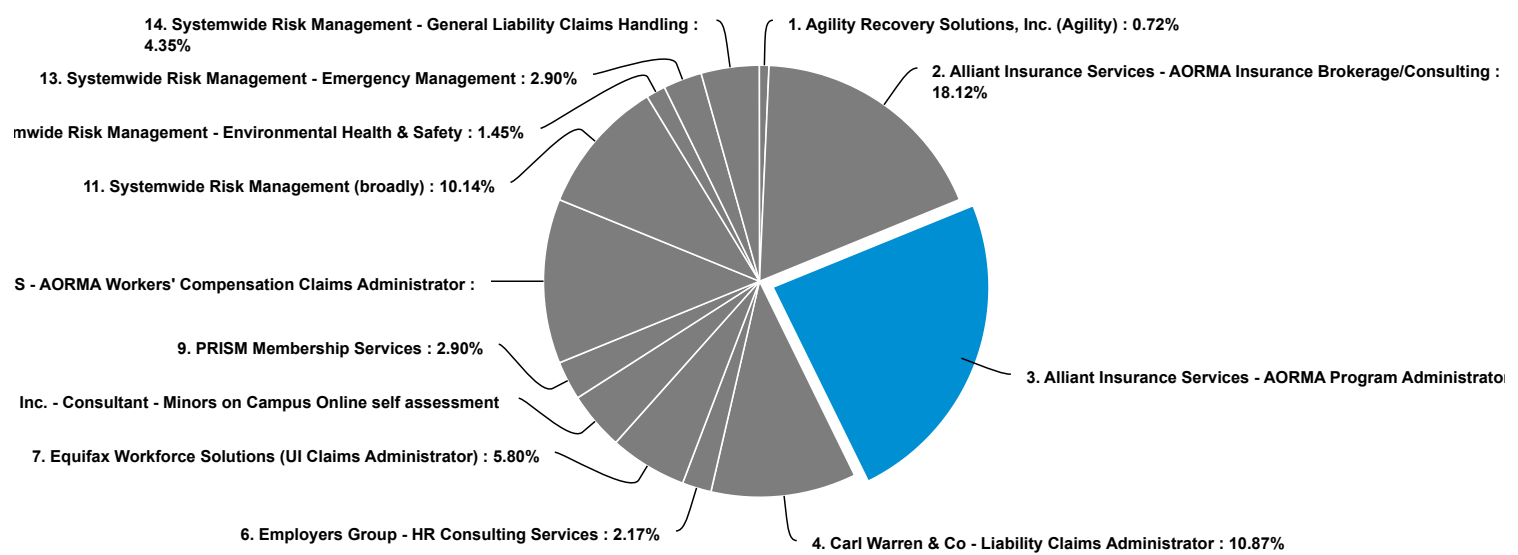
Countries	Responses
US	100.00%
Total	100.00%

100% Desktop / LAPTOP	98% Windows	2% Mac	0% Linux	0% Other
0% SMARTPHONES	0% Android	0% iPhone	0% Windows	0% Other
0% TABLETS	0% iPad	0% Android	0% Windows	0% Other

Response Count Time Line



Please "select" all Vendor/Service Providers that you worked with from January 1, 2025 through December 31, 2025:



Answer	Count	Percent	20%	40%	60%	80%	100%
1. Agility Recovery Solutions, Inc. (Agility)	1	0.72%					
2. Alliant Insurance Services - AORMA Insurance Brokerage/Consulting	25	18.12%					
3. Alliant Insurance Services - AORMA Program Administrator	33	23.91%					
4. Carl Warren & Co - Liability Claims Administrator	15	10.87%					
5. Corey Ingber - WC DoublePlay	0	0%					
6. Employers Group - HR Consulting Services	3	2.17%					
7. Equifax Workforce Solutions (UI Claims Administrator)	8	5.8%					
8. Praesidium, Inc. - Consultant - Minors on Campus Online self assessment training	6	4.35%					
9. PRISM Membership Services	4	2.9%					
10. Sedgwick CMS - AORMA Workers' Compensation Claims Administrator	17	12.32%					
11. Systemwide Risk Management (broadly)	14	10.14%					
12. Systemwide Risk Management - Environmental Health & Safety	2	1.45%					
13. Systemwide Risk Management - Emergency Management	4	2.9%					
14. Systemwide Risk Management - General Liability Claims Handling	6	4.35%					
Total	138	100 %					

1. Agility Recovery Solutions, Inc. (Agility): Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	0	0				
Maintains contact and keeps campus appraised on important and pertinent matters	0	0				
Provides high quality advice and assistance	0	0				
Communicates well both orally and in writing	0	0				
Handles all interactions in a professional manner	0	0				
Accomplishes goals and objectives and also provides additional value	0	0				
Overall level of satisfaction	0	0				
Average		0				

Responds promptly to inquiries and requests

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Maintains contact and keeps campus appraised on important and pertinent matters

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Provides high quality advice and assistance

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Communicates well both orally and in writing

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Handles all interactions in a professional manner

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Accomplishes goals and objectives and also provides additional value

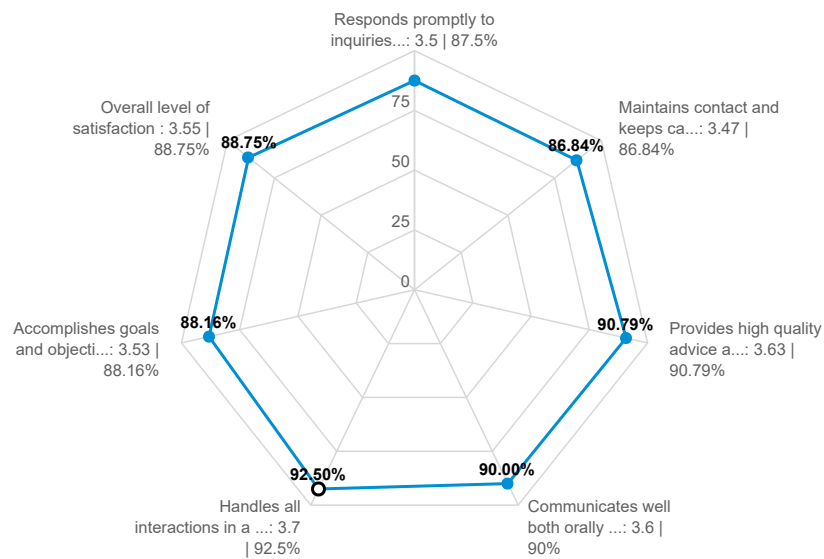
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Overall level of satisfaction

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Comments/Suggestions for Agility Recovery Solutions, Inc. (Agility):

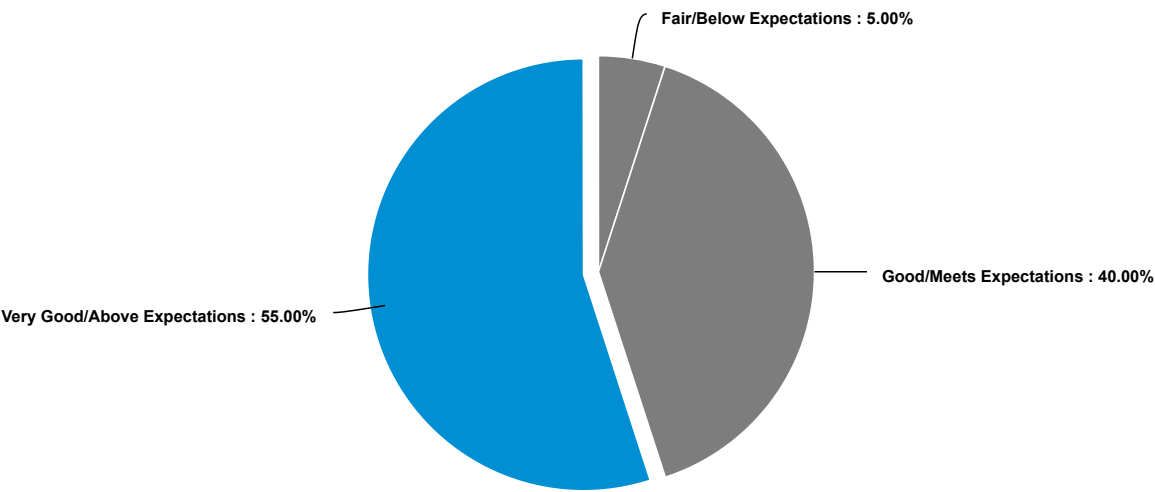
2. Alliant Insurance Services - AORMA Insurance Brokerage/Consulting: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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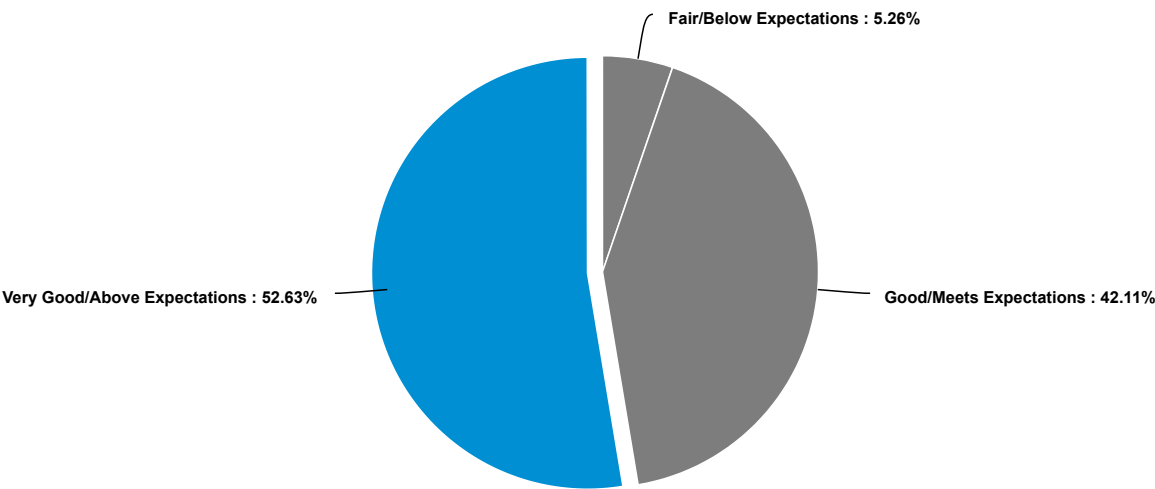
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	20	3.5				
Maintains contact and keeps campus appraised on important and pertinent matters	19	3.47				
Provides high quality advice and assistance	19	3.63				
Communicates well both orally and in writing	20	3.6				
Handles all interactions in a professional manner	20	3.7				
Accomplishes goals and objectives and also provides additional value	19	3.53				
Overall level of satisfaction	20	3.55				
Average		3.57				

Responds promptly to inquiries and requests



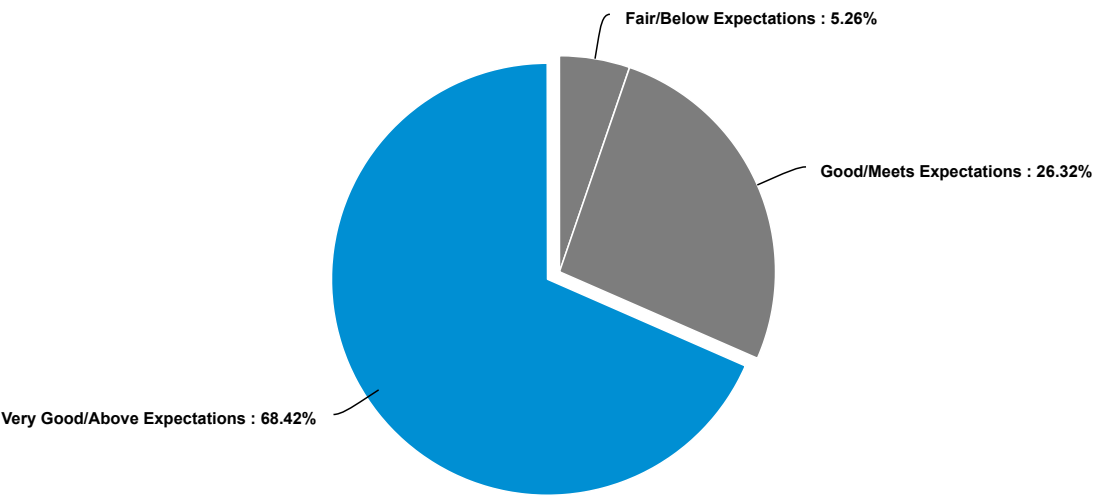
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	5%					
Good/Meets Expectations	8	40%					
Very Good/Above Expectations	11	55%					
Total	20	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



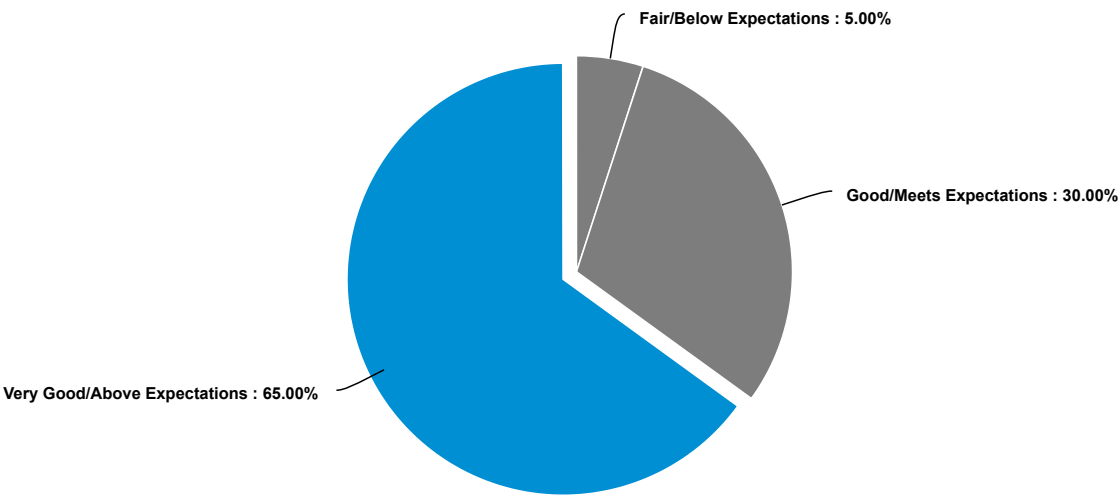
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	5.26%					
Good/Meets Expectations	8	42.11%					
Very Good/Above Expectations	10	52.63%					
Total	19	100 %					

Provides high quality advice and assistance



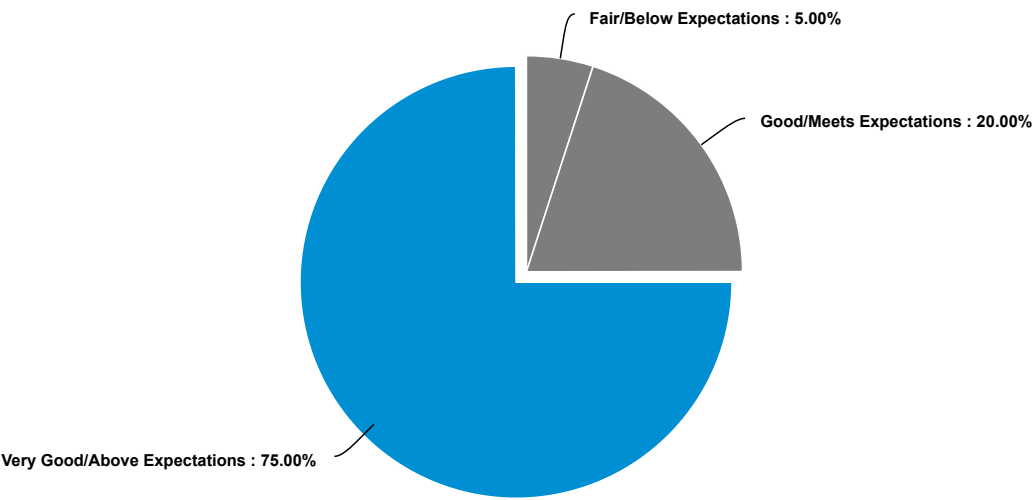
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	5.26%					
Good/Meets Expectations	5	26.32%					
Very Good/Above Expectations	13	68.42%					
Total	19	100 %					

Communicates well both orally and in writing



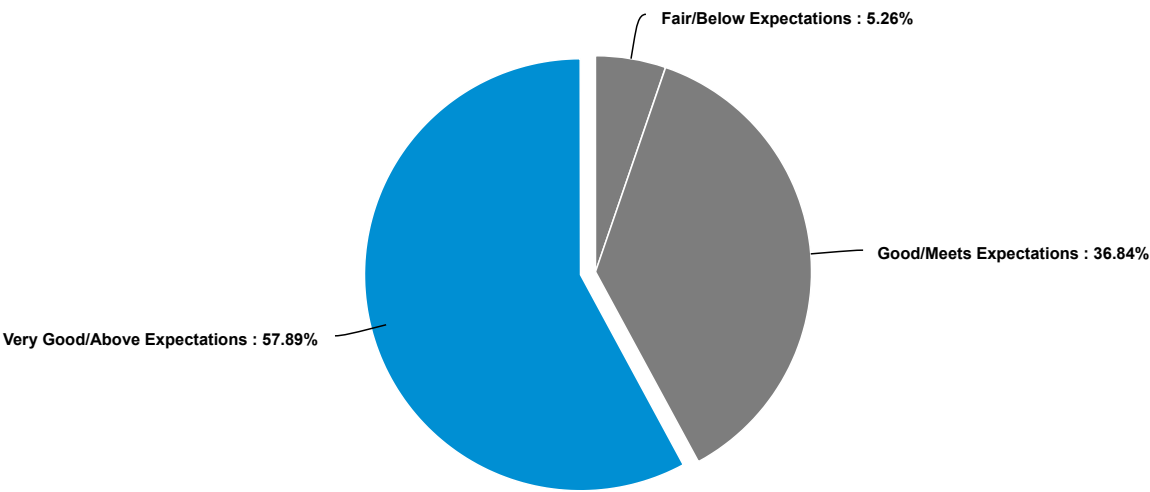
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	5%					
Good/Meets Expectations	6	30%					
Very Good/Above Expectations	13	65%					
Total	20	100 %					

Handles all interactions in a professional manner



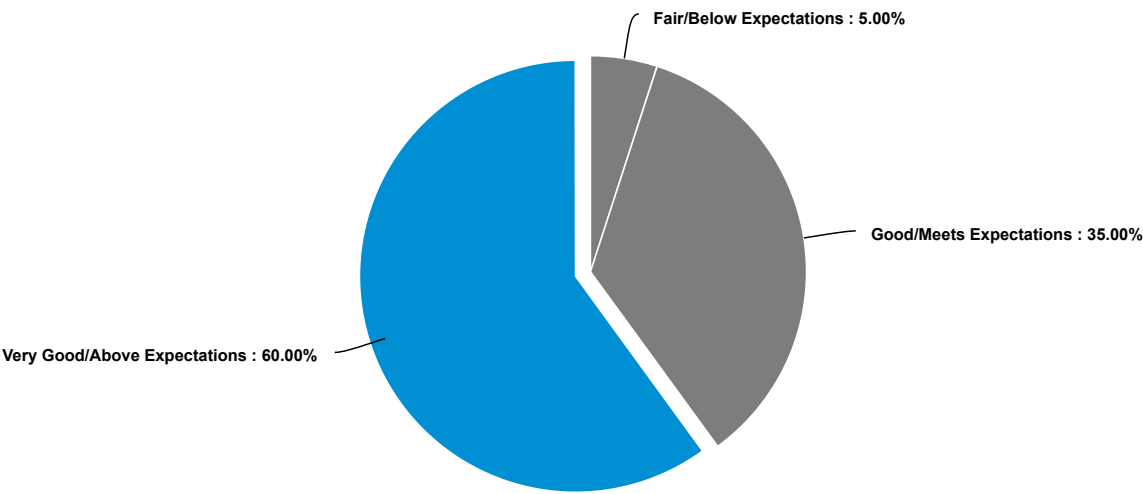
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	5%					
Good/Meets Expectations	4	20%					
Very Good/Above Expectations	15	75%					
Total	20	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	5.26%					
Good/Meets Expectations	7	36.84%					
Very Good/Above Expectations	11	57.89%					
Total	19	100 %					

Overall level of satisfaction

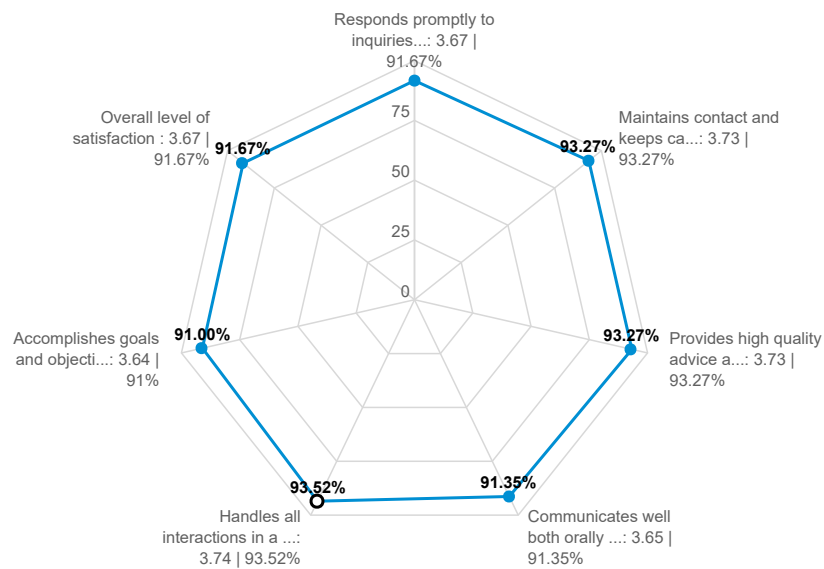


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	5%					
Good/Meets Expectations	7	35%					
Very Good/Above Expectations	12	60%					
Total	20	100 %					

Comments/Suggestions for Alliant Insurance Services - AORMA Insurance Brokerage/Consulting:

03/17/2026	203007593	I have worked with this team at 3 CSU campuses and always have enjoyed and appreciated our interactions.
03/16/2026	202967414	None
03/16/2026	202963724	na
03/06/2026	202674159	Please have an option to purchase insurance for \$2 mill per/\$4 mill agg for our vendors that we want to hire instead of us having to research when that is the CSU's standards.
03/05/2026	202645143	We work closely with John Owen, who consistently provides excellent customer service. He is very responsive whenever we have questions or need his advice. John is highly knowledgeable and always professional.
03/05/2026	202635018	No suggestions
03/05/2026	202630689	Service is good and timely.
03/05/2026	202628843	N/A
03/05/2026	202626440	N/A

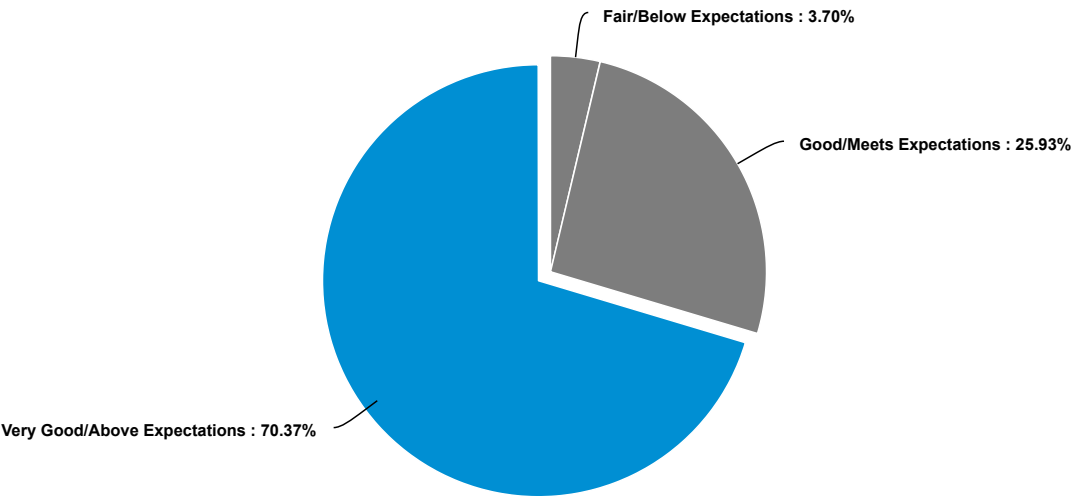
3. Alliant Insurance Services - AORMA Program Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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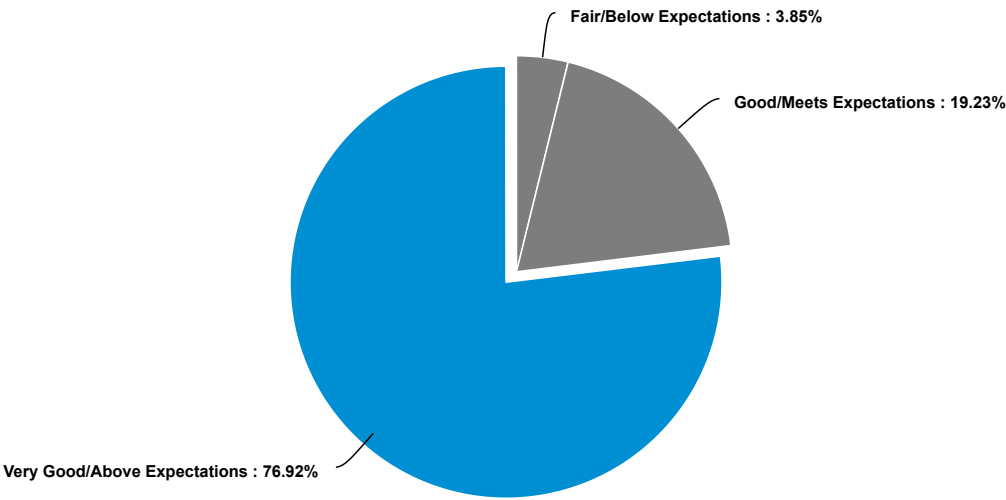
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	27	3.67				
Maintains contact and keeps campus apprised on important and pertinent matters	26	3.73				
Provides high quality advice and assistance	26	3.73				
Communicates well both orally and in writing	26	3.65				
Handles all interactions in a professional manner	27	3.74				
Accomplishes goals and objectives and also provides additional value	25	3.64				
Overall level of satisfaction	27	3.67				
Average		3.69				

Responds promptly to inquiries and requests



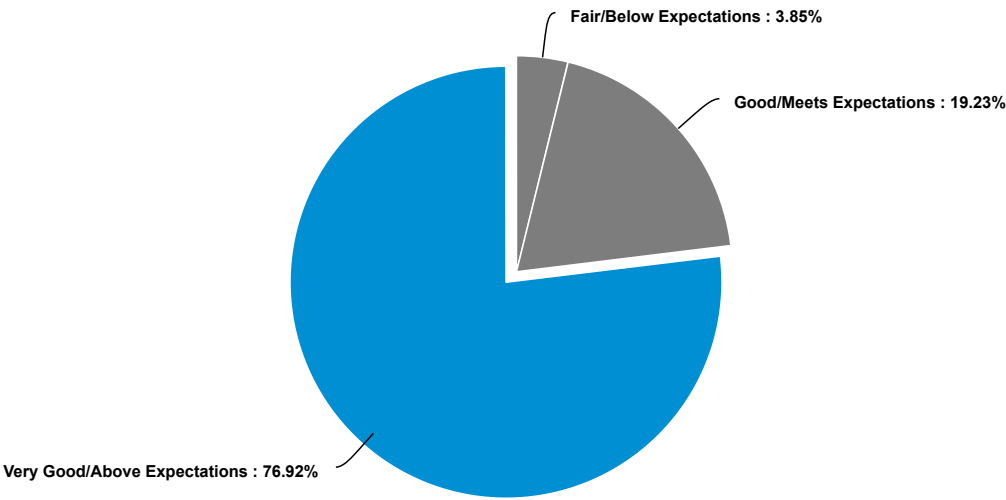
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	3.7%					
Good/Meets Expectations	7	25.93%					
Very Good/Above Expectations	19	70.37%					
Total	27	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



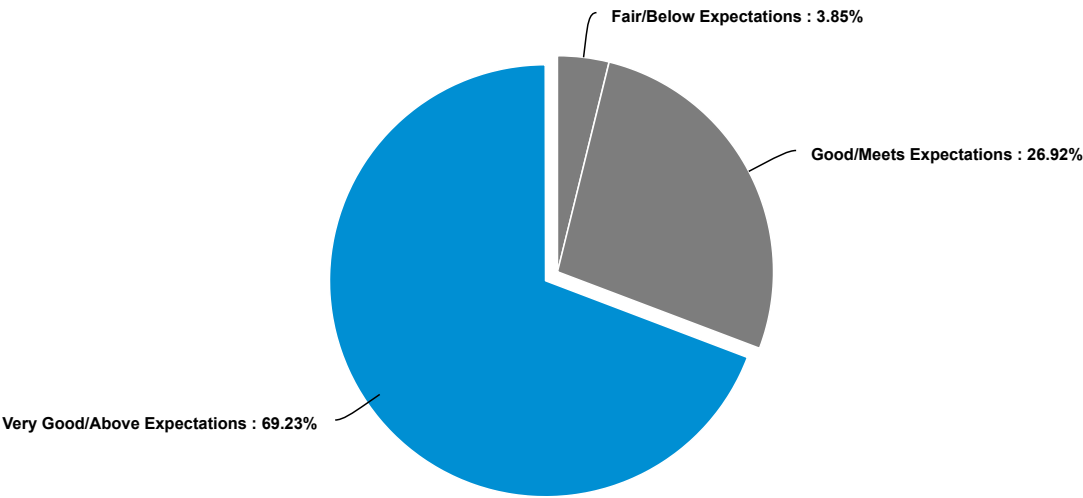
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	3.85%					
Good/Meets Expectations	5	19.23%					
Very Good/Above Expectations	20	76.92%					
Total	26	100 %					

Provides high quality advice and assistance



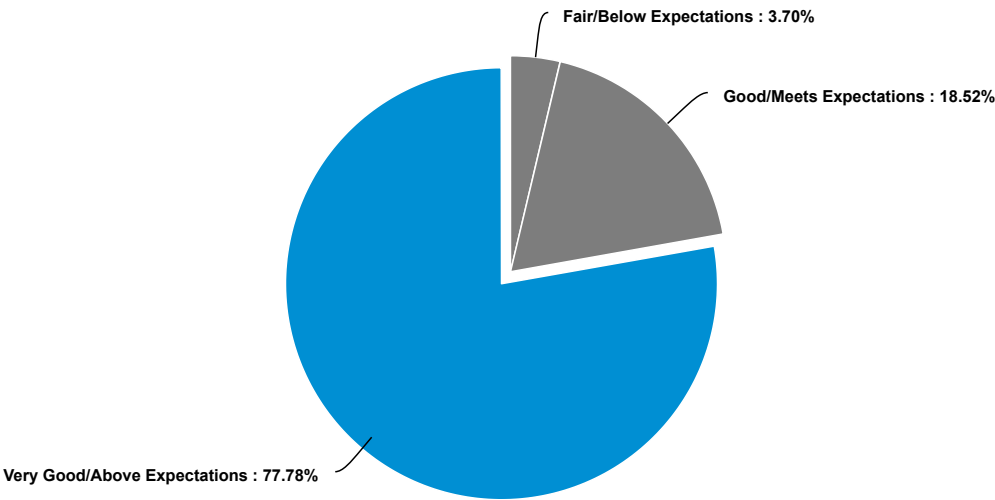
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	3.85%					
Good/Meets Expectations	5	19.23%					
Very Good/Above Expectations	20	76.92%					
Total	26	100 %					

Communicates well both orally and in writing



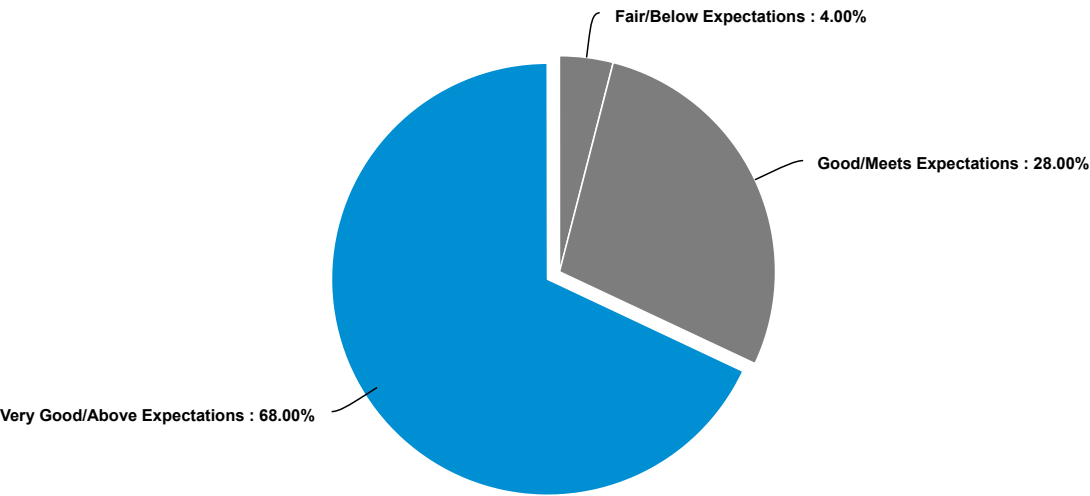
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	3.85%					
Good/Meets Expectations	7	26.92%					
Very Good/Above Expectations	18	69.23%					
Total	26	100 %					

Handles all interactions in a professional manner



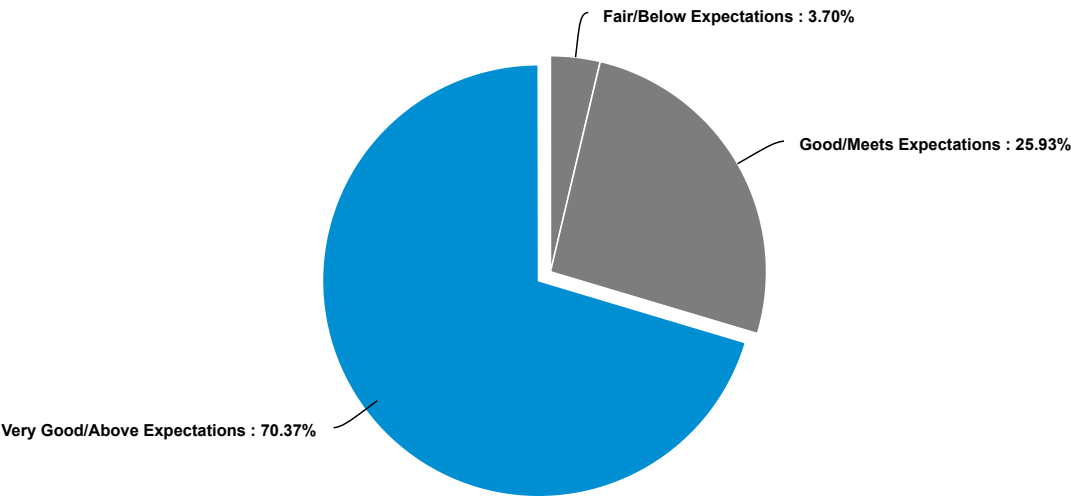
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	3.7%					
Good/Meets Expectations	5	18.52%					
Very Good/Above Expectations	21	77.78%					
Total	27	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	4%					
Good/Meets Expectations	7	28%					
Very Good/Above Expectations	17	68%					
Total	25	100 %					

Overall level of satisfaction

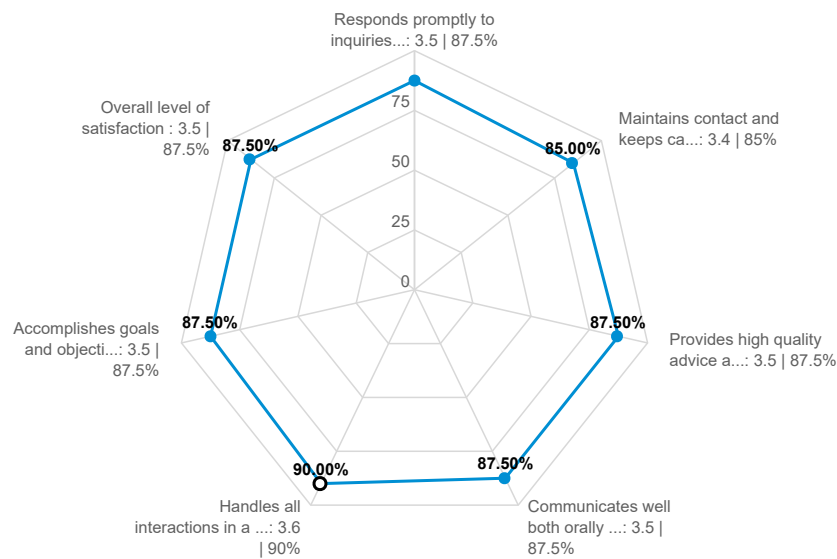


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	3.7%					
Good/Meets Expectations	7	25.93%					
Very Good/Above Expectations	19	70.37%					
Total	27	100 %					

Comments/Suggestions for Alliant Insurance Services - AORMA Program Administrator:

03/19/2026	203086166	N/A
03/16/2026	202963724	na
03/09/2026	202756036	The program needs to move away from communicating everything via email and have a portal we can utilize. I often miss important communications that are buried in my email.
03/08/2026	202721564	Great people, great service
03/05/2026	202644416	Working with Alliant has always been very helpful and resourceful.
03/05/2026	202635018	Good work
03/05/2026	202634923	I have worked at 3 CSU campuses and have always had great interactions and assistance with the AORMA team
03/05/2026	202628009	Appreciate the assistance from Mimi, Van, Tevea, La Shaunda and the rest of the team. Always professional and prompt.
03/05/2026	202627395	No comments
03/05/2026	202626440	N/A

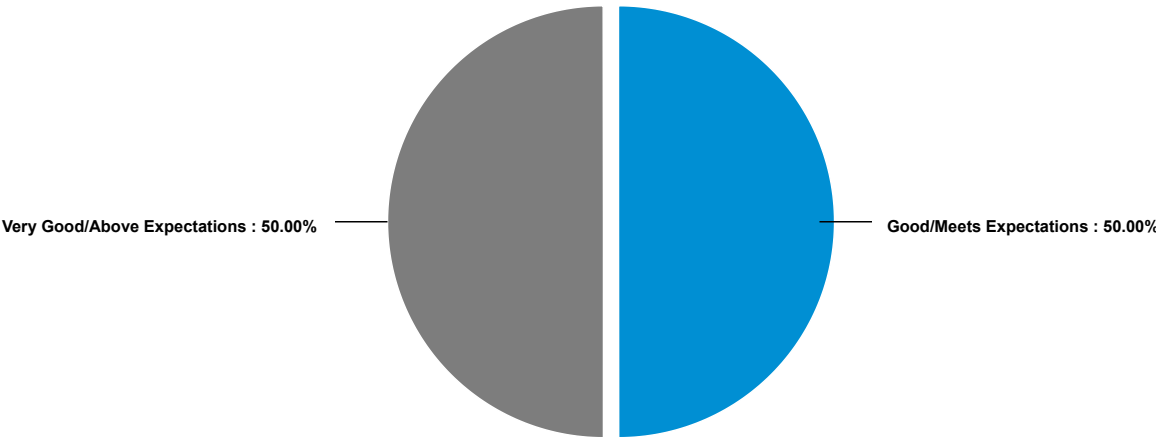
4. Carl Warren, Co - Liability Claims Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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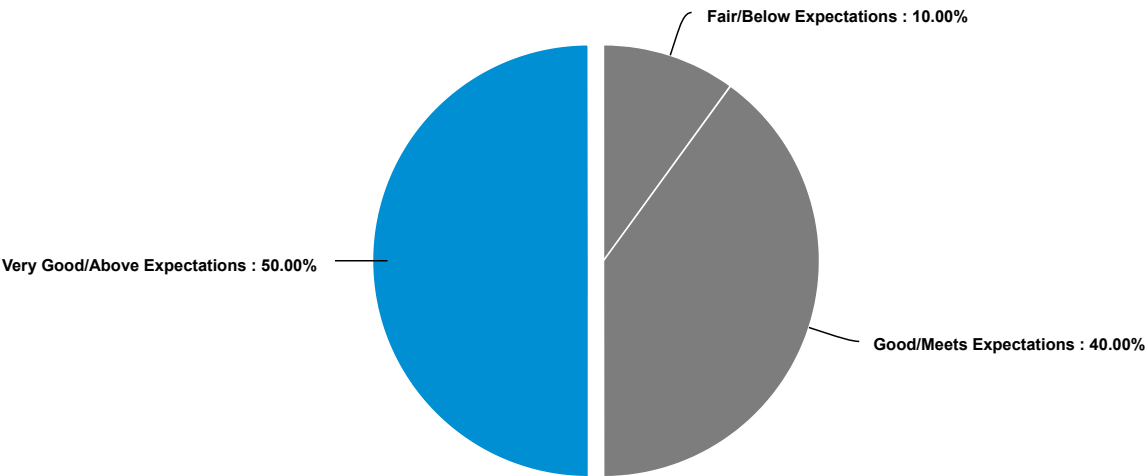
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	10	3.5				
Maintains contact and keeps campus appraised on important and pertinent matters	10	3.4				
Provides high quality advice and assistance	10	3.5				
Communicates well both orally and in writing	10	3.5				
Handles all interactions in a professional manner	10	3.6				
Accomplishes goals and objectives and also provides additional value	10	3.5				
Overall level of satisfaction	10	3.5				
Average		3.5				

Responds promptly to inquiries and requests



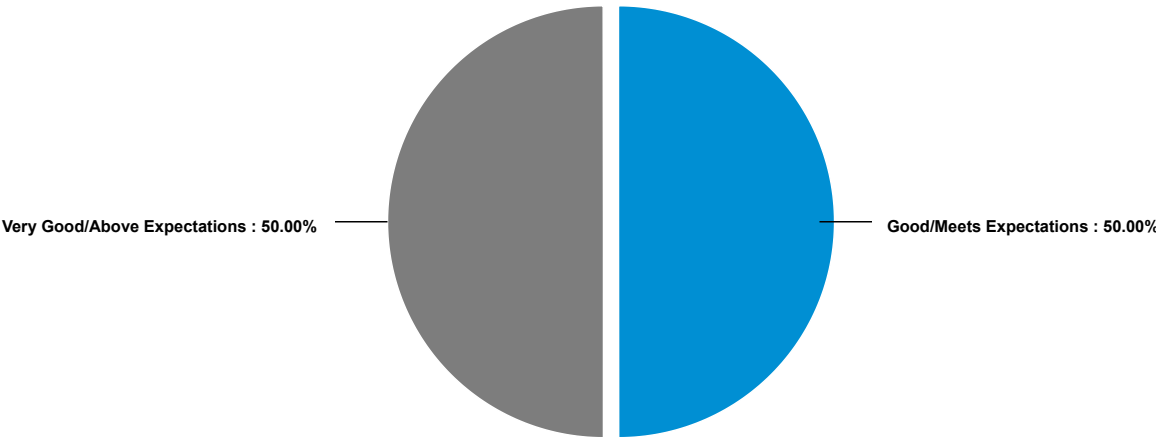
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	5	50%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



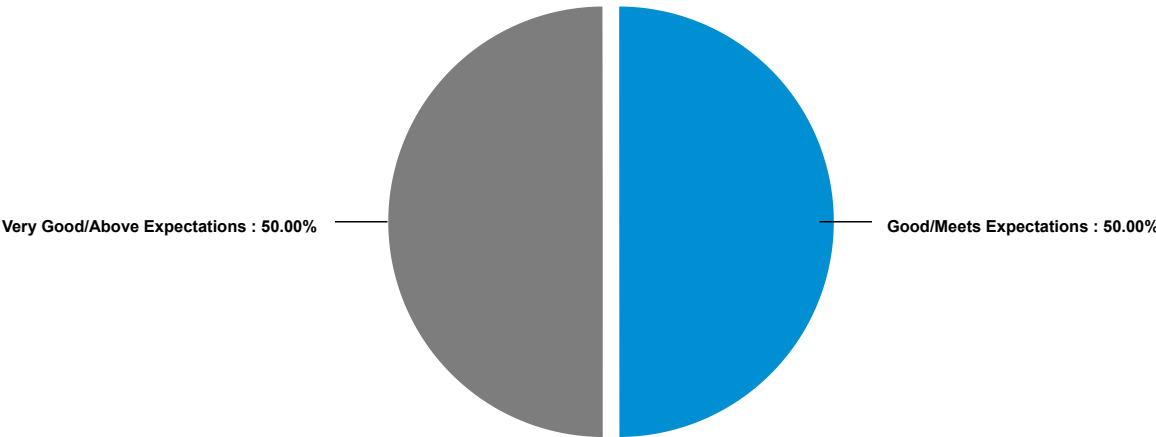
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	10%					
Good/Meets Expectations	4	40%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Provides high quality advice and assistance



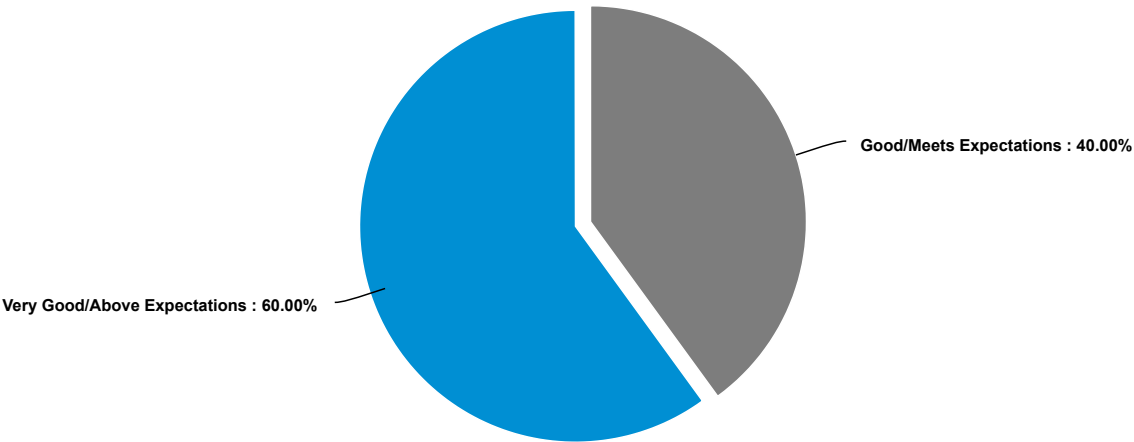
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	5	50%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Communicates well both orally and in writing



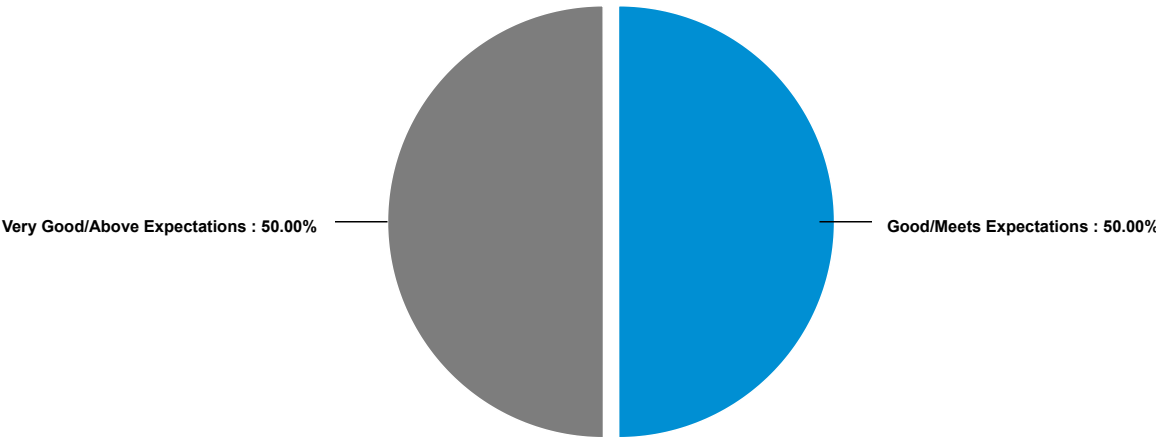
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	5	50%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Handles all interactions in a professional manner



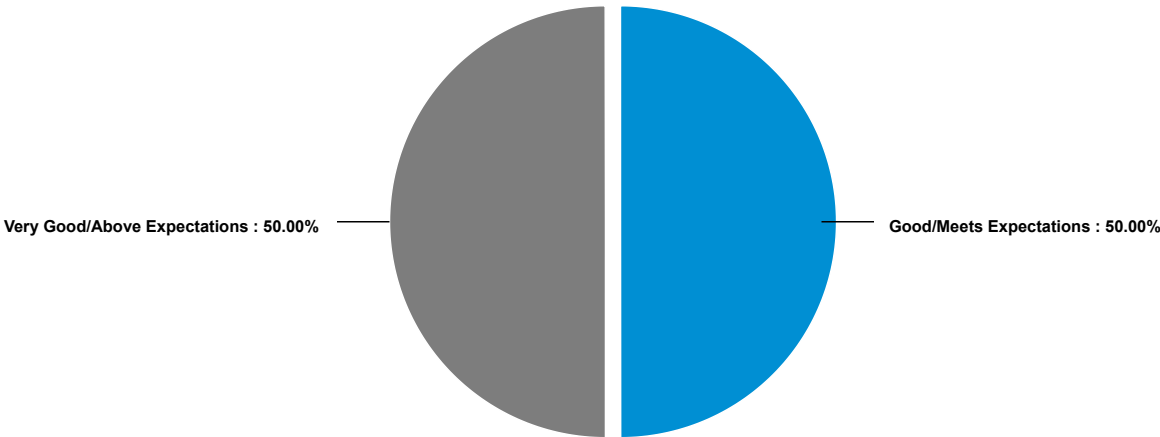
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	4	40%					
Very Good/Above Expectations	6	60%					
Total	10	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	5	50%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Overall level of satisfaction



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	5	50%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Comments/Suggestions for Carl Warren, Co - Liability Claims Administrator:

03/19/2026	203086166	N/A
03/18/2026	203039750	Some claims take longer than I believe should. Follow up is often required to get updates regarding submitted claims and progress.
03/05/2026	202644416	Quick to respond and helpful.
03/05/2026	202635018	No suggestions. I have not worked very close with them, but my company did.
03/05/2026	202630689	Quality of service is good.
03/05/2026	202628009	Beth Tavares has been very helpful in assisting with our claims, provide necessary guidance in navigating some difficult claims. Appreciate the professionalism and dedication.
03/05/2026	202627395	We have had no issues with Carl Warren, CO. We have had issues with the law firm that Carl Warren, CO assigned to us for current litigation.

5. Corey Ingber - WC DoublePlay: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	0	0				
Maintains contact and keeps campus appraised on important and pertinent matters	0	0				
Provides high quality advice and assistance	0	0				
Communicates well both orally and in writing	0	0				
Handles all interactions in a professional manner	0	0				
Accomplishes goals and objectives and also provides additional value	0	0				
Overall level of satisfaction	0	0				
Average		0				

Responds promptly to inquiries and requests

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Maintains contact and keeps campus appraised on important and pertinent matters

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Provides high quality advice and assistance

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Communicates well both orally and in writing

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Handles all interactions in a professional manner

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Accomplishes goals and objectives and also provides additional value

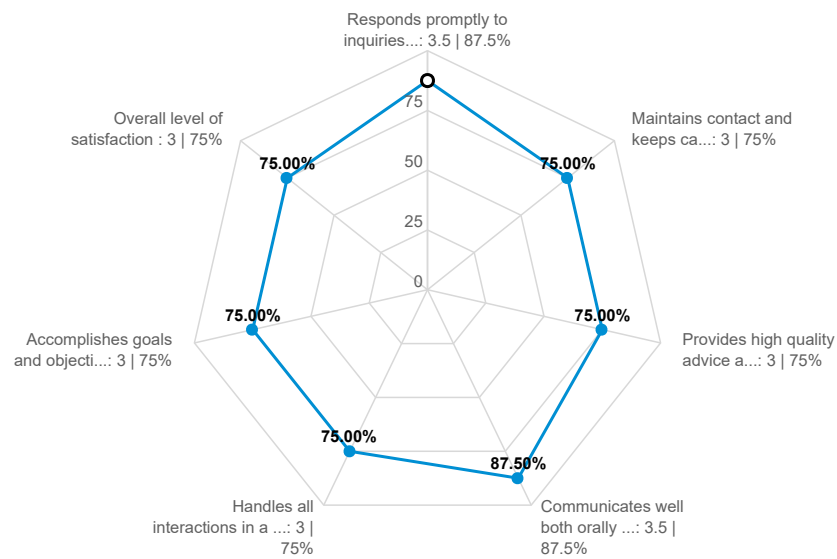
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Overall level of satisfaction

Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	0	0%					
Total	0	0 %					

Comments/Suggestions for Corey Ingber - WC DoublePlay:

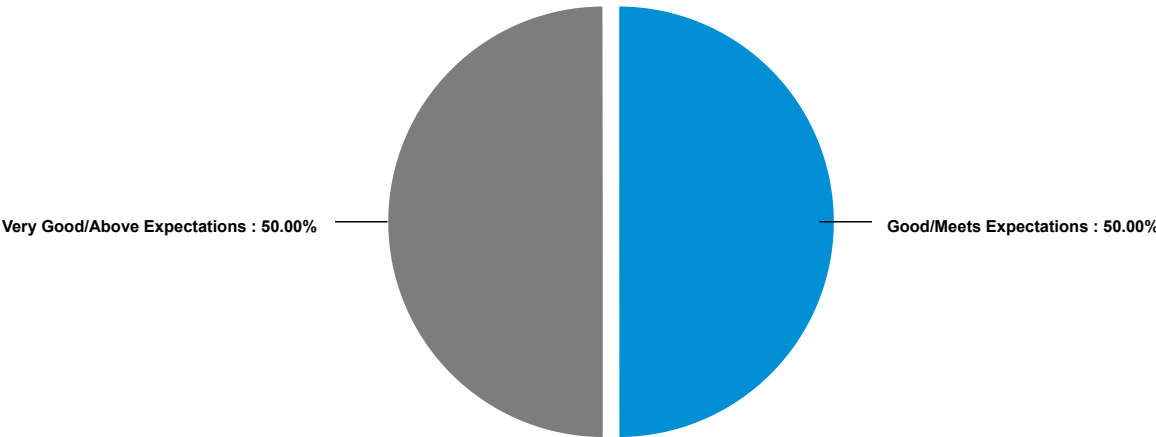
6. Employers Group - HR Consulting Services: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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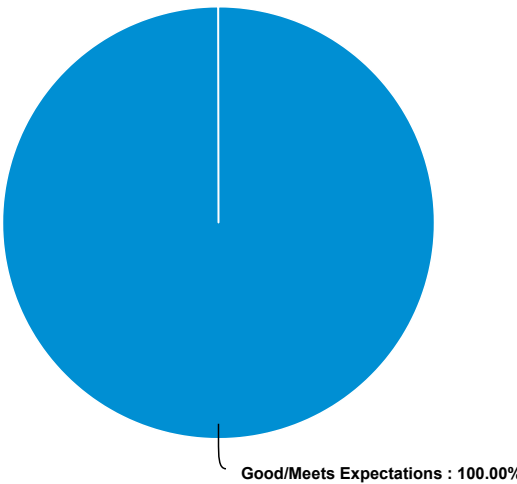
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	2	3.5				
Maintains contact and keeps campus apprised on important and pertinent matters	1	3				
Provides high quality advice and assistance	1	3				
Communicates well both orally and in writing	2	3.5				
Handles all interactions in a professional manner	1	3				
Accomplishes goals and objectives and also provides additional value	1	3				
Overall level of satisfaction	1	3				
Average		3.22				

Responds promptly to inquiries and requests



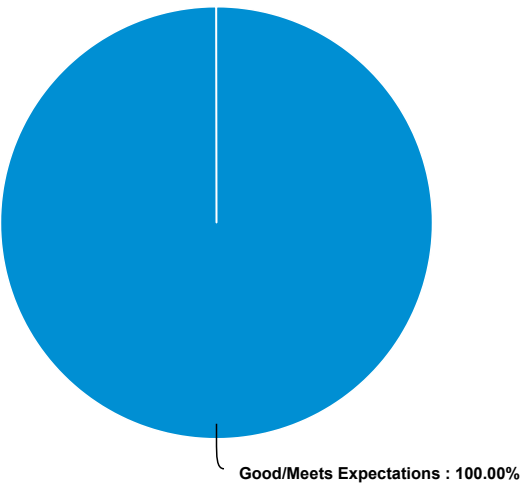
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	50%					
Very Good/Above Expectations	1	50%					
Total	2	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



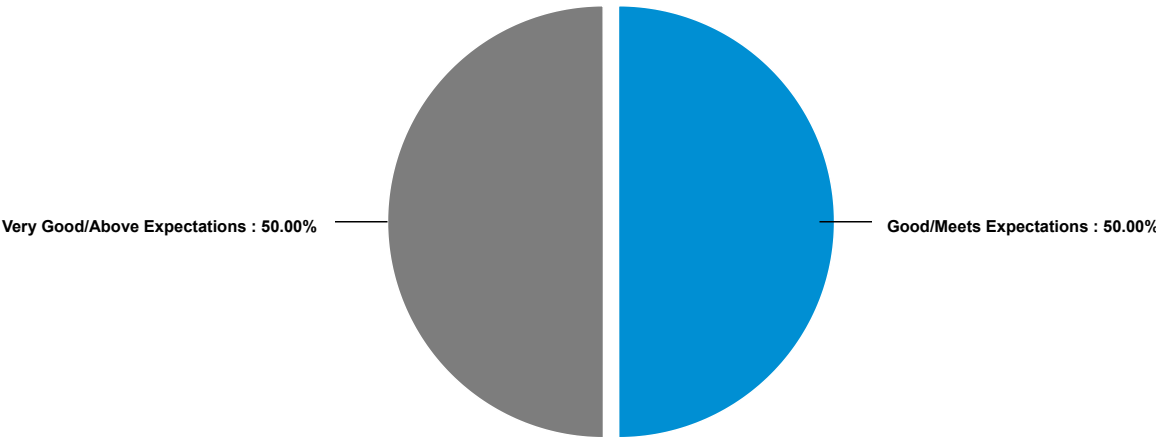
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Provides high quality advice and assistance



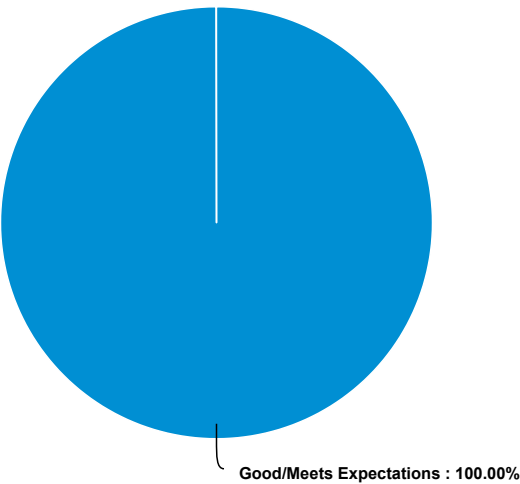
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Communicates well both orally and in writing



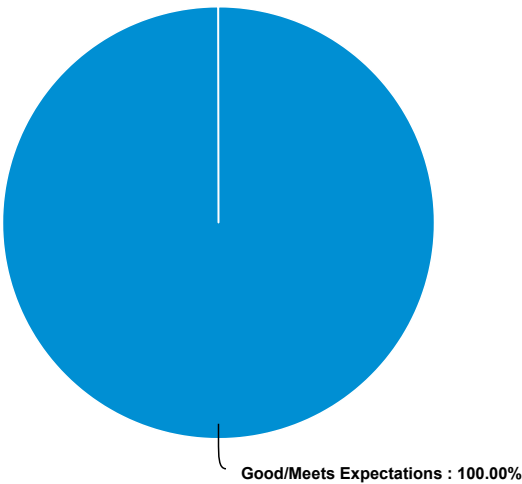
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	50%					
Very Good/Above Expectations	1	50%					
Total	2	100 %					

Handles all interactions in a professional manner



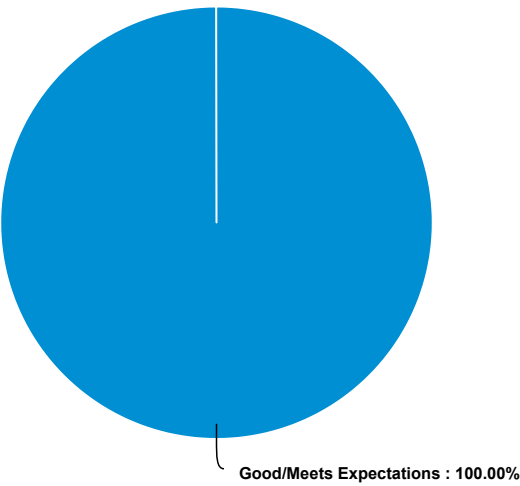
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Overall level of satisfaction

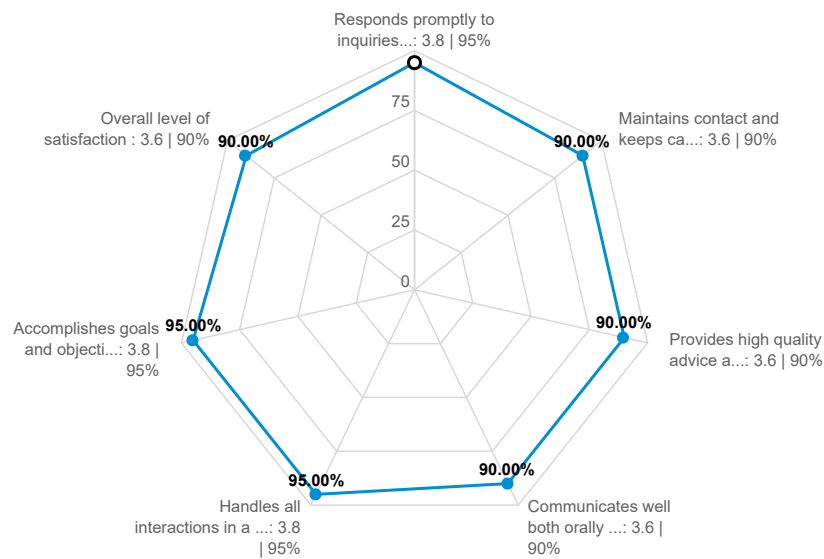


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Comments/Suggestions for Employers Group - HR Consulting Services:

- 03/05/2026 202635018 Did not have any interactions this year
- 03/05/2026 202630689 Prompt when responding, understands the organization.

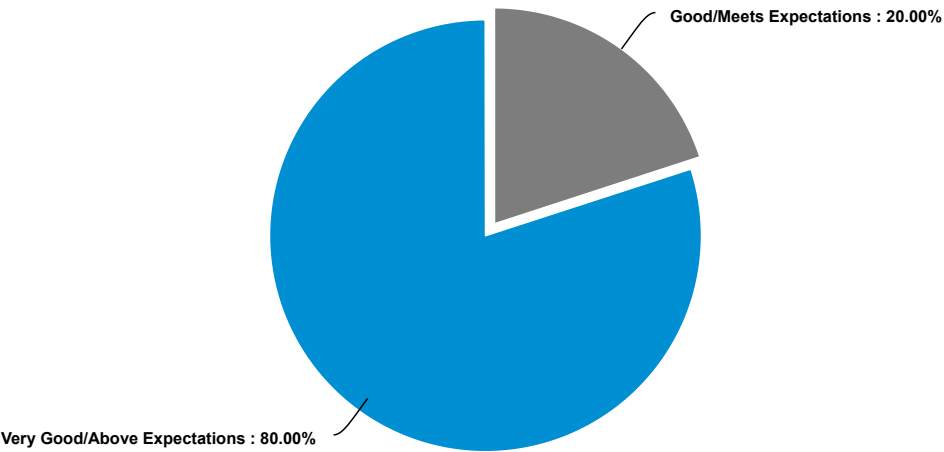
7. Equifax Workforce Solutions (formerly TALX-UCeXpress) - Unemployment Claims Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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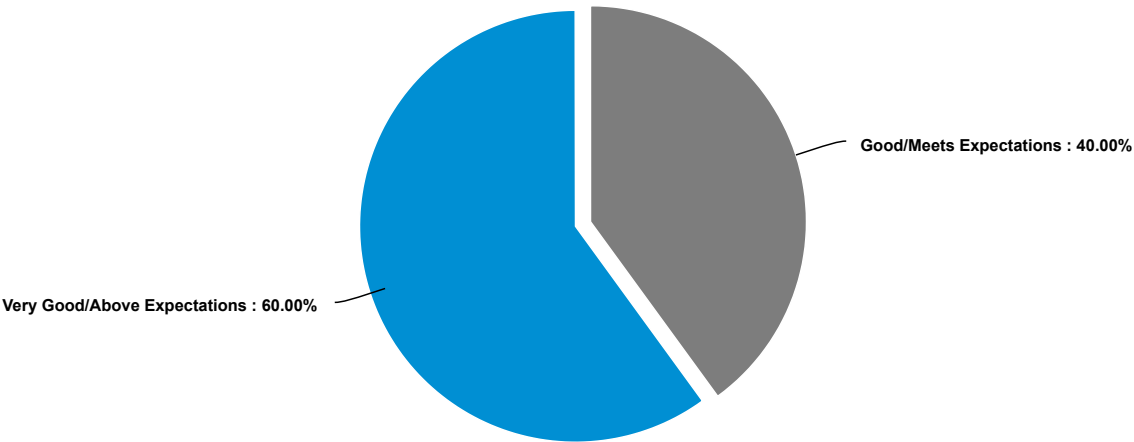
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	5	3.8				
Maintains contact and keeps campus apprised on important and pertinent matters	5	3.6				
Provides high quality advice and assistance	5	3.6				
Communicates well both orally and in writing	5	3.6				
Handles all interactions in a professional manner	5	3.8				
Accomplishes goals and objectives and also provides additional value	5	3.8				
Overall level of satisfaction	5	3.6				
Average		3.69				

Responds promptly to inquiries and requests



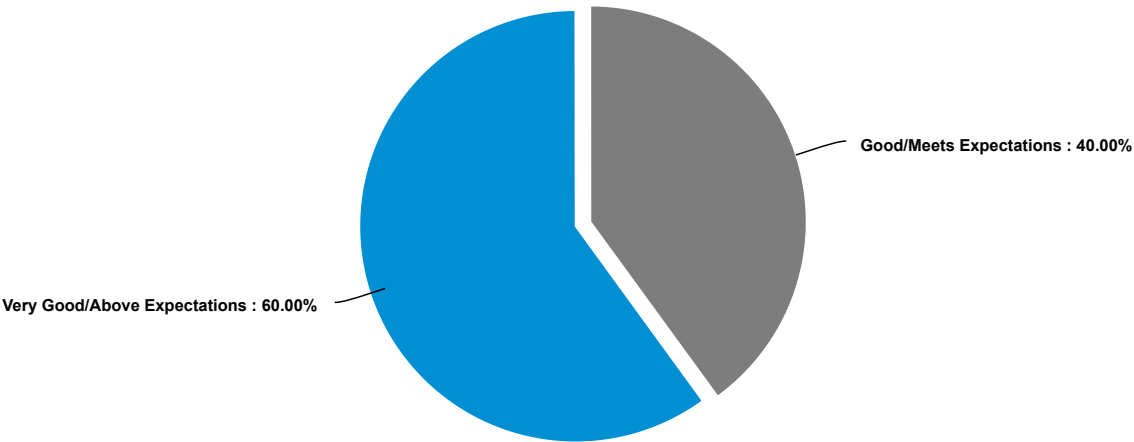
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



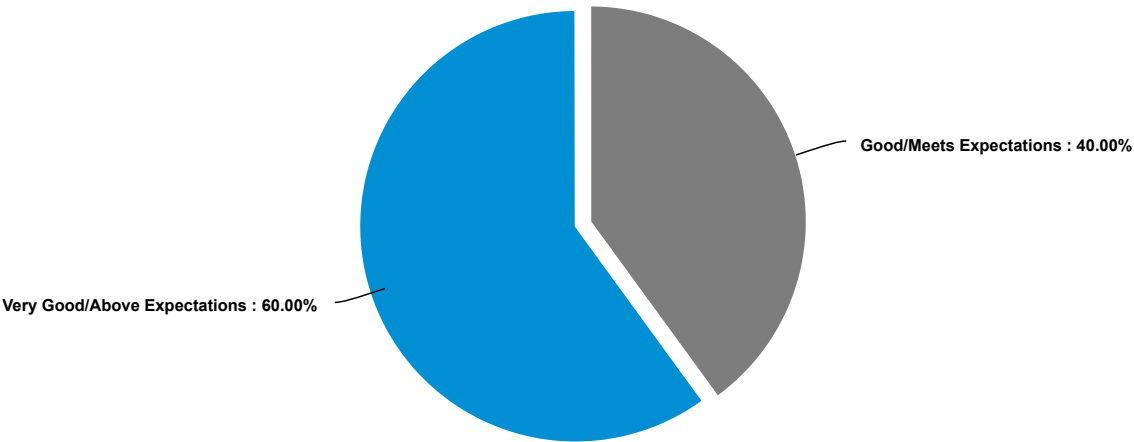
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	40%					
Very Good/Above Expectations	3	60%					
Total	5	100 %					

Provides high quality advice and assistance



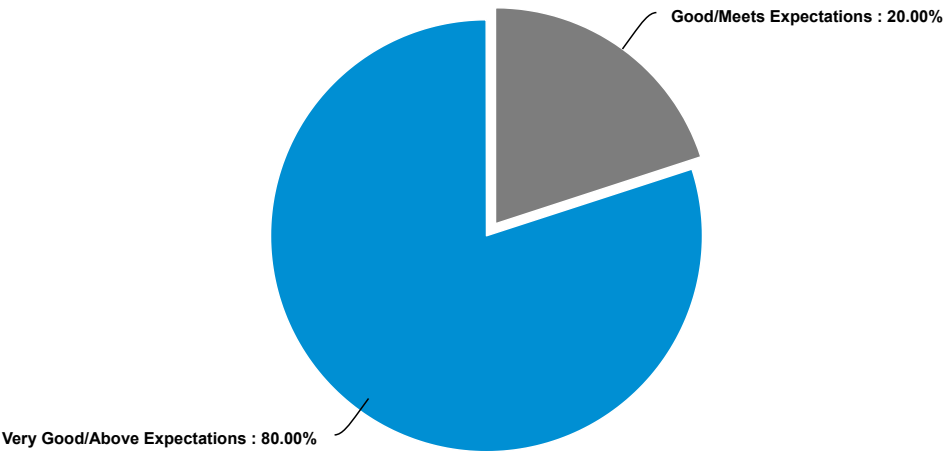
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	40%					
Very Good/Above Expectations	3	60%					
Total	5	100 %					

Communicates well both orally and in writing



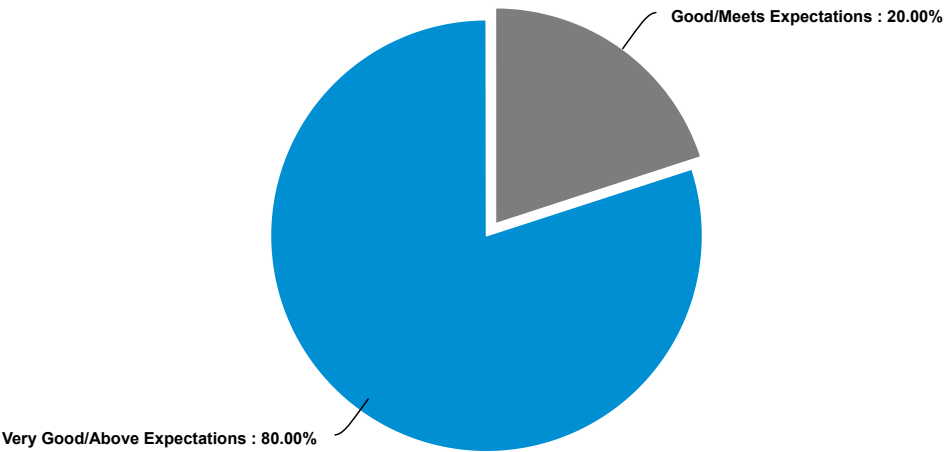
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	40%					
Very Good/Above Expectations	3	60%					
Total	5	100 %					

Handles all interactions in a professional manner



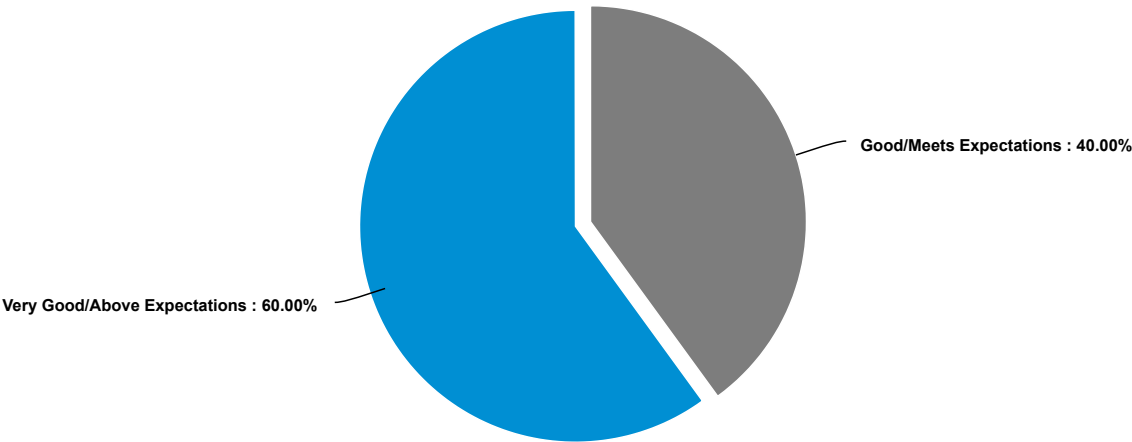
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	20%					
Very Good/Above Expectations	4	80%					
Total	5	100 %					

Overall level of satisfaction

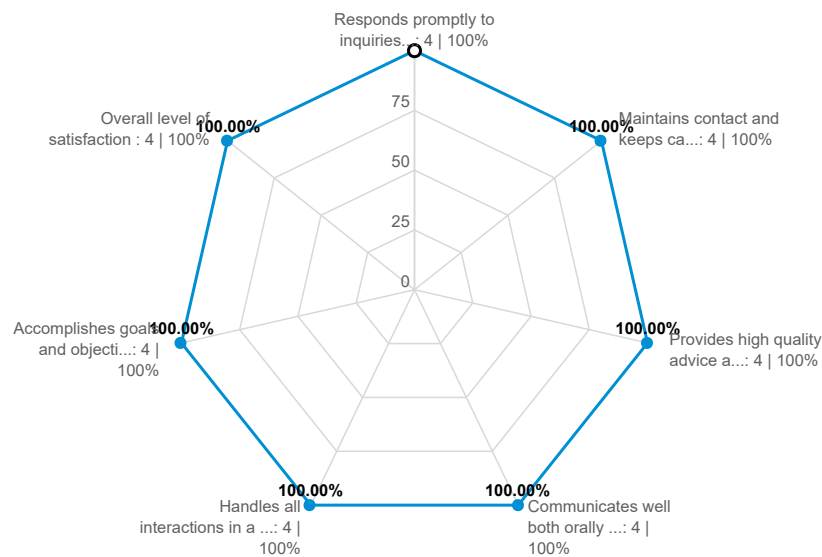


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	40%					
Very Good/Above Expectations	3	60%					
Total	5	100 %					

Comments/Suggestions for Equifax Workforce Solutions (formerly TALX-UCeXpress) - Unemployment Claims Administrator:

03/05/2026	202635018	No comments
03/05/2026	202630689	Appreciate the service and promptness of responses, also appreciate the updates.
03/05/2026	202627395	no comments

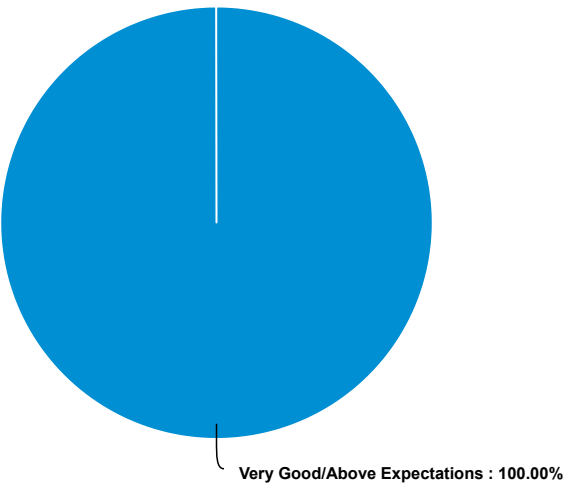
8. Praesidium, Inc. - Consultant - Minors on Campus Online self assessment training: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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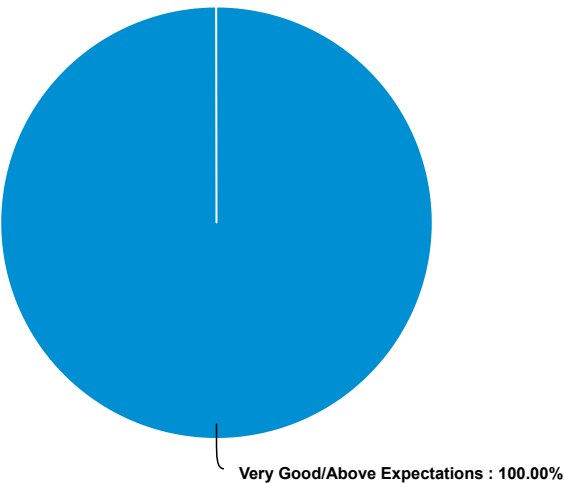
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	2	4				
Maintains contact and keeps campus appraised on important and pertinent matters	3	4				
Provides high quality advice and assistance	3	4				
Communicates well both orally and in writing	3	4				
Handles all interactions in a professional manner	2	4				
Accomplishes goals and objectives and also provides additional value	2	4				
Overall level of satisfaction	3	4				
Average		4				

Responds promptly to inquiries and requests



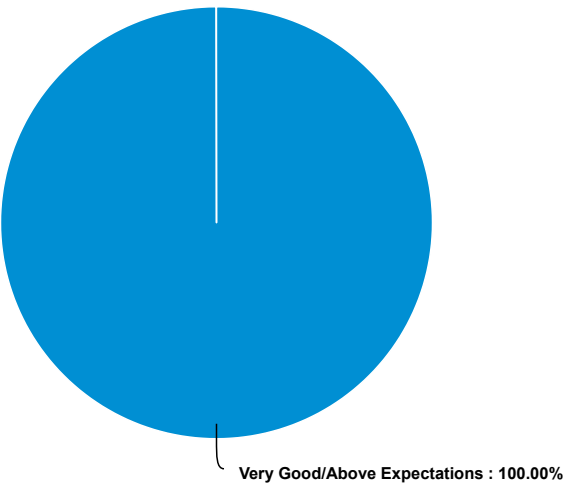
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	2	100%					
Total	2	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



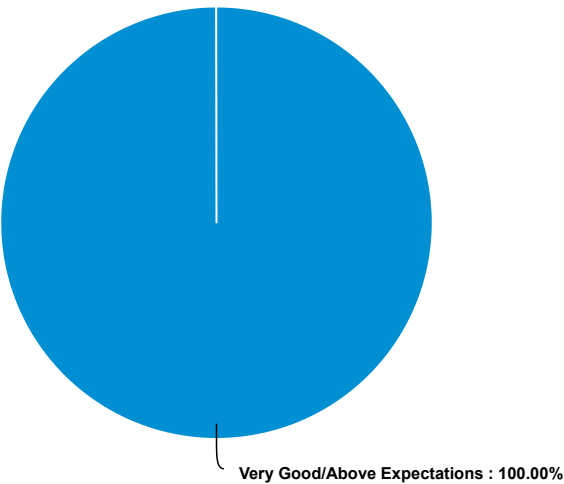
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	3	100%					
Total	3	100 %					

Provides high quality advice and assistance



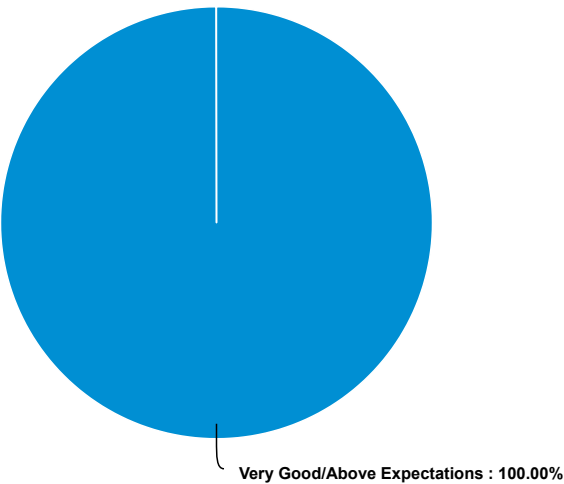
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	3	100%					
Total	3	100 %					

Communicates well both orally and in writing



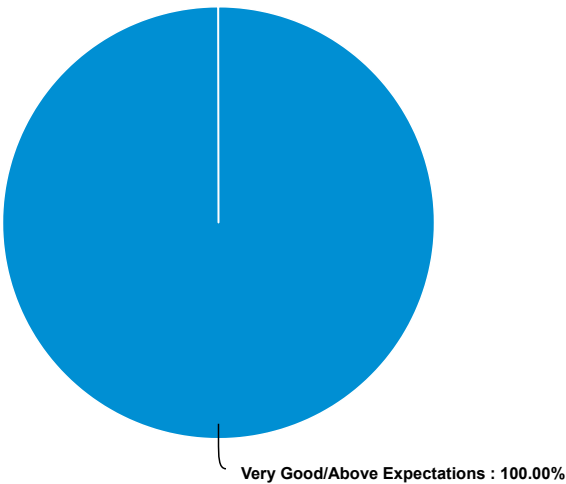
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	3	100%					
Total	3	100 %					

Handles all interactions in a professional manner



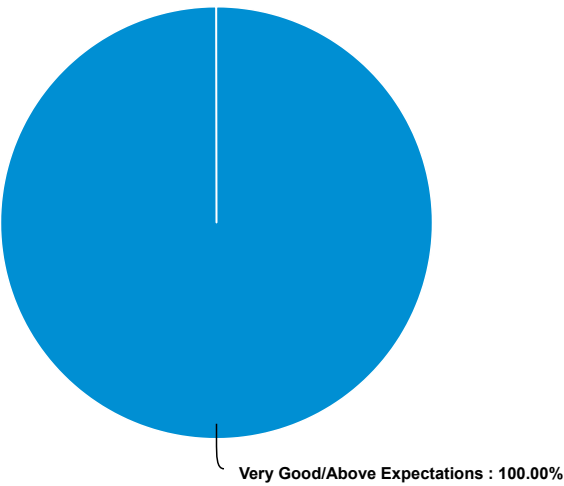
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	2	100%					
Total	2	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	2	100%					
Total	2	100 %					

Overall level of satisfaction

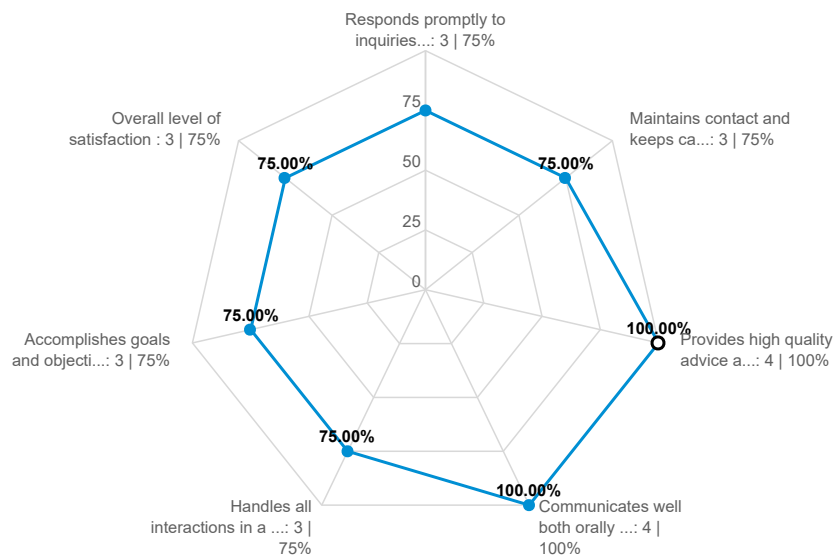


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	3	100%					
Total	3	100 %					

Comments/Suggestions for Praesidium, Inc. - Consultant - Minors on Campus Online self assessment training:

03/23/2026 203207758 This is a part of Alliant, but we have not utilized it during this period.

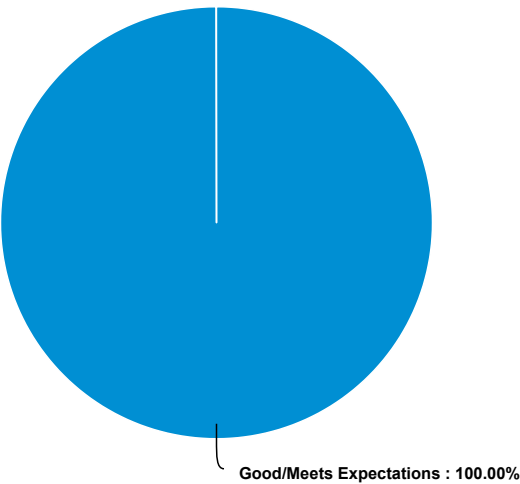
9. PRISM Membership Services: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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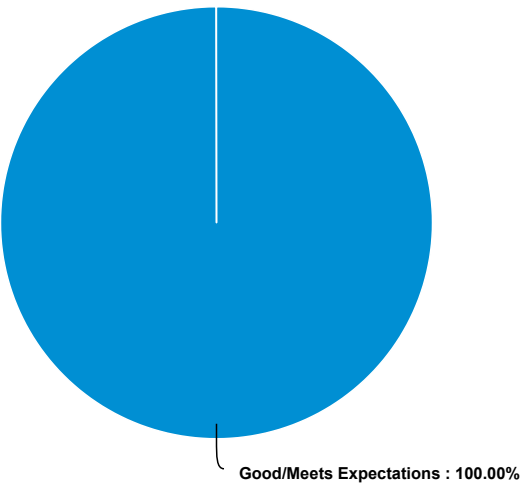
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	1	3				
Maintains contact and keeps campus apprised on important and pertinent matters	1	3				
Provides high quality advice and assistance	1	4				
Communicates well both orally and in writing	1	4				
Handles all interactions in a professional manner	1	3				
Accomplishes goals and objectives and also provides additional value	1	3				
Overall level of satisfaction	1	3				
Average		3.29				

Responds promptly to inquiries and requests



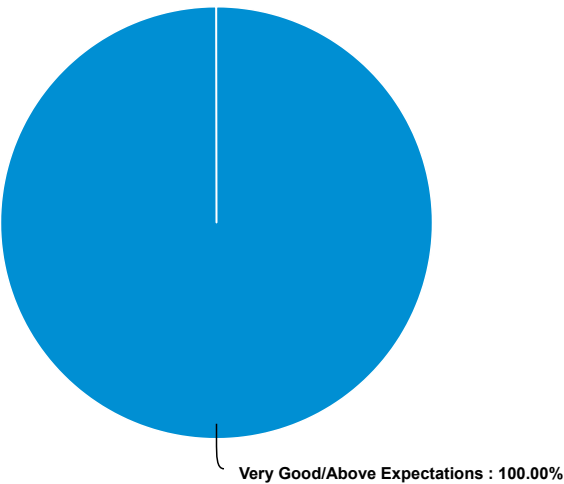
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



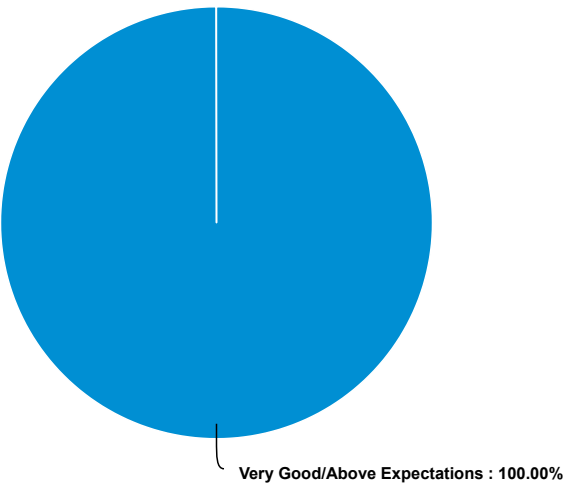
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Provides high quality advice and assistance



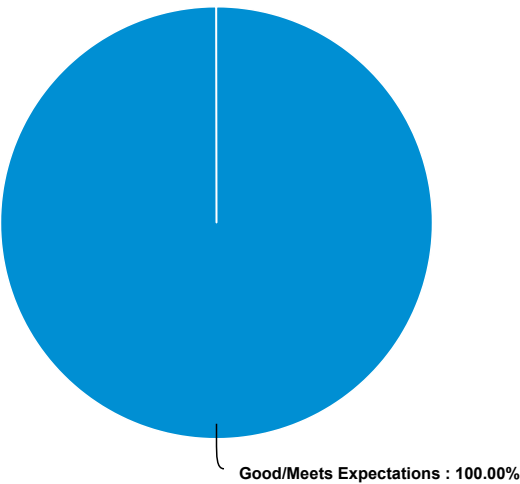
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	1	100%					
Total	1	100 %					

Communicates well both orally and in writing



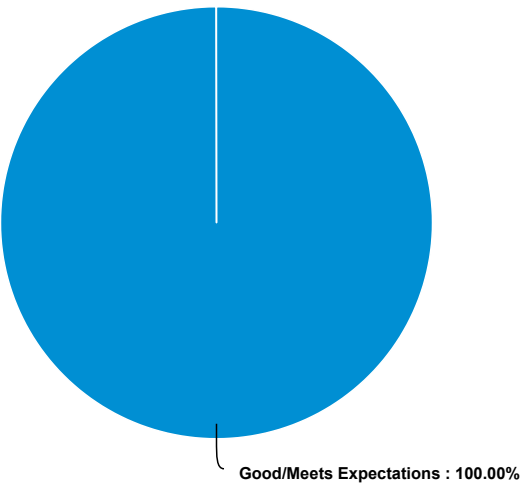
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	0	0%					
Very Good/Above Expectations	1	100%					
Total	1	100 %					

Handles all interactions in a professional manner



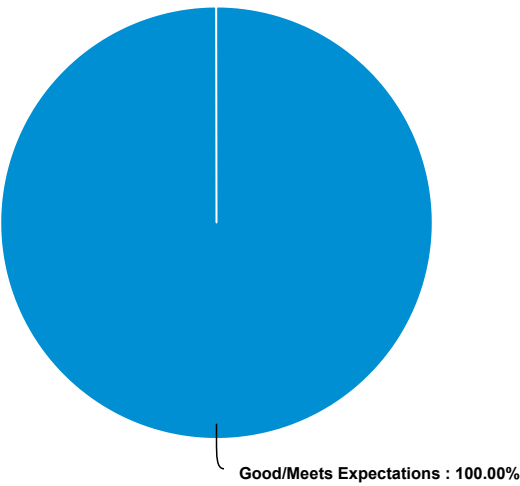
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Overall level of satisfaction



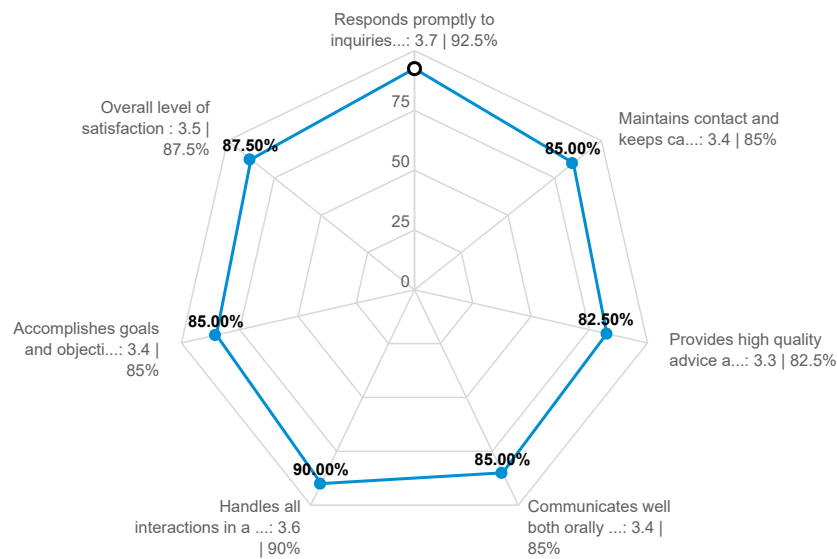
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Comments/Suggestions for PRISM Membership Services:

03/23/2026 203207758

PRISM is for our VSP which is moving to self-funded. We have not had interaction with this. We currently use Benxcel for our dental and vision and we have had a great service experience with Benxcel.

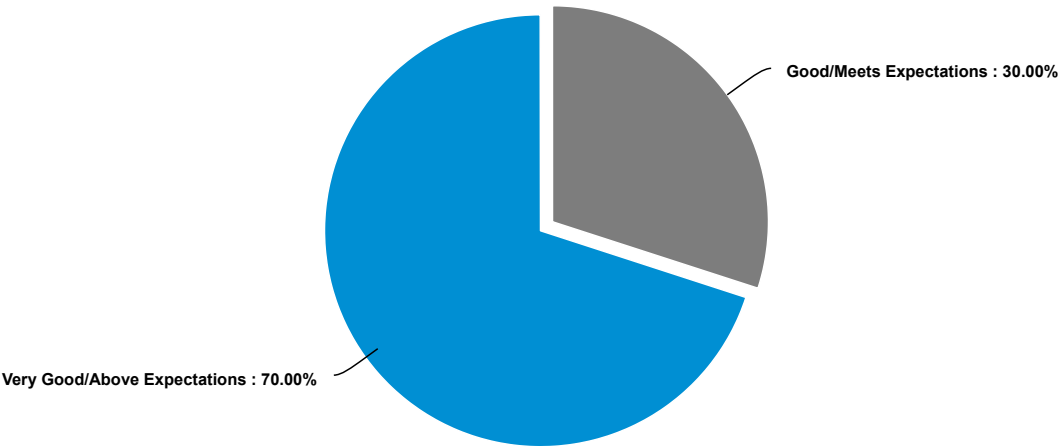
10. Sedgwick CMS - AORMA Workers' Compensation Claims Administrator: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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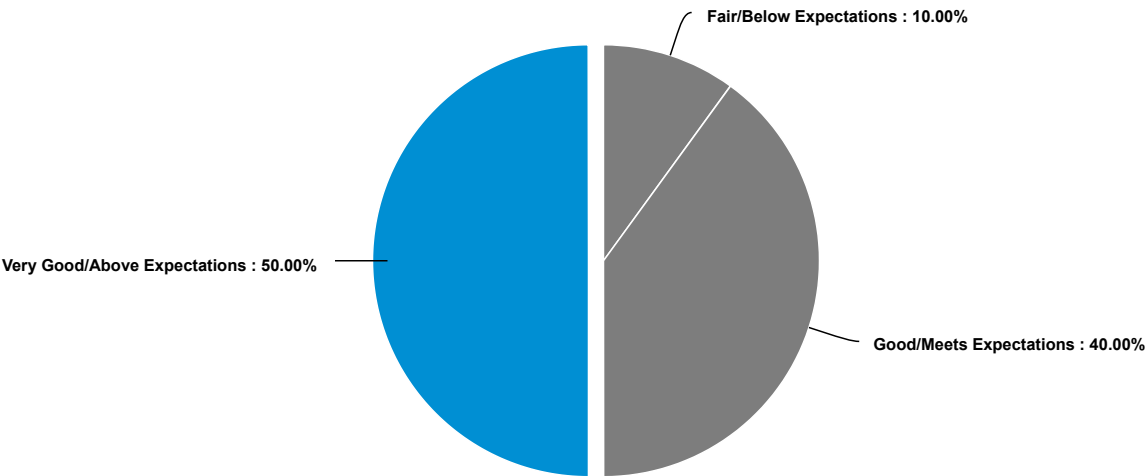
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	10	3.7				
Maintains contact and keeps campus appraised on important and pertinent matters	10	3.4				
Provides high quality advice and assistance	10	3.3				
Communicates well both orally and in writing	10	3.4				
Handles all interactions in a professional manner	10	3.6				
Accomplishes goals and objectives and also provides additional value	10	3.4				
Overall level of satisfaction	10	3.5				
Average		3.47				

Responds promptly to inquiries and requests



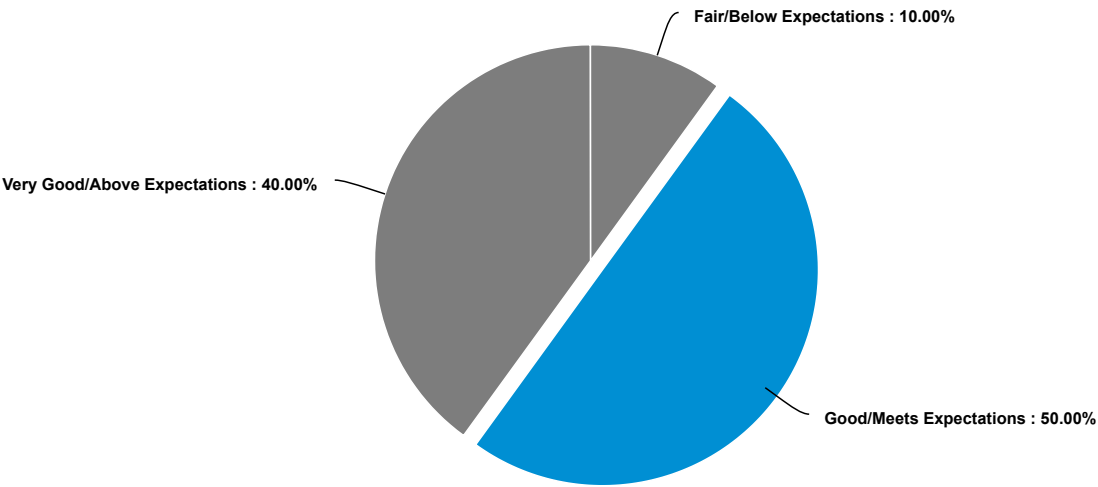
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	3	30%					
Very Good/Above Expectations	7	70%					
Total	10	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



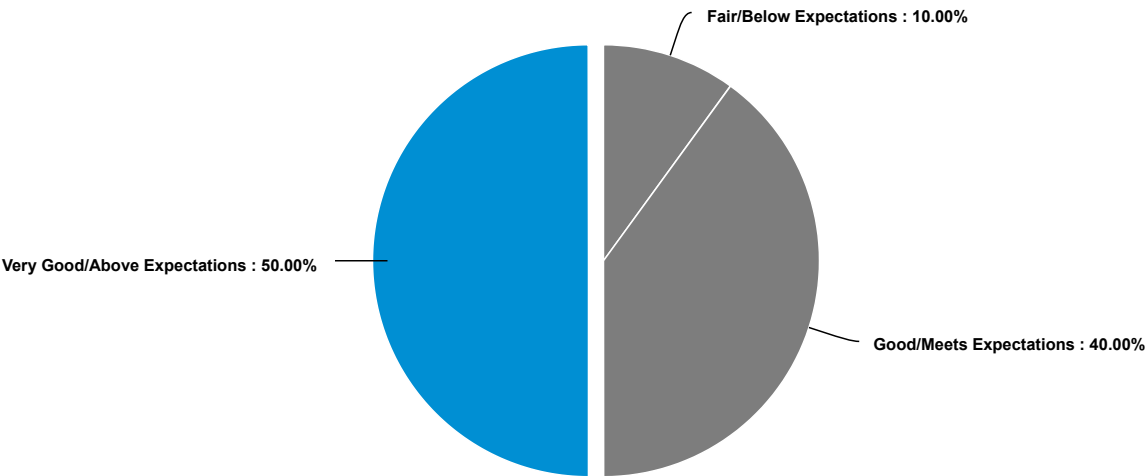
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	10%					
Good/Meets Expectations	4	40%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Provides high quality advice and assistance



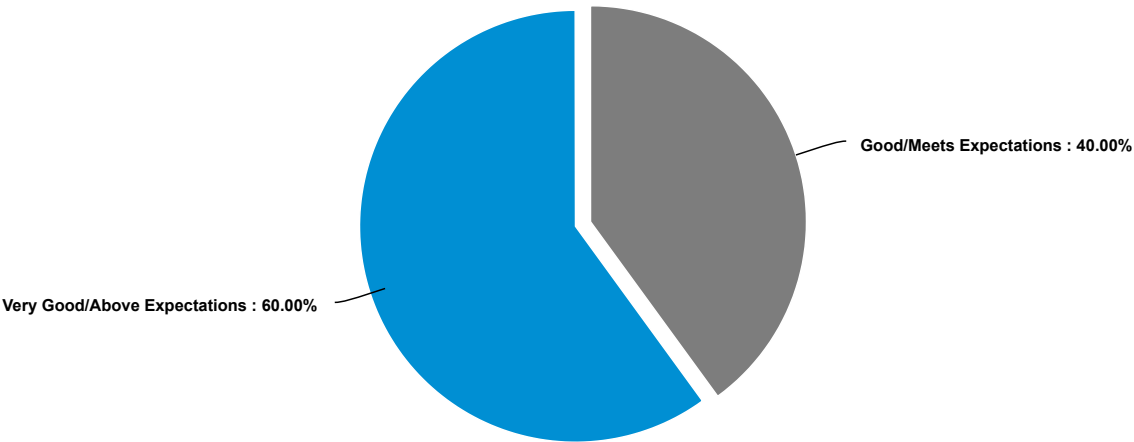
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	10%					
Good/Meets Expectations	5	50%					
Very Good/Above Expectations	4	40%					
Total	10	100 %					

Communicates well both orally and in writing



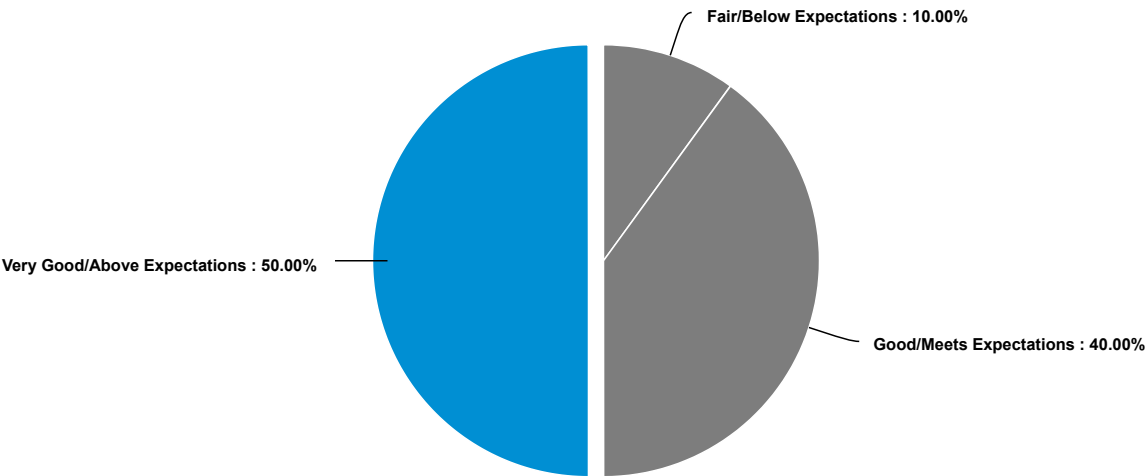
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	10%					
Good/Meets Expectations	4	40%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Handles all interactions in a professional manner



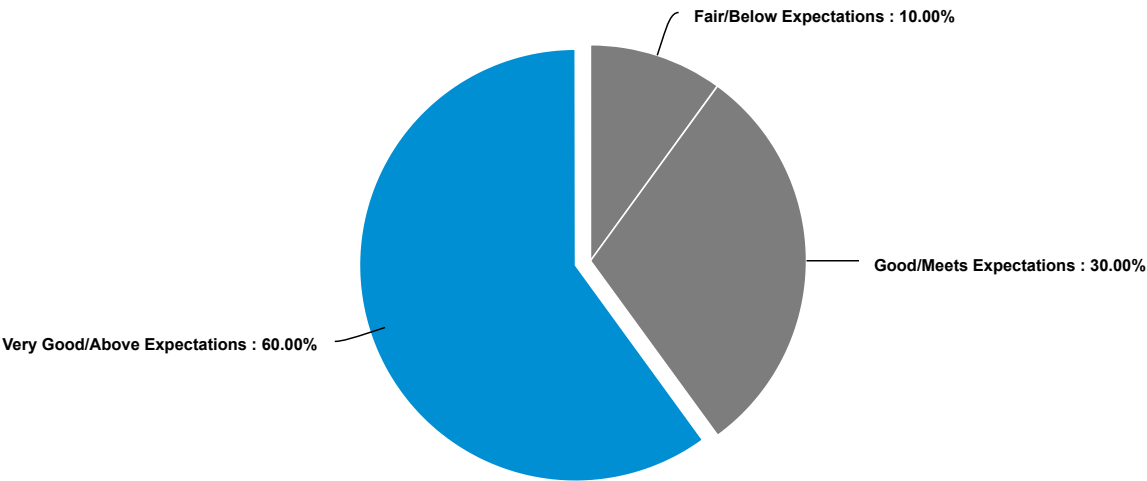
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	4	40%					
Very Good/Above Expectations	6	60%					
Total	10	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	10%					
Good/Meets Expectations	4	40%					
Very Good/Above Expectations	5	50%					
Total	10	100 %					

Overall level of satisfaction

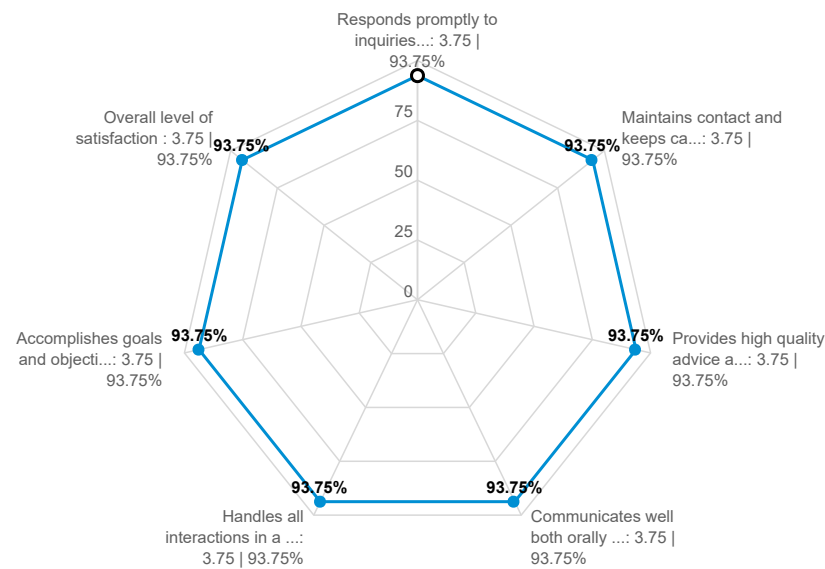


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	1	10%					
Good/Meets Expectations	3	30%					
Very Good/Above Expectations	6	60%					
Total	10	100 %					

Comments/Suggestions for Sedgwick CMS - AORMA Workers' Compensation Claims Administrator:

03/23/2026	203207758	We have not had any Worker's Compensation Claims during the specified period.
03/18/2026	203039750	At times, communication regarding claim status and/or issues with a claim are not communicated in a timely manner. Follow up is required to learn the status of claims.
03/16/2026	202967414	none
03/06/2026	202669110	We have to keep asking about the same 2 workers' comp claims. We have been trying to settle. This has been ongoing for several years. We get the same answer each year.
03/05/2026	202645143	Our team at Sedgwick provides fabulous service. The staff are very knowledgeable and professional in their fields, and they have been great to work with, especially Katie Brandt and Shane Cole. Katie works very well with our employees and does a great job earning their trust.
03/05/2026	202635018	No comments
03/05/2026	202630689	Very pleased with the service from Sedgwick. Respond quickly and provide relevant feedback/suggestions.
03/05/2026	202627395	Katie Brant is such a gift when it comes to Workers' Compensation. I have been working with her for over 10 years, and she ensures our employees feel heard while maintaining the ethical and professional standards required to protect our organization. She is the best Adjustor I have ever worked with, and the Auxiliaries are extremely lucky to have someone so knowledgeable and personable.

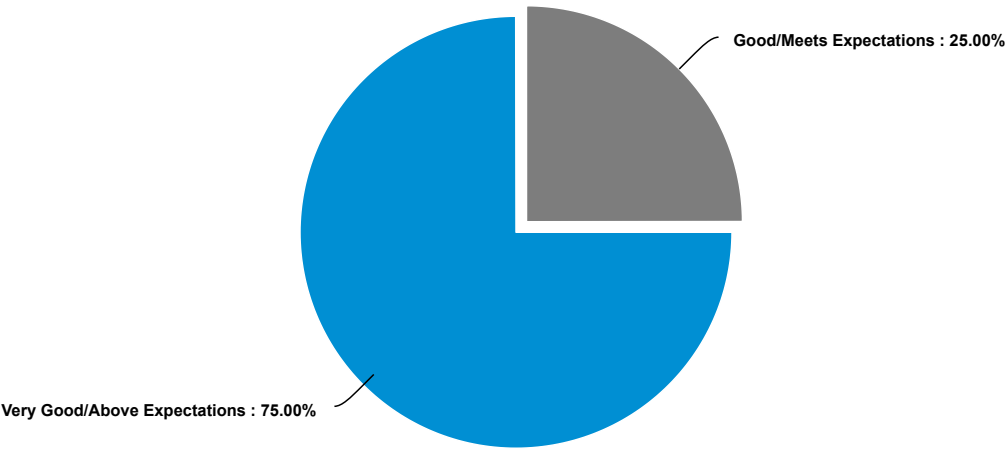
11. Systemwide Risk Management (broadly): Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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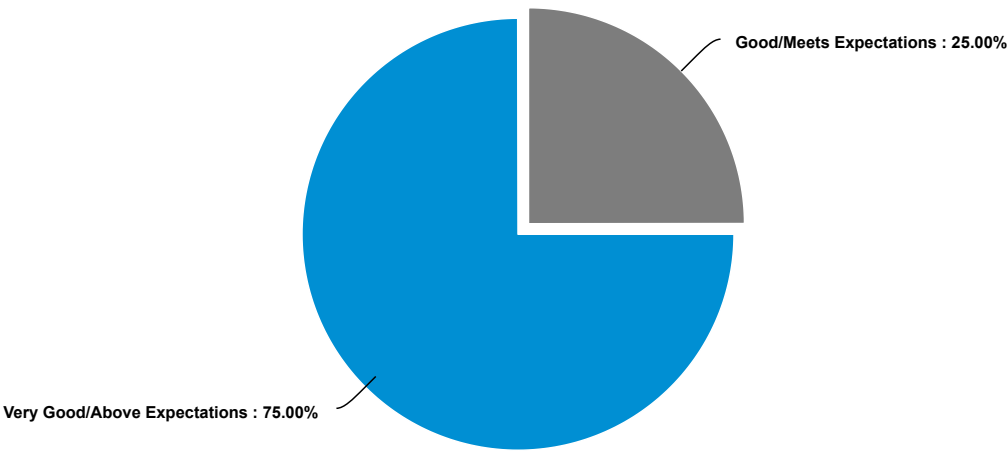
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	8	3.75				
Maintains contact and keeps campus apprised on important and pertinent matters	8	3.75				
Provides high quality advice and assistance	8	3.75				
Communicates well both orally and in writing	8	3.75				
Handles all interactions in a professional manner	8	3.75				
Accomplishes goals and objectives and also provides additional value	8	3.75				
Overall level of satisfaction	8	3.75				
Average		3.75				

Responds promptly to inquiries and requests



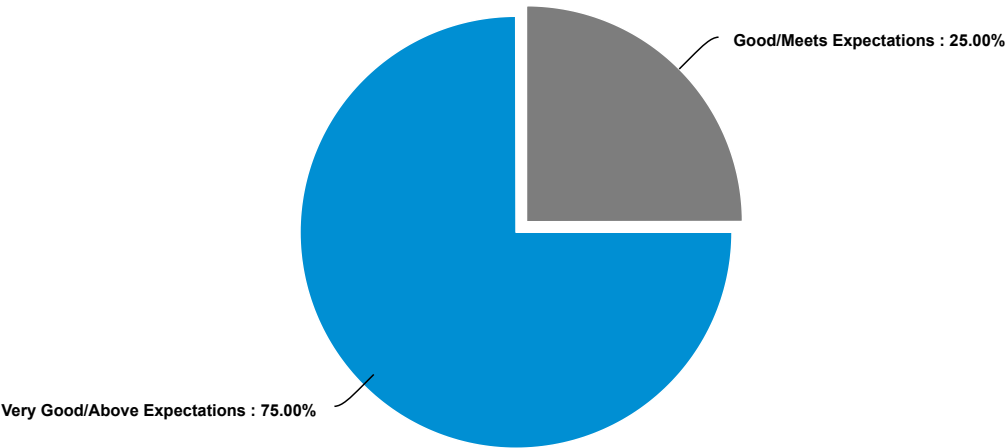
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	25%					
Very Good/Above Expectations	6	75%					
Total	8	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



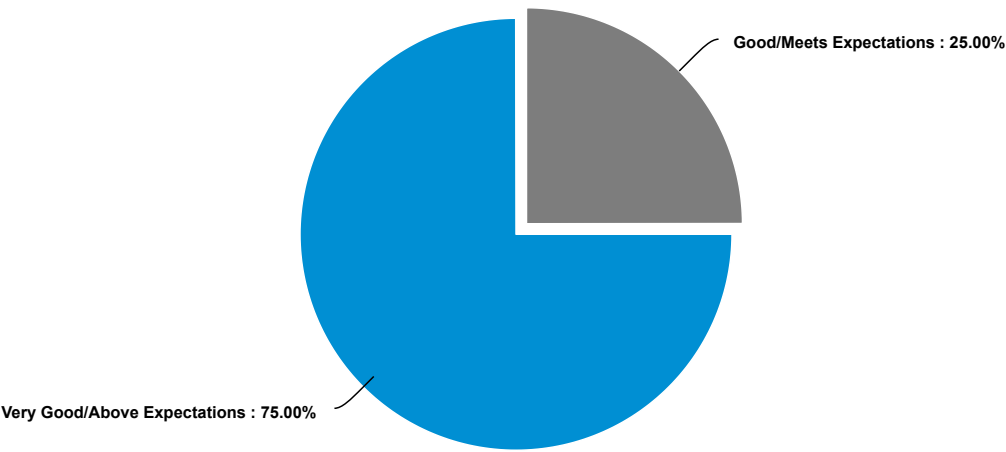
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	25%					
Very Good/Above Expectations	6	75%					
Total	8	100 %					

Provides high quality advice and assistance



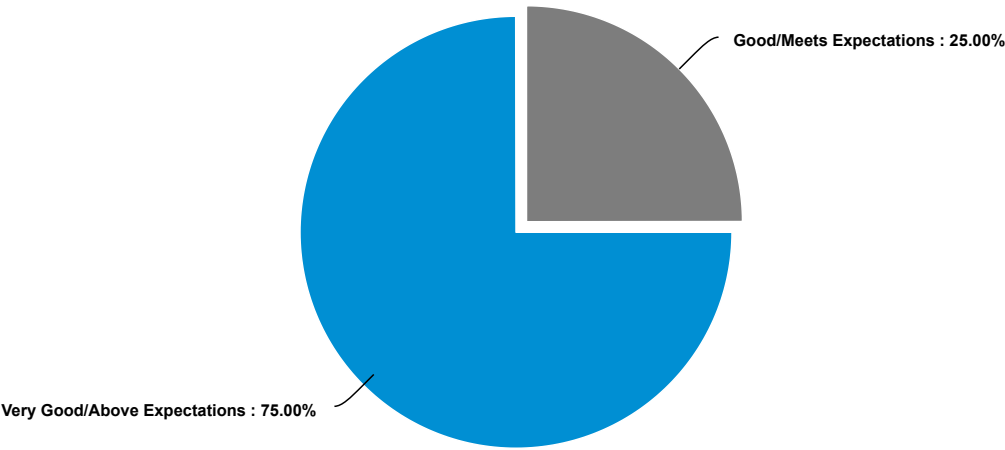
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	25%					
Very Good/Above Expectations	6	75%					
Total	8	100 %					

Communicates well both orally and in writing



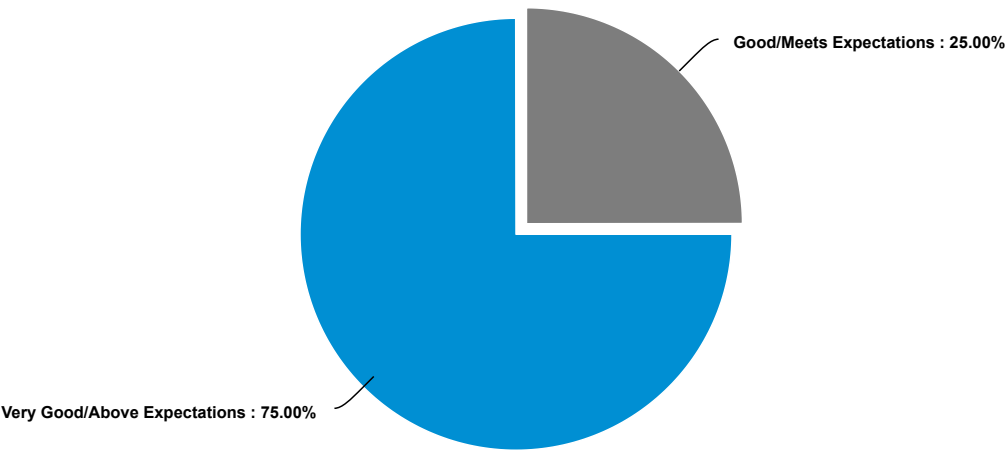
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	25%					
Very Good/Above Expectations	6	75%					
Total	8	100 %					

Handles all interactions in a professional manner



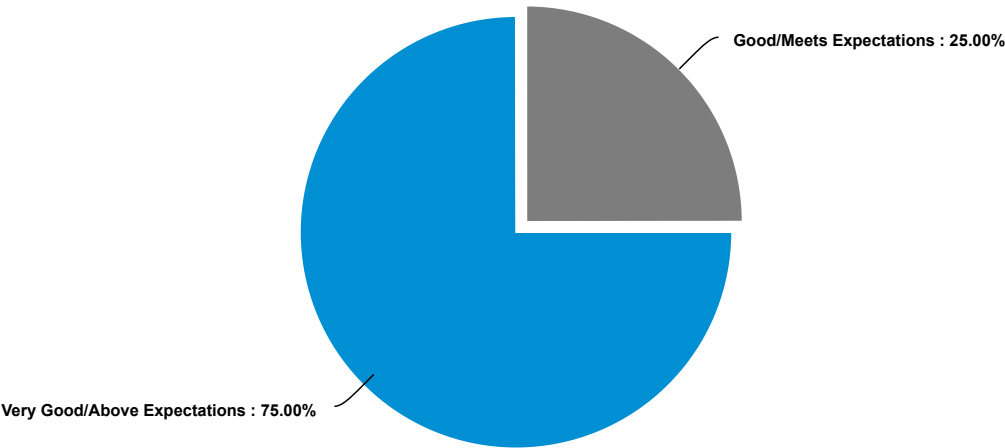
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	25%					
Very Good/Above Expectations	6	75%					
Total	8	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	25%					
Very Good/Above Expectations	6	75%					
Total	8	100 %					

Overall level of satisfaction

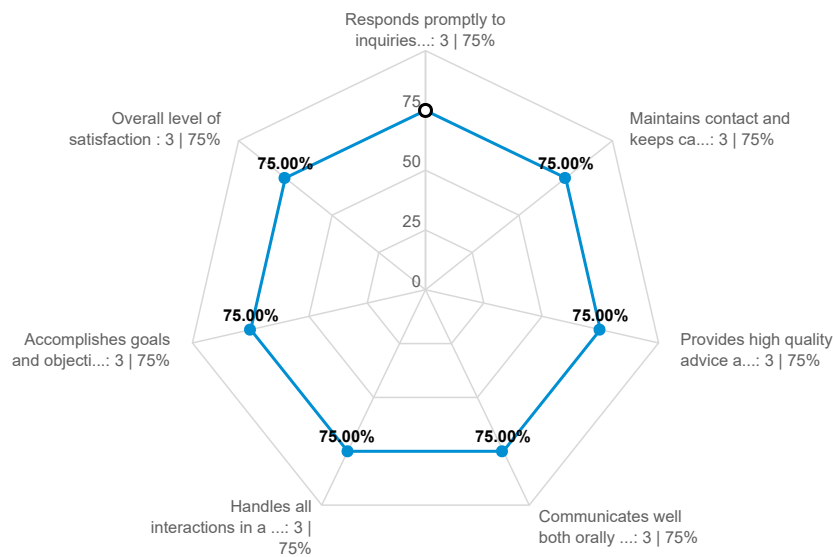


Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	2	25%					
Very Good/Above Expectations	6	75%					
Total	8	100 %					

Comments/Suggestions for Systemwide Risk Management (broadly):

03/23/2026	203207758	We are an auxiliary.
03/05/2026	202635018	Great work
03/05/2026	202628843	N/A
03/05/2026	202628115	none

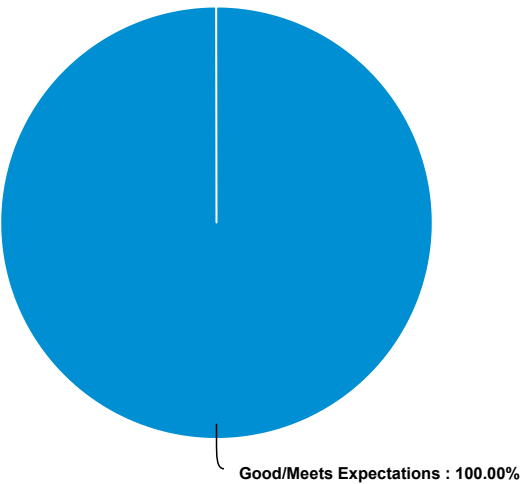
12. Systemwide Risk Management - Environmental Health & Safety: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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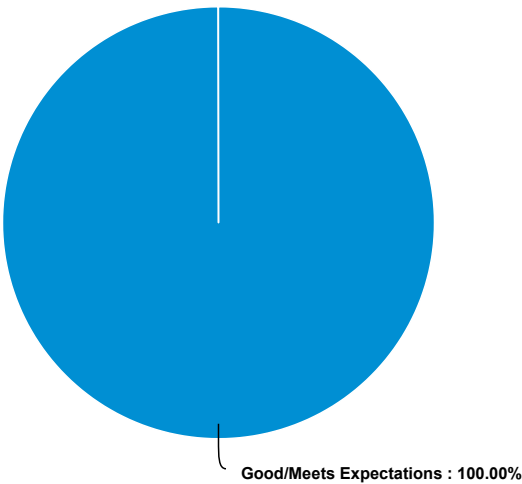
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	1	3				
Maintains contact and keeps campus appraised on important and pertinent matters	1	3				
Provides high quality advice and assistance	1	3				
Communicates well both orally and in writing	1	3				
Handles all interactions in a professional manner	1	3				
Accomplishes goals and objectives and also provides additional value	1	3				
Overall level of satisfaction	1	3				
Average		3				

Responds promptly to inquiries and requests



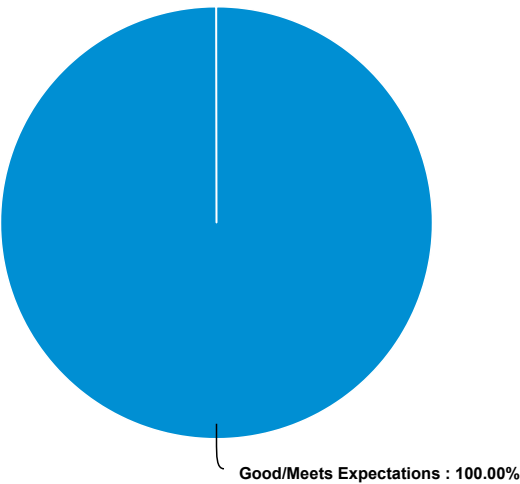
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



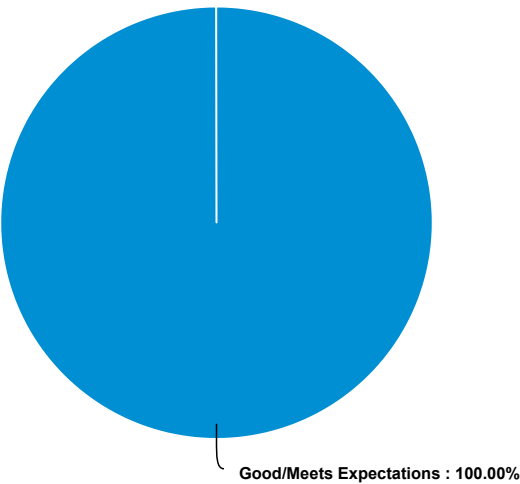
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Provides high quality advice and assistance



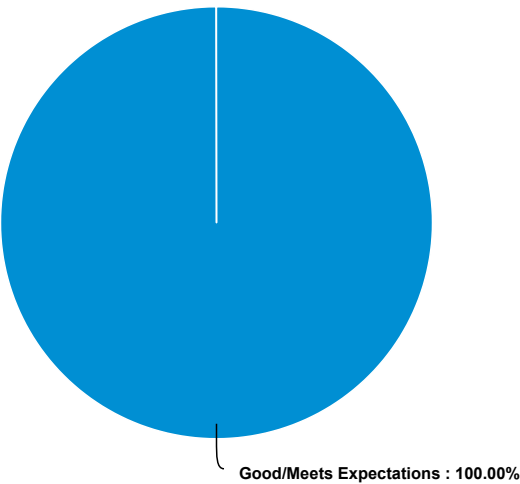
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Communicates well both orally and in writing



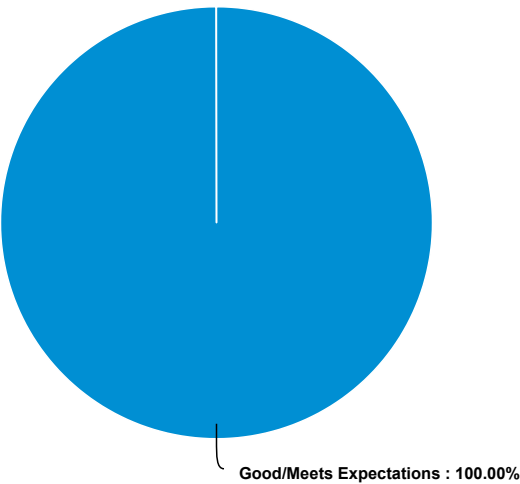
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Handles all interactions in a professional manner



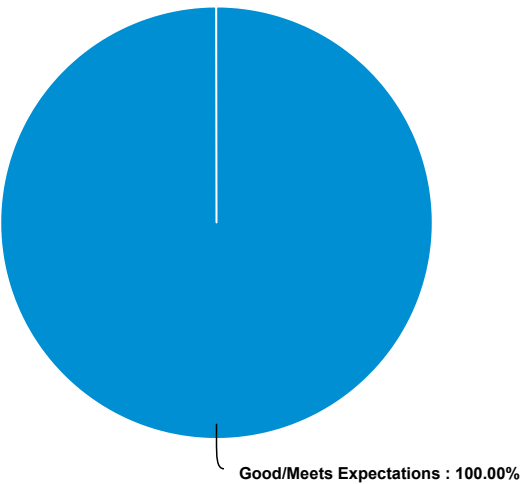
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Overall level of satisfaction



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Comments/Suggestions for Systemwide Risk Management - Environmental Health & Safety:

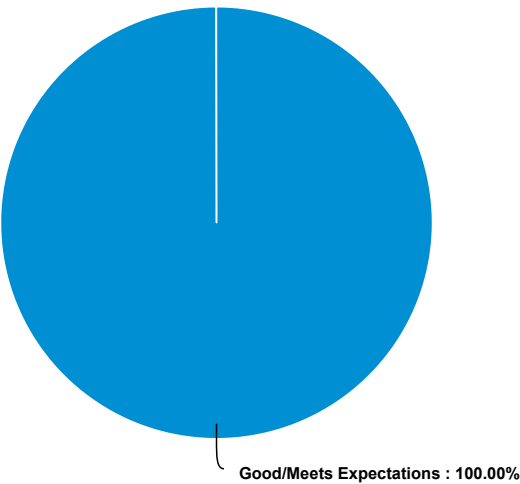
13. Systemwide Risk Management - Emergency Management: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.

Statement	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations	N/A	Overall
Responds promptly to inquiries and requests	0 0%	0 0%	1 100%	0 0%	0 0%	1 100%
Maintains contact and keeps campus appraised on important and pertinent matters	0 0%	0 0%	1 100%	0 0%	0 0%	1 100%
Provides high quality advice and assistance	0 0%	0 0%	1 100%	0 0%	0 0%	1 100%
Communicates well both orally and in writing	0 0%	0 0%	1 100%	0 0%	0 0%	1 100%
Handles all interactions in a professional manner	0 0%	0 0%	1 100%	0 0%	0 0%	1 100%
Accomplishes goals and objectives and also provides additional value	0 0%	0 0%	1 100%	0 0%	0 0%	1 100%
Overall level of satisfaction	0 0%	0 0%	1 100%	0 0%	0 0%	1 100%



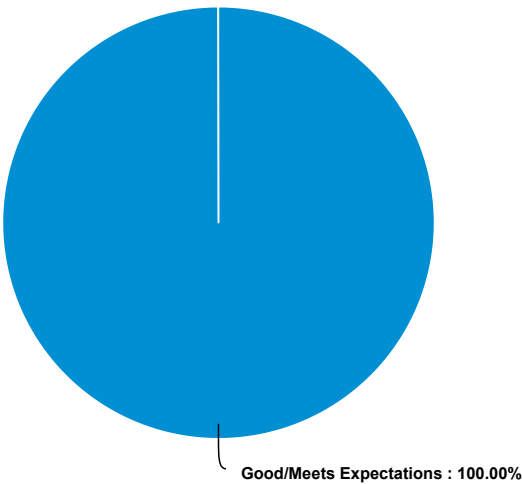
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	1	3				
Maintains contact and keeps campus appraised on important and pertinent matters	1	3				
Provides high quality advice and assistance	1	3				
Communicates well both orally and in writing	1	3				
Handles all interactions in a professional manner	1	3				
Accomplishes goals and objectives and also provides additional value	1	3				
Overall level of satisfaction	1	3				
Average		3				

Responds promptly to inquiries and requests



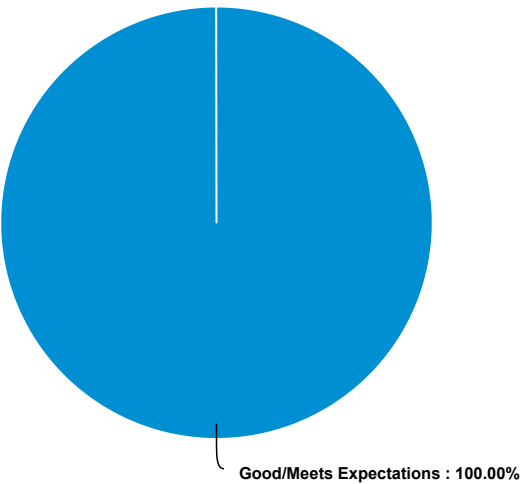
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



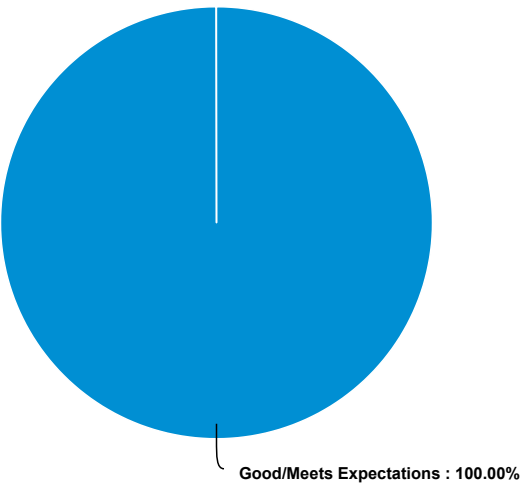
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Provides high quality advice and assistance



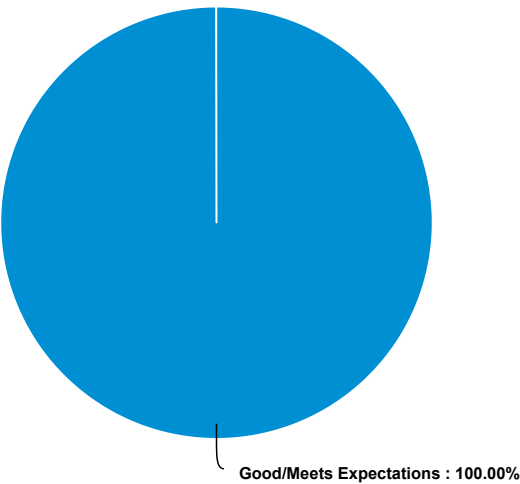
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Communicates well both orally and in writing



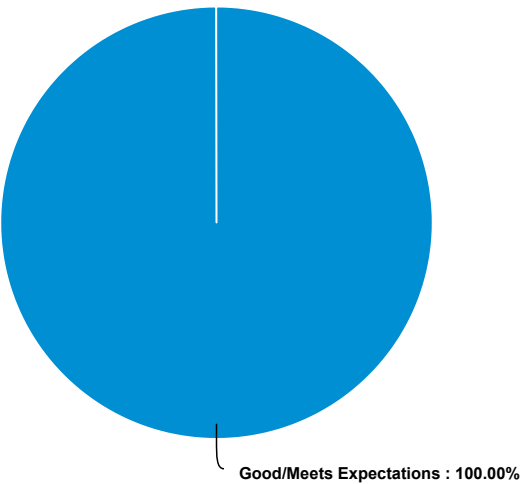
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Handles all interactions in a professional manner



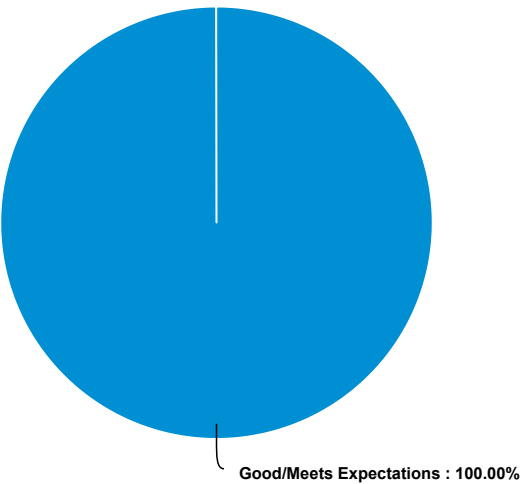
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

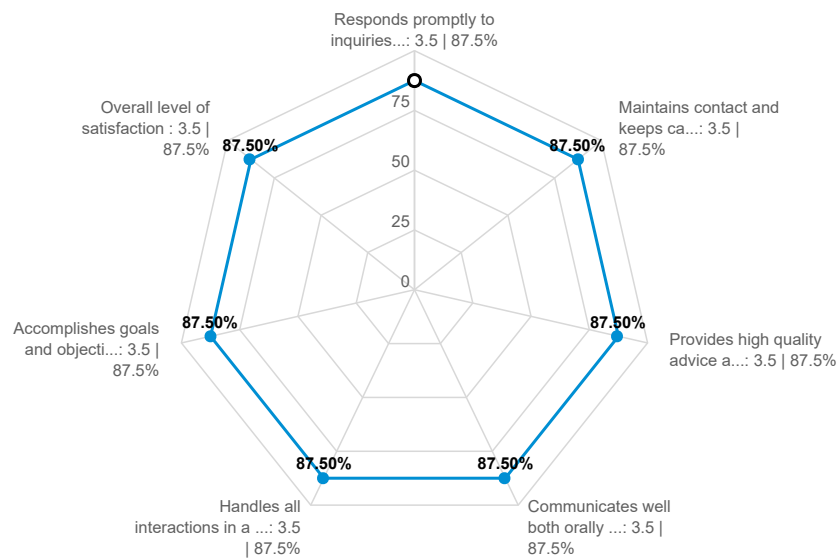
Overall level of satisfaction



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	100%					
Very Good/Above Expectations	0	0%					
Total	1	100 %					

Comments/Suggestions for Systemwide Risk Management - Emergency Management:

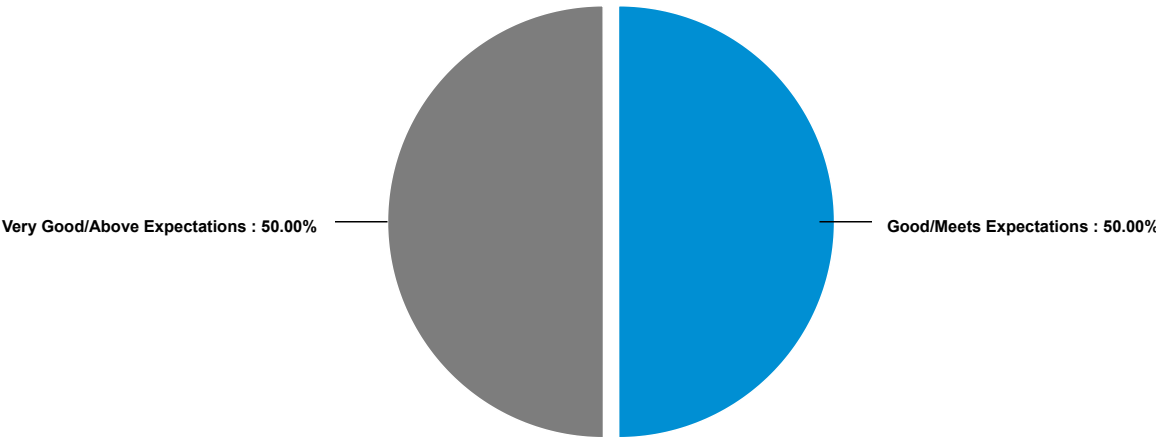
14. Systemwide Risk Management - General Liability Claims Handling: Choose the answer that best describes your experience working with this service provider. If you cannot rate an item, or it is not applicable, please select N/A.



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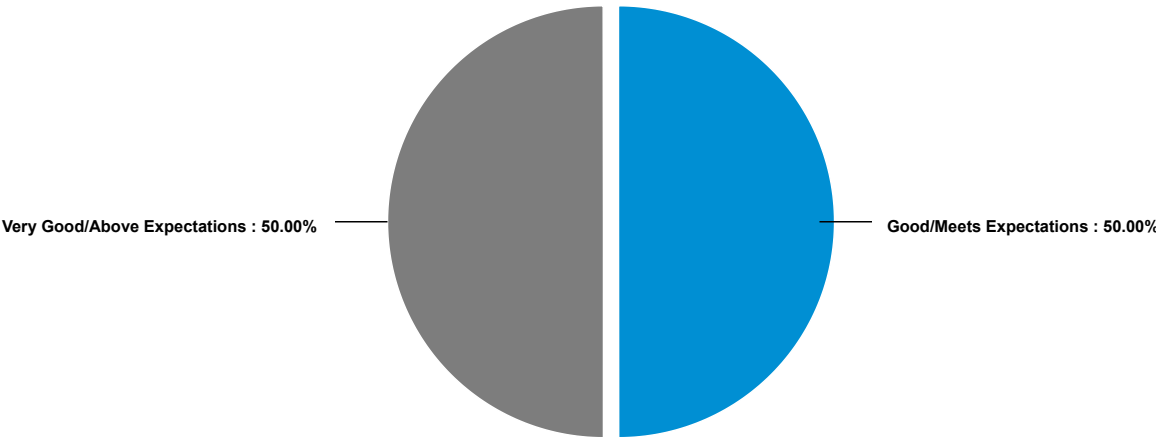
Question	Count	Score	Poor/Does Not Meet Expectations	Fair/Below Expectations	Good/Meets Expectations	Very Good/Above Expectations
Responds promptly to inquiries and requests	2	3.5				
Maintains contact and keeps campus apprised on important and pertinent matters	2	3.5				
Provides high quality advice and assistance	2	3.5				
Communicates well both orally and in writing	2	3.5				
Handles all interactions in a professional manner	2	3.5				
Accomplishes goals and objectives and also provides additional value	2	3.5				
Overall level of satisfaction	2	3.5				
Average		3.5				

Responds promptly to inquiries and requests



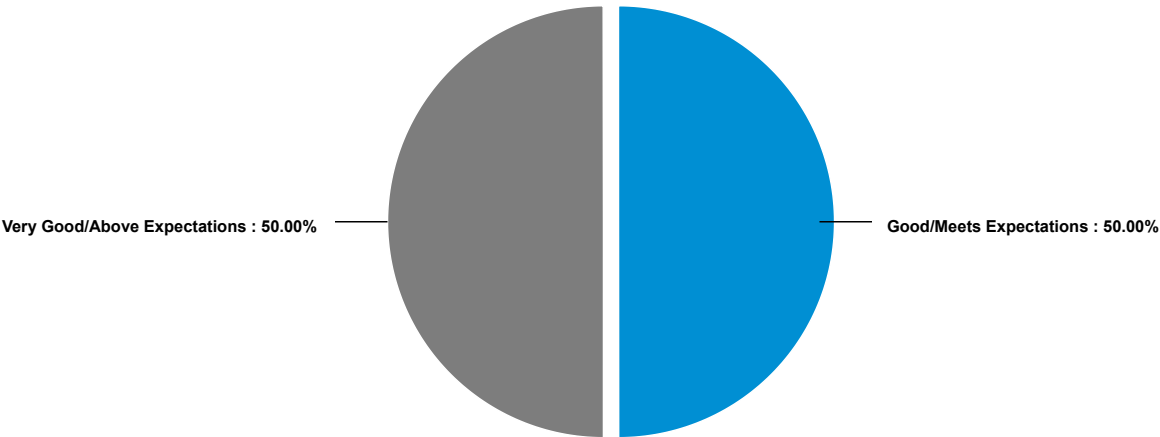
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	50%					
Very Good/Above Expectations	1	50%					
Total	2	100 %					

Maintains contact and keeps campus appraised on important and pertinent matters



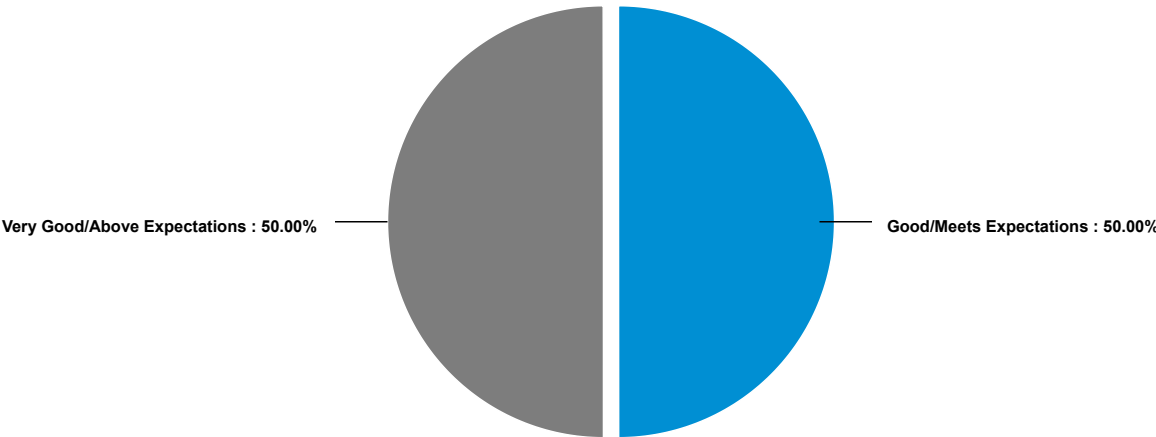
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	50%					
Very Good/Above Expectations	1	50%					
Total	2	100 %					

Provides high quality advice and assistance



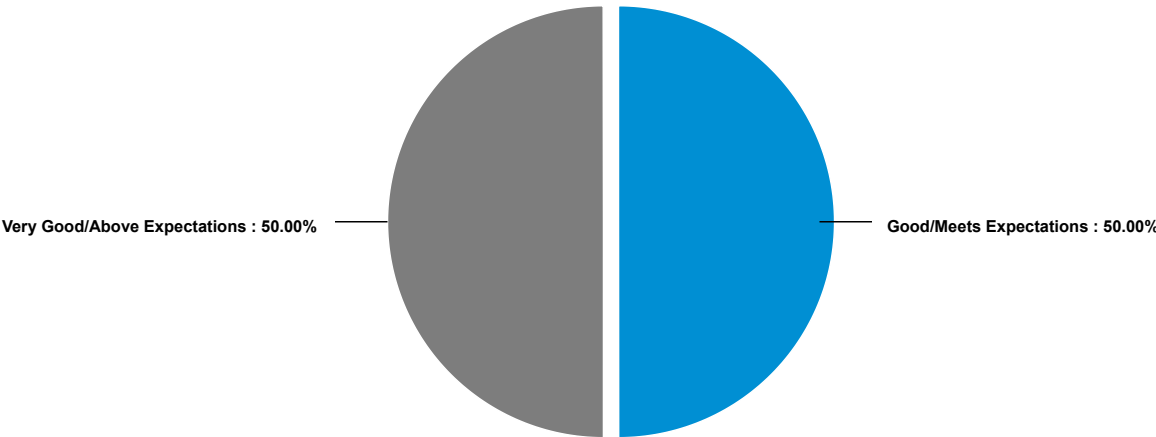
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	50%					
Very Good/Above Expectations	1	50%					
Total	2	100 %					

Communicates well both orally and in writing



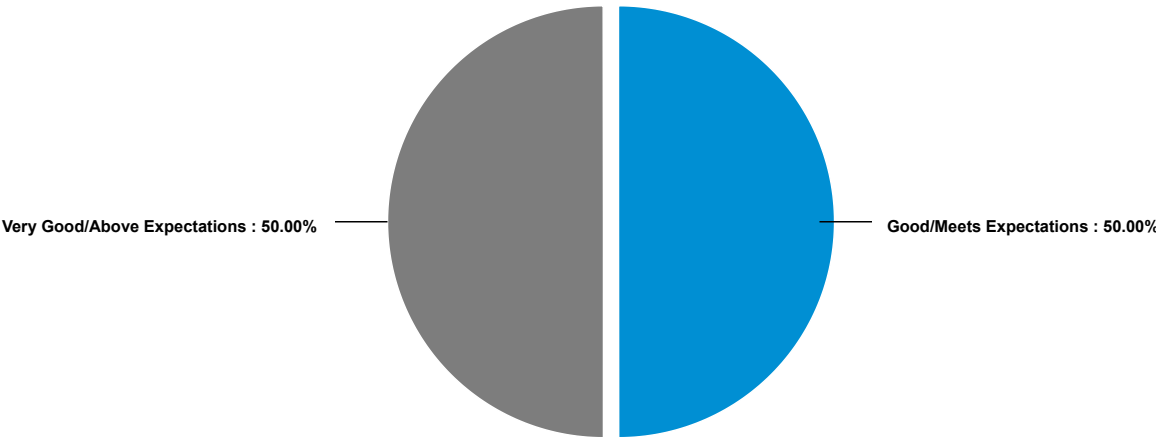
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	50%					
Very Good/Above Expectations	1	50%					
Total	2	100 %					

Handles all interactions in a professional manner



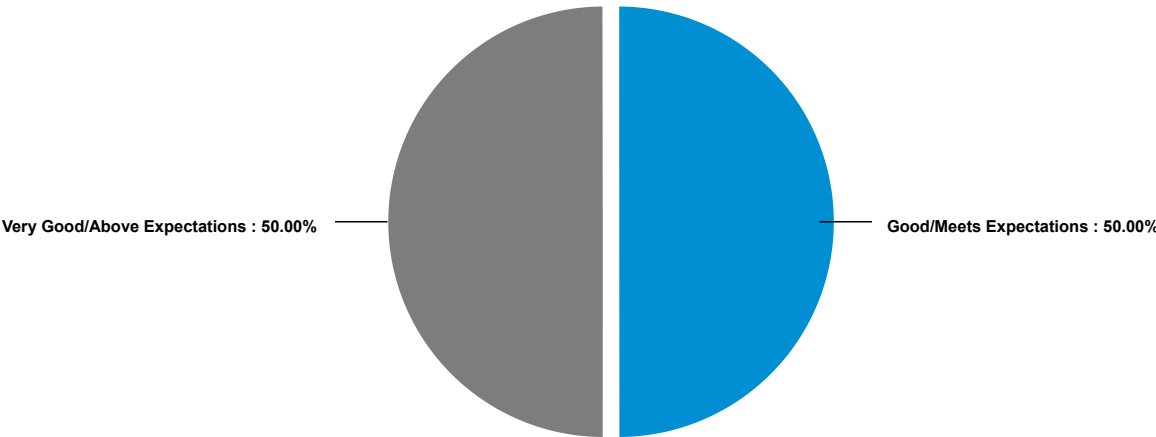
Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	50%					
Very Good/Above Expectations	1	50%					
Total	2	100 %					

Accomplishes goals and objectives and also provides additional value



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	50%					
Very Good/Above Expectations	1	50%					
Total	2	100 %					

Overall level of satisfaction



Answer	Count	Percent	20%	40%	60%	80%	100%
Poor/Does Not Meet Expectations	0	0%					
Fair/Below Expectations	0	0%					
Good/Meets Expectations	1	50%					
Very Good/Above Expectations	1	50%					
Total	2	100 %					

Comments/Suggestions for Systemwide Risk Management - General Liability Claims Handling:

03/23/2026	203207758	We are an auxiliary.
03/05/2026	202634923	Marked in error, I have not had interactions related to claims. My apologies...
03/05/2026	202627395	No comments